Postal Regulatory Commission Submitted 11/2/2011 4:06:08 PM Filing ID: 77315 Accepted 11/2/2011

	SARATOGA Docket: 1380800 - 71859	
Item	Document	
1.	Request/approval to study for discontinuance (05/09/2011)	N.
2.	Notice (if appropriate) to Headquarters of suspension	V
3.	Notice (if appropriate) to customers/district personnel of suspension	Ķ
4.	Highway map with community highlighted (05/06/2011)	ᅜ
5.	Eviction notice (if appropriate) (05/06/2011)	┍
6.	Building inspection report and original photos of building deficiencies (if appropriate) (06/03/2011)	V
7.	Post Office and community photos (06/03/2011)	V
8.	PS Form 150, Postmaster Workload Information (06/03/2011)	V
9.	Worksheet for calculating work service credit (06/03/2011)	থ
10.	Window transaction record (05/25/2011)	ব
11.	Record of incoming mail (05/25/2011)	ব
12.	Record of dispatched mail (05/25/2011)	V
13.	Administrative postmaster/OIC comments (05/07/2011)	N
14.	Inspection Service/local law enforcement vandalism reports (05/11/2011)	ব
15.	Post Office fact sheet (06/03/2011)	ব
16.	Community fact sheet (06/03/2011)	₽ P
17.	Alternate service options/cost analysis (06/03/2011)	N.
18.	Form 4920, Post Office Fact Sheet (06/03/2011)	₩
19.	Reccomendation and Service Replacement Type (06/03/2011)	ĬŸ.
20.	Questionnaire instruction letter to postmaster/OIC (06/27/2011)	ſ ▽
21.	Cover letter, questionnaire, and enclosures (06/08/2011)	V
22.	Returned customer questionnaires and Postal Service response letters (06/08/2011)	V
23.	Analysis of questionnaires (06/28/2011)	N.
24.	Community-meeting roster (06/28/2011)	V
25.	Community meeting analysis (06/28/2011)	ত

26.	Community meeting letter (06/09/2011)	N N
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	V
28.	Congressional inquiry and Postal Service response letter (if appropriate) (06/06/2011)	₽
29.	Proposal checklist (06/03/2011)	ব
30.	District notification to Government Affairs (06/29/2011)	Ň
31.	Instructions to postmaster/OIC to post proposal (06/28/2011)	ᅜ
32.	Invitation for comments exhibit (86/29/2011)	ᅜ
33.	Proposal exhibit	V
34.	Comment form exhibit (06/28/2011)	V
35.	Instructions for postmaster/OIC to remove proposal (08/31/2011)	ᅜ
36.	Round-date stamped proposals and invitations for comments from affected offices (09/06/2011)	V
37.	Notification of taking proposal and comments under internal consideration (08/31/2011)	₽ V
38.	Proposal comments and Postal Service response letters (09/06/2011)	고
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	ত
40.	Analysis of comments (09/06/2011)	₽
41.	Revised proposal (if appropriate) (09/06/2011)	ঘ
42.	Updated PS Form 4920 (if appropriate) (06/03/2011)	₽
43.	Certification of record (09/06/2011)	
44.	Log of Post Office discontinuance actions (09/06/2011)	ব
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (09/06/2011)	Ų.
46.	Headquarters' acknowledgment of receipt of record (09/11/2011)	V
47.	Final determination transmittal letter from Headquarters (09/26/2011)	Ĭ v
48.	Instruction letter to postmaster/OIC on posting (09/29/2011)	₩.
49.	Round-date stamped final determination cover sheets (11/01/2011)	Γ
50.	Postal Bulletin Post Office Change Announcement ()	Г
51.	Vice president, Delivery and Retail, instruction letter (09/26/2011)	₽



05/09/2011

DAVID CAMP DISTRICT MANAGER ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR04 congressional district.

DISTRICT MANAGER ARKANSAS PFC		DATE
DAVID CAMP		05/09/2011
Approval to Study for Discontinuance	::	
Manager, Post Office Operations		
DENNIS SCHNEBELEN		
This closure will make the Postal Serv Office. This office is vacant and earns	vice more efficient by moving the operations to 1.79 hrs per day	o the Columbus Post
The above office became vacant when	the postmaster resigned on 01/08/2011.	
Maintain Town Name:	Yes 🖊 NO 🗌	
ZIP Code Change:	Yes NO ZIP Code	
Total Customers:	257	
City Delivery:	0	
Intermediate HCR:	0	
Intermediate RR:	155	•
Highway Contract Route (HCR):	0	
Rural Route (RR):	0	
General Delivery:	0	
Post Office Box:	102	
Number of Customers:	3.6	
Near Miles Away:	5.6	
ADMIN Miles Away: Near Office Name:	5.6 COLUMBUS	
Proposed Admin Office:	COLUMBUS	
County:	Howard .	
Finance Number:	047857	
EAS Level:	11	
Zip+4 Code:	71859-9998	
Post Office Name:		

Prepared by:

Title:

Tele No:

Jackie Stubitsch

(501) 228-4171

ARKANSAS PFC Post Office Review Coordinator

A. Office Name: SARATOGA Area: SOUTHWEST Congressional District: EAS Grade: Post Office: There was no Eme	4th 11	Classified S	Station		District: County:	State: AARKANSAS PFO Howard Finance Nur Classified Branch	mber: 04	Zip Code:	
Name: SARATOGA Area: SOUTHWEST Congressional District: EAS Grade: Post Office:	11			his offi	County:	ARKANSAS PFO Howard Finance Nur	mber: 04	47857	
Area: SOUTHWEST Congressional District: EAS Grade: Post Office:	11			his offi	County:	ARKANSAS PFO Howard Finance Nur	mber: 04	47857	
Congressional District; EAS Grade: Post Office:	11			his offi		Finance Nur		_	· []
	ergenc			☐ his offi	ce	Classified Branch		CP	o <u> </u>
· There was no Eme	ergenc	y Suspensi	ion for tl	his offi	ce				
There was no Eme	ergenc	y Suspensi	ion for tl	his offi	ce				
There was no Eme	ergenc	y Suspensi	ion for tl	his offi	ce				
There was no Eme	ergenc	y Suspensi	ion for tl	his offi	ce				
There was no Eme	ergenc	y Suspensi	ion for tl	his offi	ce				
There was no Eme	ergenc	y Suspensi	ion for tl	his offi	ce				
There was no Eme	ergenc	y Suspensi	ion for t	his offi	ce				

05/06/2011

(650) 577-5059

Date:

Fax No:

Docket: 1380800 - 71859 Item Nbr; 3 Page Nbr: 1

A, Office

EAS Grade:

Post Office:

Name:

Area:



SARATOGA SOUTHWEST

Congressional District:

Classified Branch

CPO

There was no Emergency Suspension for this office

Classified Station

Prepared by:	Jackie Stubitsch	Date:	05/06/2011
Title:	ARKANSAS PFC Post Office Review Coordinator		
Tele No:	(501) 228-4171	Fax No:	(650) 577-5059

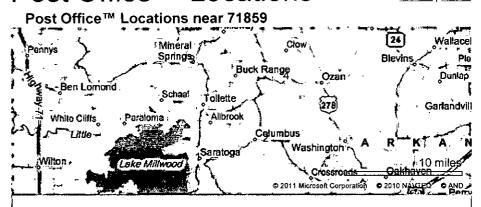




Post Office™ Locations

PRINT | BACK

DOCKETNO. ITEM NO. PAGE 1380800



Post Office™ Location -SARATOGA 1948 MAIN ST SARATOGA, AR 71859-9998 (800) ASK-USPS

> (800) 275-8777 (870) 388-9210

1.5 mi

Business Hours

Mon-Fri 7:30am-12:15pm 1:30pm-4:00pm Sat 8:30am-10:00am

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location -COLUMBUS 2803 HIGHWAY

2803 HIGHWAY 73 W COLUMBUS, AR 71831-9998 (800) ASK-USPS

(800) 275-8777 (870) 983-2875 Business Hours

Mon-Sat 8:30am-2:30pm Sun

Business Hours

8:00am-12:00pm

1:00pm-4:30pm

Mon-Fri

Sat-Sun

closed

closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

5.7 mi

3 Post Office™ Location -MINERAL SPRINGS 501 E RUNNELS ST MINERAL SPRINGS

501 E RUNNELS ST MINERAL SPRINGS, AR 71851-9998 (800) ASK-USPS

(800) 275-8777

(870) 287-4300

7.0 mi

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

4 Post Office™ Location - OZAN 6181 HIGHWAY 278 W

W OZAN, AR 71855-9998 (800) ASK-USPS

(800) 275-8777 (870) 983-2367

9.3 mi

Business Hours Mon-Fri

8:00am-12:00pm 1:00pm-4:00pm Sat

8:00am-9:00am Sun

closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

DOCKET NO. ITEM NO. PAGE 1380800

People and Business Search Find people and businesses at WhitePages.com

People Search
Search for a person and
perform a reverse lookup

Business Search
Search for a business by name or category nationwide.

Reverse Phone Number See who is calling you

on phone numbers and addresses

Copyright @1996-2011 WhitePages.com. Legal Notice and Terms

Yellow Pages, White Pages



r 			1	Eviction I	lotice			
A. Office	!							
Name: `` Area: Congress EAS Grad	SARATOO SOUTHW sional Distri	/EST			District: County:	State: AR ARKANSAS PFC Howard Finance Numbe		Code: 71859
Post Office		<u></u>	Classified Station			Classified Branch		сро 🔲
There wa	is no evictio	on notice for the	nis office					
			•					
								•
Prepared	d by:	Jackie Stubit	sch			_	Date:	06/03/2011
Title:		ARKANSAS	PFC Post Office Review	Coordinate	or			
Tele No:		(501) 228-41	71				Fax No:	(650) 577-5059



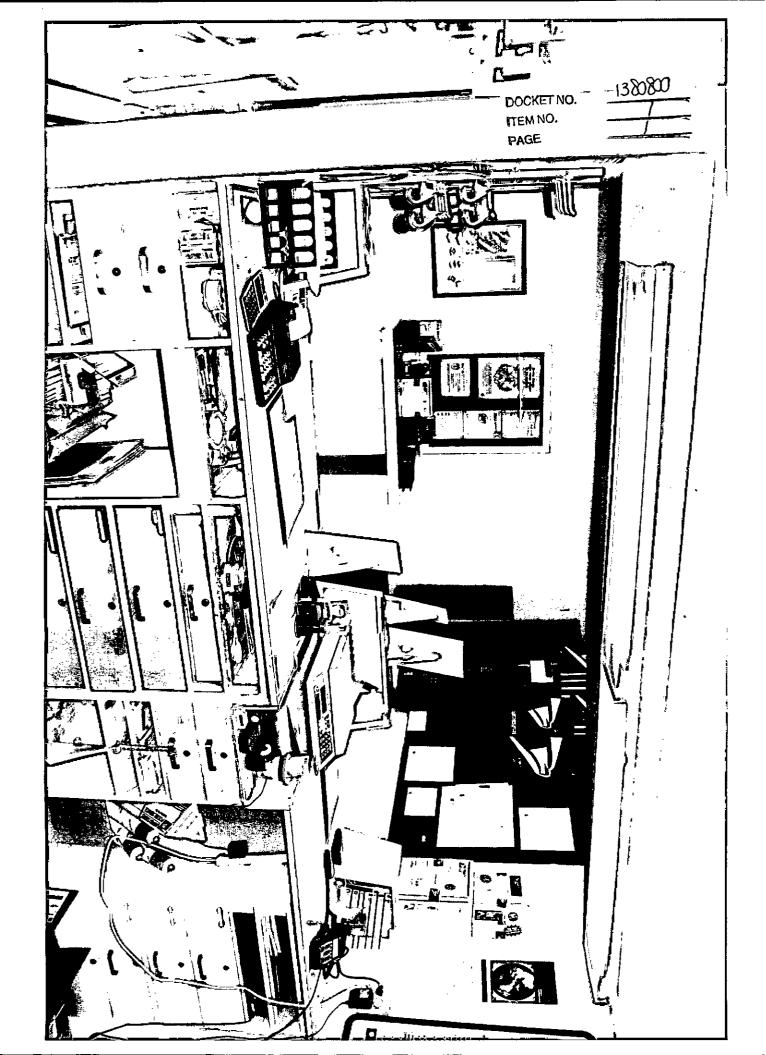
(501) 228-4171

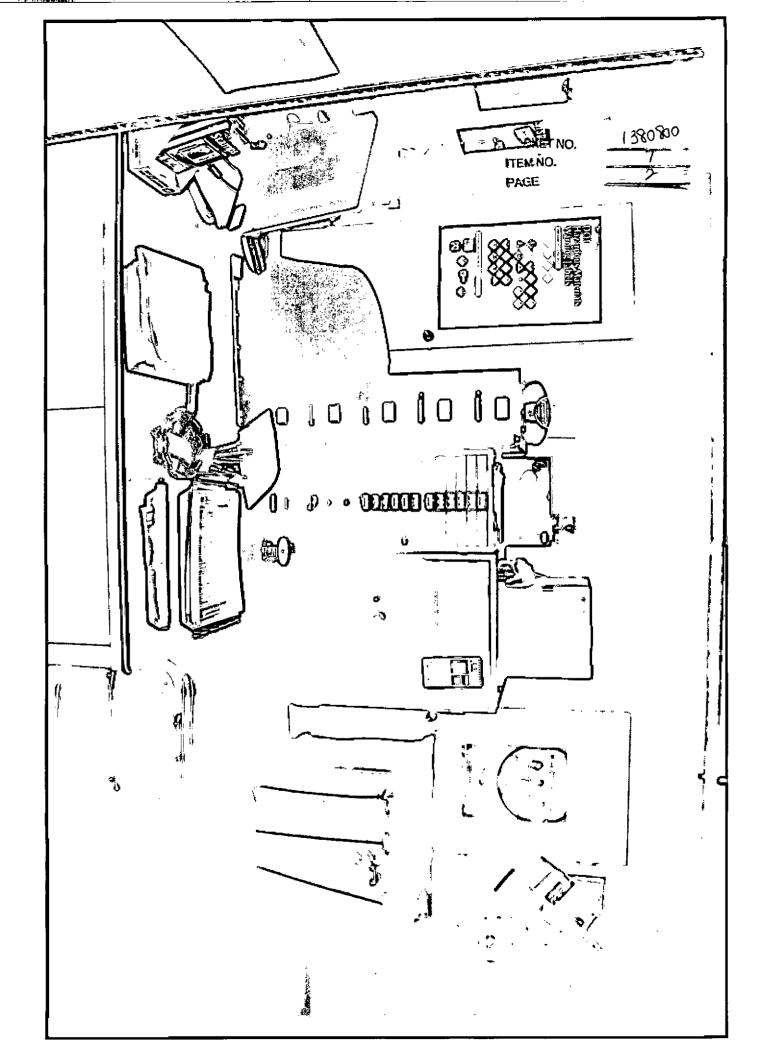
Tele No:

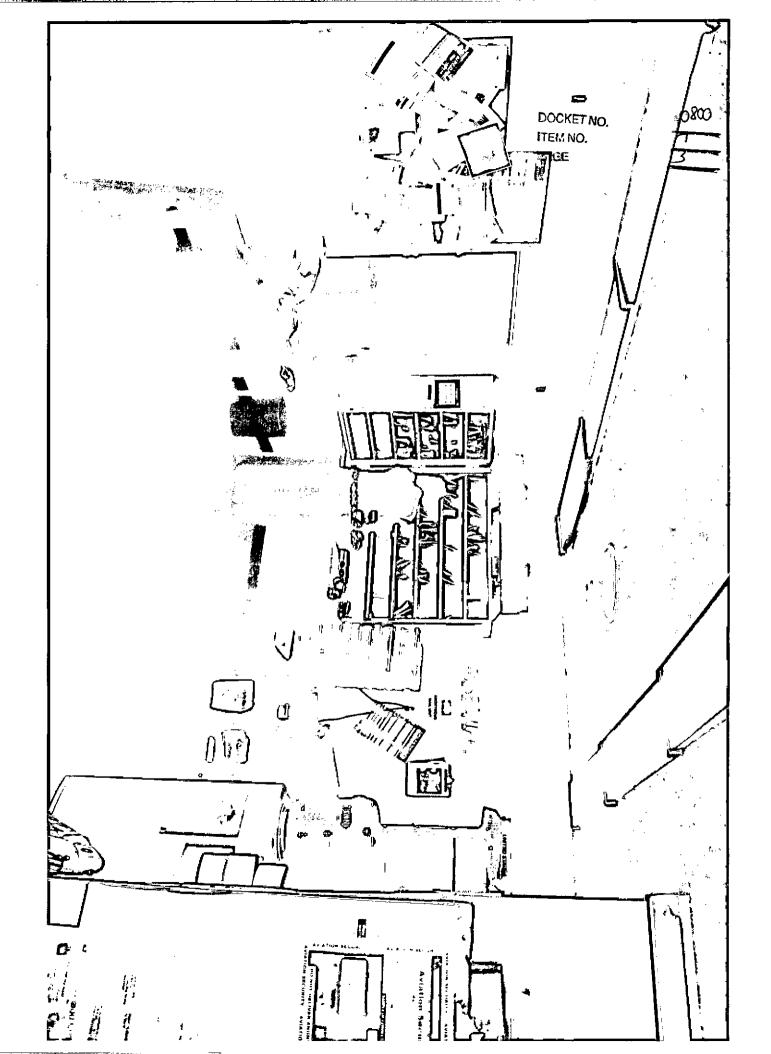
		Buildi	ng Inspection Re	port	
A. Office					
Name: SARA	TOGA		53:-1-:-4	State: AR	Zip Code: <u>71859</u>
Area: SOUT Congressional D	HWEST istrict: AR04		District: County:		
EAS Grade:	11		- County	Finance Number:	047857
Post Office:		Classified Station	П	Classified Branch	CPO [
-ost Office.	<u>r</u>	Classified Clatfort		Siddomica Branch	
					•
There was	no building i	nspection report no	or photos for t	his office	
					•
					•
Prepared by:	Jackie Stubi	esch		г	oate: 06/03/

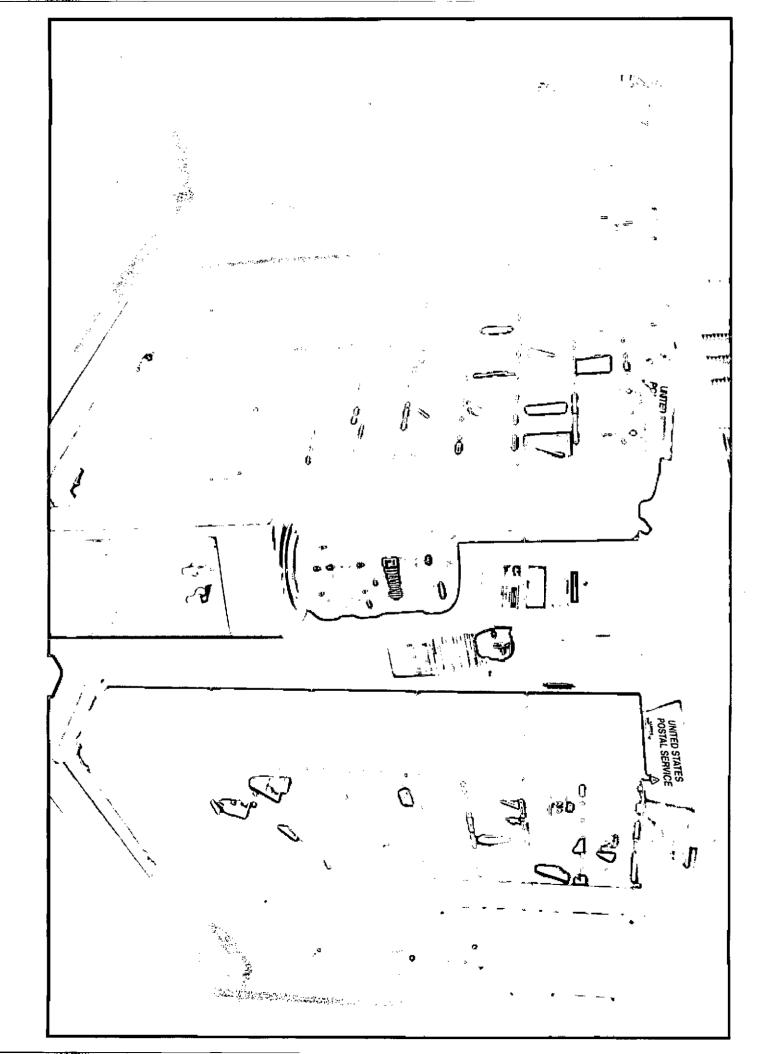
(650) 577-5059

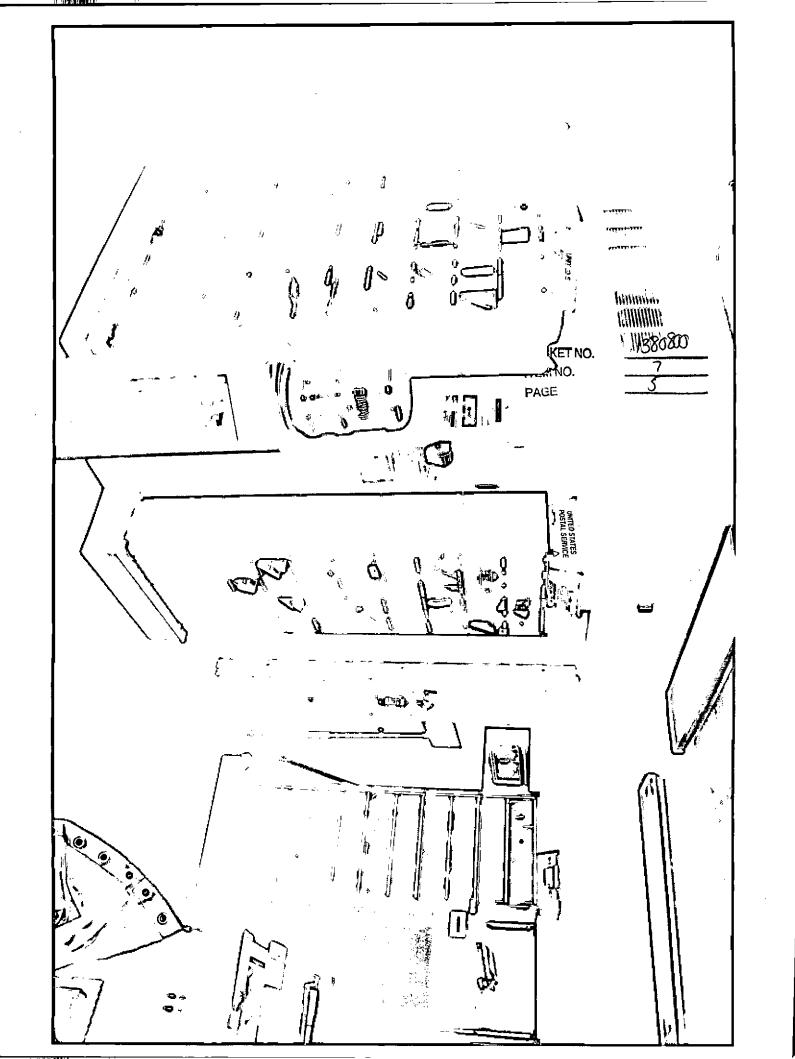
Fax No:

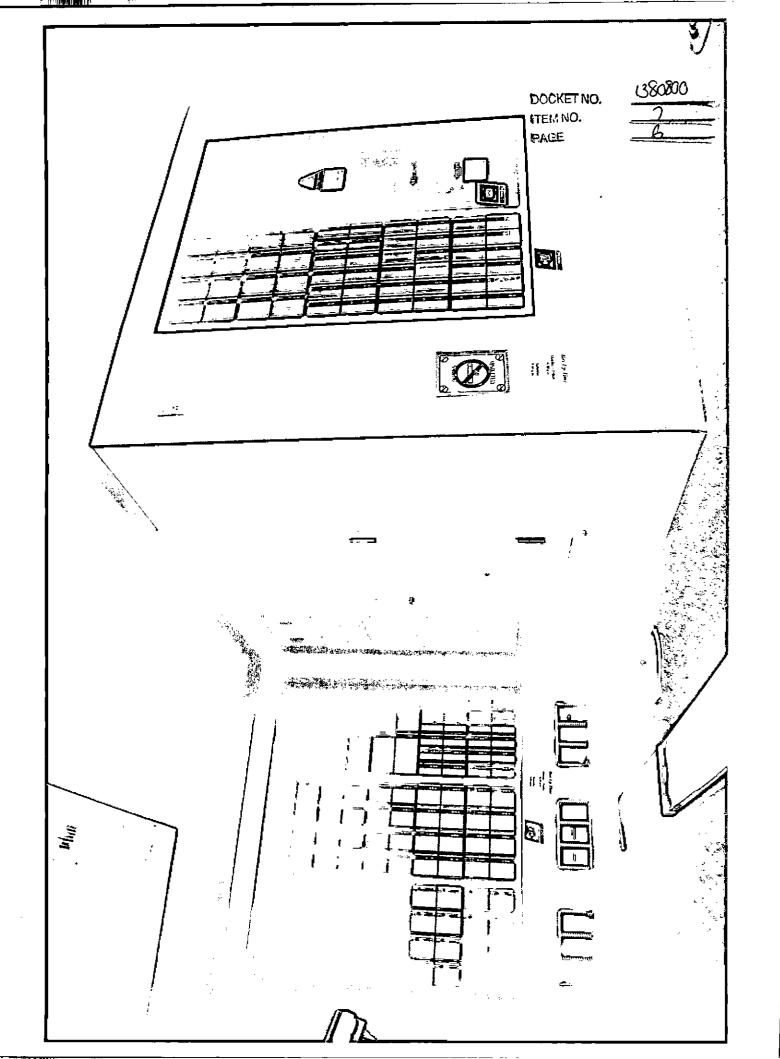


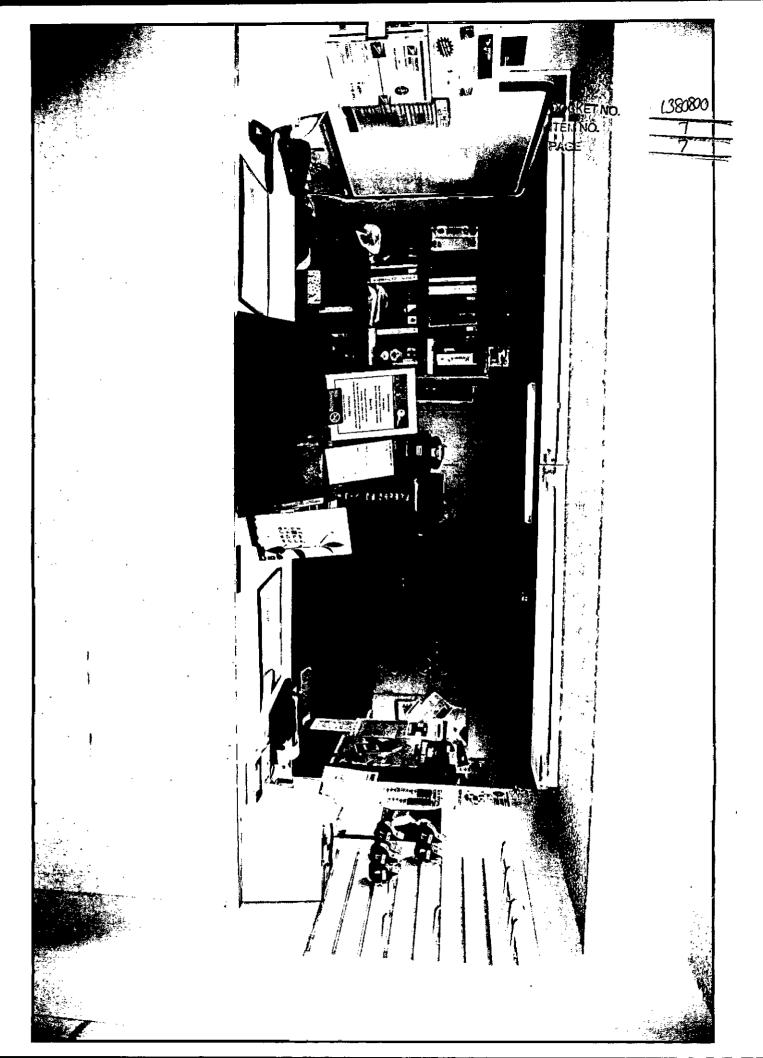


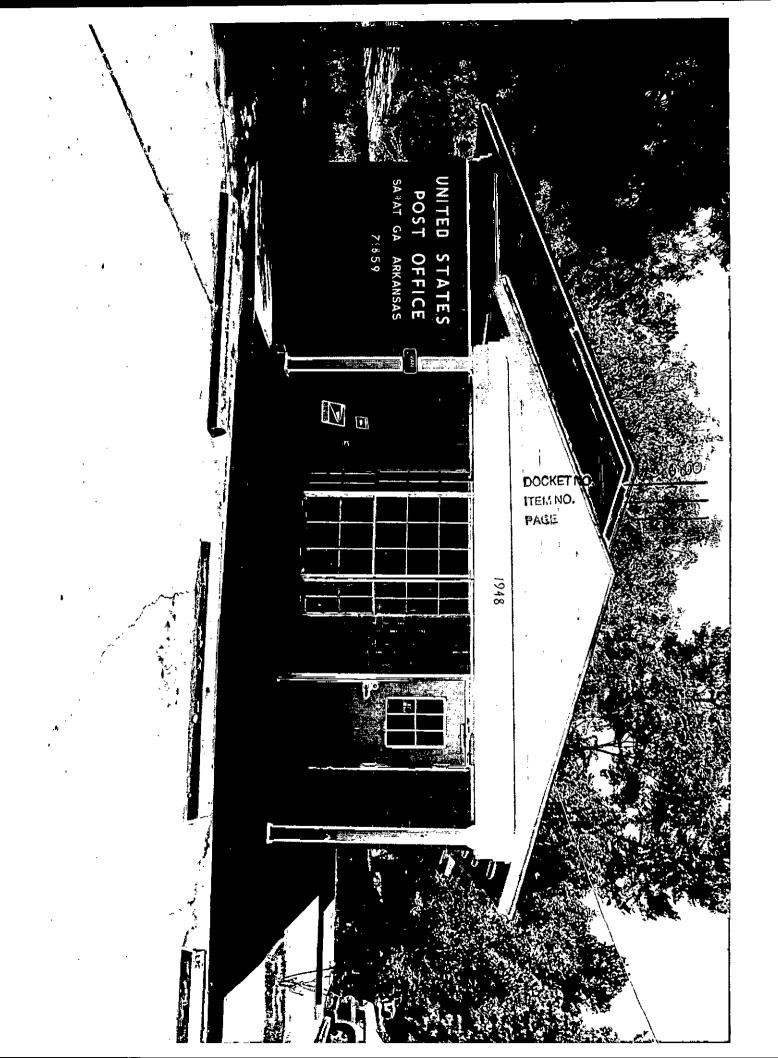


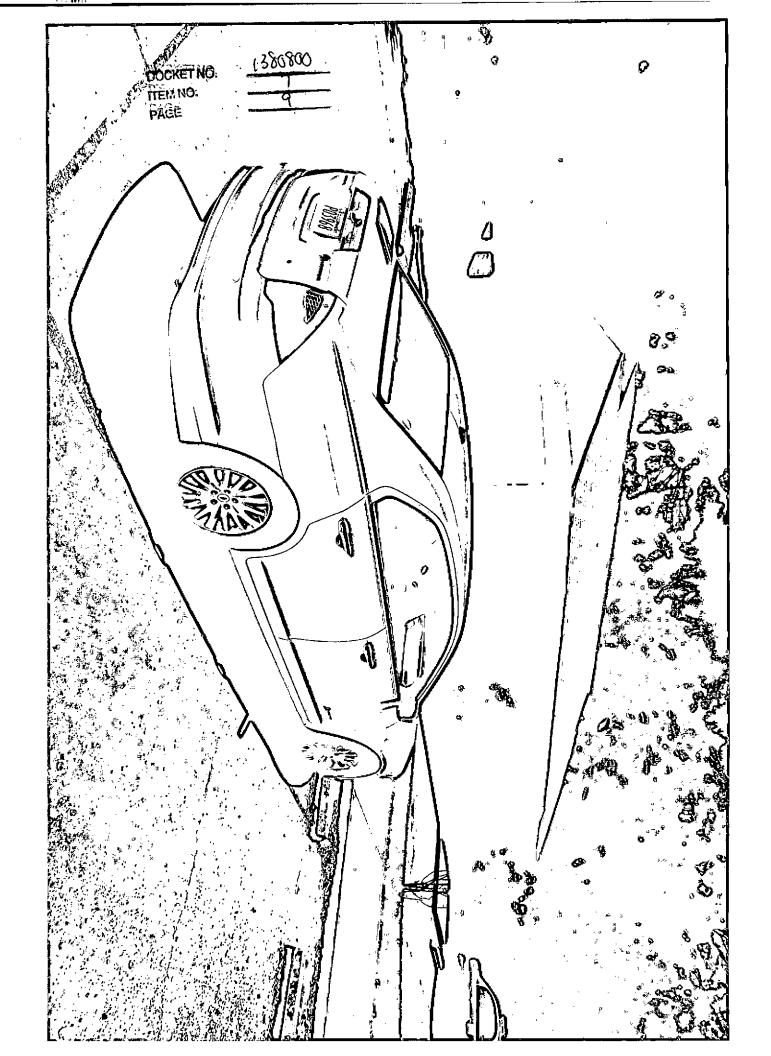


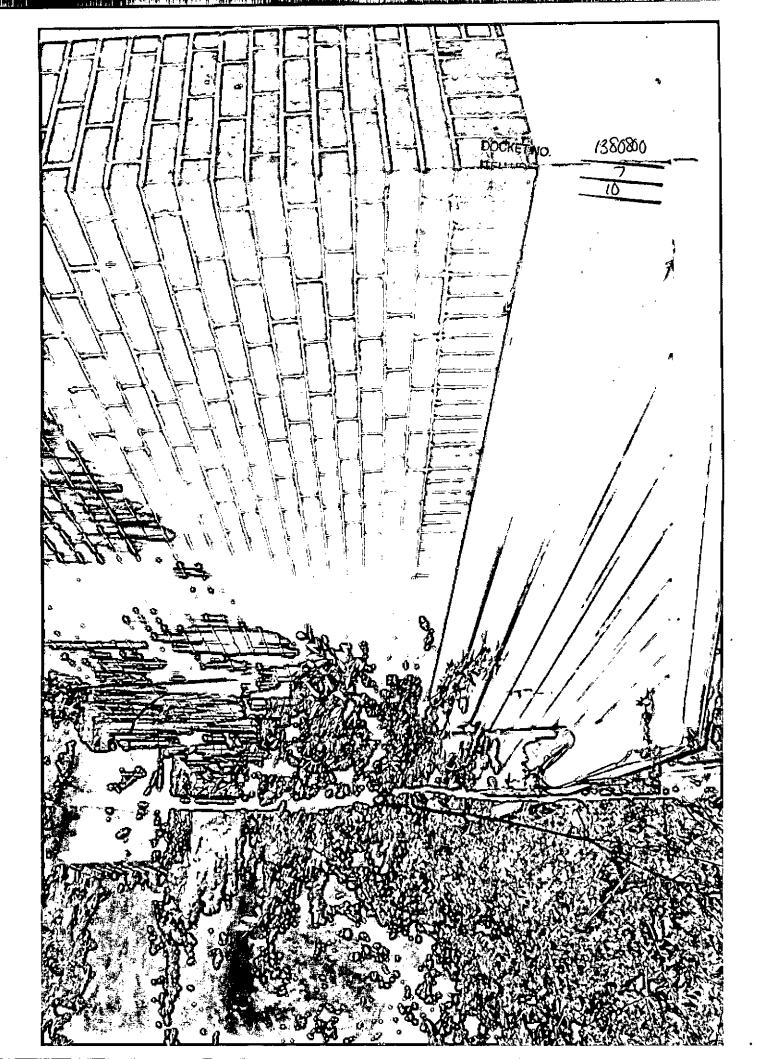


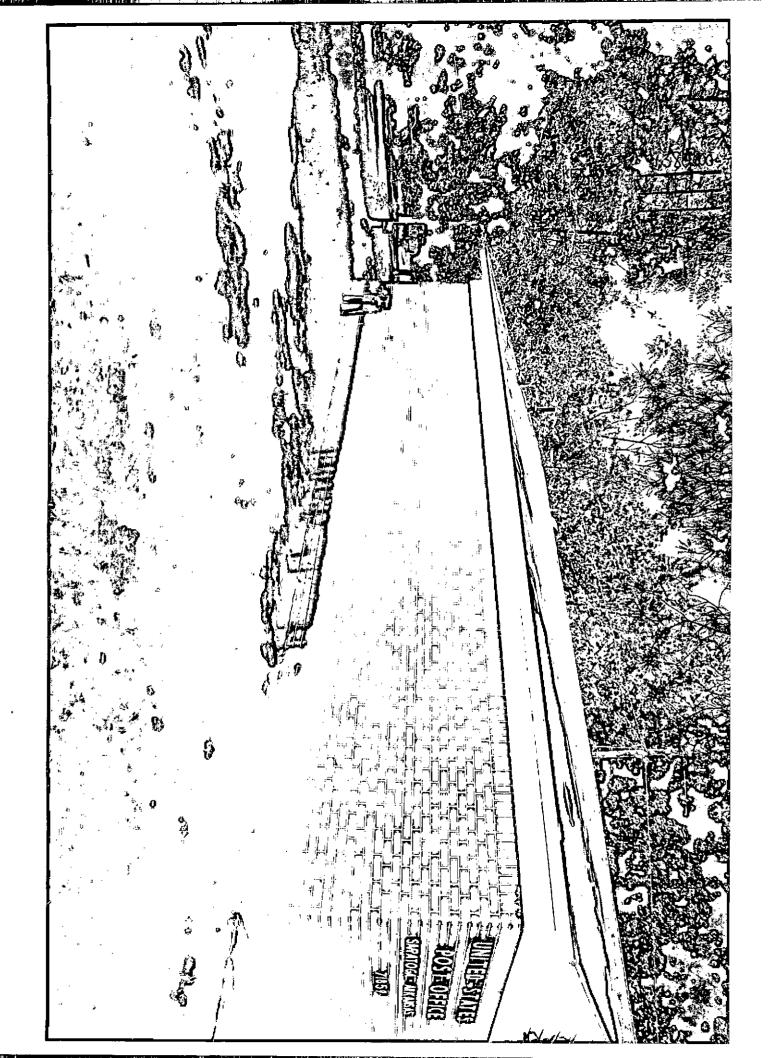












PS Form 150. Postmaster Workload Information

PS Form 150, Postmaster Workload Information			
Post Office, State & Zip Code SARATOGA, AR 71859		Postmaster's Signature Dennis Schnebelen	Date 05/17/2011
District Office, State & Zip Code ARKANSAS PFC, AR 72205		District Manager's Signature David Camp	Date 06/03/2011
(Check Box)			
✓ Vacancy Management Review	RFR	See Instru on Revers	
1. Current Office Level			11
2. Finance Number	(1-6)	04	7857
3. General Delivery Families Served	(7-9)		0
Post Office Boxes/Call Boxes Rented	(10-15) .	102
5. Possible City Deliveries	(16-20)	0
6. Administrative Rural Boxes Served	(21-25)	0
7. Intermediate Rural Boxes Served	(26-30)	155 .
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47	>	0
12. Number of Carrier Stations/Branches	(48-49)	0
13. Number of Finance Stations/Branches	(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

Docket 1380800 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	102	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	155	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621. Carrier Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culturg, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Docket: 1380800 - 71859 Item Nbr: 9 Page Nbr: 1

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for ca	alculating Wo	kload Ser	vice Credit (\	WSC) for Po	st Offices		
Office Name:	SARATOGA	_						
Office Zip+4:	71859 -9998	_ District:	ARKANS	SAS PFC				
			Activity W	SCs				
General Delivery	Families Served (Item	3, PS Form 15	0)		. 0	X 1.0	=	0
Post Office Boxes	/Call Boxes Rented (It	em 4, PS Form	150)		102	X 1.0	z	102
Possible City Deli	veries (Item 5, PS For	m 150)			. 0	X 1.33	=	
Administrative Ru	ıral Boxes Served (Item	n 6, PS Form 1	50)		. 0	X 1.0	=	0
Intermediate Rura	al Boxes Served (Item	7, PS Form 15	O)		. 155	X 0.7	=	109
	sponsibility for Interme							
(Item 8, PS For	m 150)				0	X 0.3	=	0
Administrative Hig	ghway Contract/Star Re	oute Boxes Se	rved					
	m 150)					V 4 0		0
 Intermediate High	way Contract/Star Rou	ito Bayon San	od		0	X 1.0	=	0
	rm 150)							
• •	·				0	X 0.7	=	0
	sponsibility for Interme Offices (Item 11, PS Fo				0	X 0.3	=	0
boxes for Officer C	•	Total Activity V				^ U.S	_	211
			Revenue W		, •			
First		' 25 revenue un) E		25.00	
Next		25 revenue un 75 revenue un			25 units 24 units	=	<u>25.00</u> 12.00	
Next		73 revenue un 00 revenue un			0 units	=	0.00	
Next		00 revenue un			0 units	- =	0.00	
HOX		of revenue un		x	0 units	=	0.00	
	Total revenue			^	o urius	_	37.00	
A -41-14-110/C-			77.00 n	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	240.00	5400 I		
Activity WSCs _	211 + Revenue	vvscs =	37.00 B	ase WSCs	248.00	_ = EAS Grade	11	-
Previous evaluat	on: EAS grade	11						`
Effective date of	change in service hour	s:				(if	appropriate	a)
	exists, hours must refl		riate EAS g	rade)			•• ,	,
Worksheet comp	leted by:							
JACKIE STUBITS	SCH		J	ACKIE.M.STU	JBITSCH@L	JSPS.GOV		
Printed Name			<u>s</u>	ignature				
ARKANSAS PFO	District Review Coord	inator	. 06	5/03/2011			•	
Title	-		<u>п</u>	ate				
				-				

Window Transaction Survey

		Winde	ow Transaction Survey		
PO Name:	SARATOGA	ZIP+4:	71859 - 9998	Completed By:	TANYA BOYLES
Survey Period:	05/07/2011	through	05/20/2011	•	

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D	Passports Meter Settings (5.06)	Box Rent	Certified Insured Special Service (1.792)	Misc. Services	Nonrevenu Services (1.188)
Sat - 05/07	1 1	6	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	13	5	0	0	1	2	3	5
Tue - 05/10	4	0	0	0	1	1	0	2
Wed - 05/11	4	5	0	0	1	3	2	2
Thu - 05/12	5	5	0	0	1	0	1	3
Fri - 05/13	4	2	0	0	Ö	2	2	2
Sat - 05/14	2	1	0	0	0	0	1	1
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	5	2	0	0	0	0	2	4
Tue - 05/17	8	3	0	0	0	2	3	3
Wed - 05/18	10	1	0	0	1	0	0	8
Thu - 05/19	5	4	0	0	0	1	0	8
Fri - 05/20	8	1	0	0	1	0	2	3
TOTALS	69	35	0	0	6	11	16	41
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.5	3.2	0.0	0.0	1.4	1.6	2.4	4.1
Average Number Daily Transactions:	•	•	14	.8		ge Daily F		17.2

Workload in Minutes:

Docket: 1380800 - 71859 Item Nbr: 11 Page Nbr: 1

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

SARATOGA 71859 - 9998

Dates Recorded

05/07/2011 05/20/2011 __ through

Date	Letters			Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard			
Sat - 05/07	57	95	4	67	2	4	0	0	
Sun - 05/08	0	0	0	0	0	0	0	0	
Mon - 05/09	151	757	10	240	11	18	0	0	
Tue - 05/10	132	284	5	201	0	10	0	0	
Wed - 05/11	95	189	4	58	9	3	0	0	
Thu - 05/12	76	246	5	125		4	0	0	
Fri - 05/13	38	284	2	96	11	11 8 5 4	0	0	
Sat - 05/14	76	227	3	115	5		0	0	
Sun - 05/15	0	0	0	0	0	0	0	0	
Mon - 05/16	76	643	2	77	7	10	0	0	
Tue - 05/17	189	246	19	144	0	7	0	0	
Wed - 05/18	208	246	2	153	0	12	0	0	
Thu - 05/19	189	227	5	163	0	8	0	0	
Fri - 05/20	208	435	3	182	2	6	0	0	
TOTALS	1,495	3,879	64	1,621	53	53 94		0	
Daily Average	124.6	323.3	5.3	135.1	4.4	7.8	0.0	0.0	

Signature of Person Making Count:

TANYA BOYLES

Printed Name:

TANYA BOYLES

Date:

05/25/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot	
Manual Letters	227	Manual Flats	115	
Automated Letters	215	Automated Flats	115	
Sequenced Letters	227	Sequenced Flats	115	

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1380800 - 71859 Item Nbr: 12 Page Nbr: 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

SARATOGA 71859 - 9998

Dates Recorded

through 05/20/2011 05/07/2011

Date	Le	tters	F	lats	Parcels		Other								
	First Class	Standard	First Class	Standard	Priority	Standard									
Sat - 05/07	84	0	1	0	3	0	0	0							
Sun - 05/08	0	0	0	0	0	0	0	0							
Mon - 05/09	250	0	1	0	1	1	0	0							
Tue - 05/10	50	0 :	1	* 10	0 5 5 3 3 0	0 20 0 0 5	0	0							
Wed - 05/11	42	0	0	0			0 0	0							
Thu - 05/12	39	0	0	1				0							
Fri - 05/13	40	0	1	.0				0							
Sat - 05/14	22	0	0	0			0	0							
Sun - 05/15	0	0	0	0			0	0							
Mon - 05/16	68	0	1	1	1	1	1	1	1	1	0	2	0	0	0
Tue - 05/17	61	0	0	0	3	4	1	0							
Wed - 05/18	57	0	1	5	1	0	0	0							
Thu - 05/19	64	0	7	0	2	5	1	0							
Fri - 05/20	29	0	3	0	3	0	1	0							
TOTALS	806	0	16	16	31	35	3	0							
Daily Average	67.2	0.0	1.3	1.3	2.6	2.9	0.3	0.0							
Signature of Per	son Making	Count:	TANYA BOY	LES											

Printed Name:

Date:

TANYA BOYLES

05/25/11



05/07/2011

OIC/POSTMASTER

SUBJECT: SARATOGA Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the SARATOGA Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the SARATOGA Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 05/21/2011. This information will be entered into the official record for public viewing.

Post Office Box	102
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	<u>155</u>
Intermediate HCR	0
City Delivery	0
Total Customers	257

If you have any comments on alternate means of providing services to the SARATOGA customers, please provide them below:

JACKIE STUBITSCH
Post Office Review Coordinator

Comments:

cc: Official Record

Docket: 1380800 - 71859 Item Nbr: 14 Page Nbr: 1



05/11/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SARATOGA Post Office, 71859 - 9998, located in Howard County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH Post Office Review Coordinator ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Docket: 1380800 - 71859 Item Nbr: 15 Page Nbr: 1

		Post Offic	ce Survey Sheet	
	Post Office Name	SARATOGA	ZIP+4	71859-9998
	Congressional District	AR04	Date	06/03/2011
1.	List specific information ab where restrooms are availab none	nout the facility, such as structurely, security, and other deficien	ral defects, safety hazards, lack of running acies or factors to consider.	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilities?	Yes No	
3.	Lease terms? 30-day can	cellation clause? exp 12/31/	/2015. no 30 day clause, \$6850 annual ren	t <u></u>
4.	Are suitable alternate qu	arters available for an independ	ent Post Office? If so, where?	
5.	List potential CPO sites.			
6.	Are there any postage m If yes, please identify the	eter customers or permit mailers	s? Yes 🖊 No	
7.	Which career and noncar	reer employees will be affected	and what accommodations will be made f	or them?
8.	box be retained? Will a loc	ked pouch be utilized?	hat times? How will this be affected by di	
	by HCR received @ 7:00a	m and dispatched @ 4:00pm. N	o collection box will be retained and no lo	ocked pouch will be utilized
	How many Post Office b	ooxes are installed?	199	
	How many Post Office b	ooxes are used?	102	
	What are the window sea	rvice hours?	07:30 - 12:15 - 13:30 - 16:00 M-F	
		-	08:30 - 10:00 S	
	What are the lobby hour	s?	24 hrs M-F	
		-	24 hrs S	
9.	Have there been recent of	eases of mail theft or vandalism	reported to the postmaster/OIC? Explain.	
	no			

Post Office Survey Sheet(continued)

Docket: 1380800 - 71859

Page Nbr: 15 Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? none								
11.	List p	otential CBU/parcel lockers sites and distances from present Post Office site.							
12.	Are the handice	re any special customer needs? (People who cannot read or write, who cannot drive, who aps, etc.) How can these people be accommodated?	have infirmities or physical						
13.	Rural	delivery/HCR delivery.							
	a.	What is current evaluation?							
	b.	Will this change result in the route being overburdened?	Yes 🖊 No						
		If so, what accommodations will be made to adjust the route?							
	c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles						
	d.	What would be the additional annual expense if the route is increased?	0						
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0						
	f.	At what time of the day does the carrier begin delivery to the community?	<u></u>						
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No						
	-	If so, how?	0						
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? More Same Less								

Docket: 1380800 - 71859 Item Nbr: 16 Page Nbr: 1

Community Survey Sheet

Post Office N	ame	SARATOGA	ity Survey Sheet ZIP+4	71859-9998
Congressional		AR04	Date	06/03/2011
Incorporated	?		Yes 📝 No	
Local govern	ment provide	ed by:	Howard County	
Police protec	tion provided	l by:	Howard Co Sheriffs Office	ce
Fire protection	n provided b	y:	Saratoga Volunteer Fire I	Dept
School locati	on:	•	Saratoga School District	
2010 Population G 308,455,134 Squai 24.02% Population Male 184 49.46% Median Age 42.40	Frowth and Pore Miles 23.7 Change Sin 1,431,075 49 36.50 35.60	opulation Statistics Saratoga, A 2 52,068.17 N / A Population cc 2000 -6.53% 8.51% 9.61% .33% 152,625,766 49.48% Po The data for Saratoga, AR 71	1? (Please document your source) AR 71859 Arkansas United States Total Polensity 15.70 55.70 87.20 Population Chais Forecasted Population Change by 2014 -0. Appulation Female 188 50.54% 1,469.754 50 859 may also contain data for the following Growth-and-Population-Statistics	nge Since 1990 -2.87% 23.38% .54% 4.01% 4.52% Population .67% 155,829,368 50.52%
History. (Are Are there any Is the Post O Check with the	there any special com ffice facility a	positions of the position of t	to the community? dmark (see ASM 515.23)?	
none	aaaranhia/aa	onomic make-up of the comm	unity (e.g., retirees, commuters, self-emplo	read Commons)?
				yed, familers)?

Docket: 1380800 - 71859 Item Nbr: 17 Page Nbr: 1

Highway Contract Route Cost Analysis Form

	Highway Contract Route Estimated Cost for Alternative Service								
Office N		SARATOGA 71859 -9998	District:	ARKANSAS PFC					
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00			
2.		number of additional be added to the route		0.00	x 10.40 hours per year	0.00			
		·			Total time added to the route	0.00			
3.		HCR hourly rate Area Manager, Purchasi	ng/Contracting	3		0.00			
	Total additional compensation (HCR hourly rate x total time added to the route)								

Rural Route Cost Analysis Form

Docket: 1380800 - 71859

Item Nbr: 17 Page Nbr: 2

		Estima	Rural F ted Cost for Alte	Route Carrier rnative Replace	ement Service	
Office I	Name:	SARATOGA				
		71859 -9998	District: Af	RKANSAS PFC		
1.		nber of additional idded to the rural route		0		
2.		nber of additional dded to the route ume factor		0.00		
	•			Total (ad	lditional boxes x volume factor)	0.00
3.	to be added to Centralized b Regular L rou		es	0.00 0.00 0.00	x 1.00 Min x 1.82 Min x 2.00 Min	0.00 0.00 0.00
					Total additional box allowance	0.00
4.	Enter the numl rural route	per of additional daily r	miles to be added		x 12 Mileage 00 Standard	0.00
					Total additional minutes per week (miles carried to two decimal places)	0.00
5.		ıl annual minutes utes per week year)		0.	00 x 52 Weeks	0.00
6.	· · ·	l annual hours nual minutes/		0.	00 / 60 Minutes	0.00
7.		cost per hour (see Il summary report – rui idated)	ral	0.	00	
			Total Annual Co	ost (additional a	nnual hours x rural cost per hour)	0.00
8.	Enter lock pou	ch allowance (if applic	able)			0.00
		Total annual co	st for alternate s	ervice (annual d	cost minus lock pouch allowance)	0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet						
2. Post Office Name		3. State and ZIP + 4 Code				
SARATOGA	a, Customer Service	AR, 71859-9998 16. County 17. Congressional District				
	THWEST	Howard				
8. Reason for Proposal to Discontinue This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day	9. PO Emergency Suspend(No Suspension	Reason and Dale)	10. Proposed Permane	ent Alternate Service		
11. Staffing	· · · · · · · · · · · · · · · · · · ·		12. Hours of Service			
a. PM PM Vacancy R Occupied 01/08/2011	eason & Date: resigned	a, Time M-F 07:30 - 12:15 - 13:30 - 16	Sat 08:30 - 10:00	Total Window Hours Per Week		
b. OIC Career	Non-Career	a. Lobby Time M-F 24 hrs	Sat 24 hrs	37.75		
c. Current PM POSITION Level (150)	owngraded from EAS-11	İ	l	1		
EAS-11 d, No of Clerks- 0 No of Career- 0 N	o of Non-Career- 0					
	o of Non-Career- 1					
13. Number of Custome	ers Served		14. Daily Volume (Piece:	s}		
a. General Delivery	0	Types of Mail	Received	Dispatched		
b. P.O. Box	102	a. First-Class	447	67		
c. City Delivery	0	b, Newspaper	140	2		
d. Rural Delivery	155	c, Parcel	12	5		
e. Highway Contract Route Box	0	d. Other	D	0		
f. Total	257	e. Total	599	74		
g. No. Receiving Dupticate Service	0	f. No. of Postage Meters	0			
h. Average No. Daily Transactions	14.80	g. No. of Permits	I	0		
Finances a. FY 2008 2009 2010		Receipts \$ 19,414 \$ 18,204 \$ 18,698	b. EAS Step 1 PM Basic Salar (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111		
	16a. (Quarters				
Postal Owned 30-day cancellation clause? Yes Located in: Business Home	=		o (if Yes, must vacate by)	ease \$ 6850 . No		
16b. Explain: n/a						
17. Schools, Churches and Organization in S	Service Area: No: 0	19. Administrative/Emanating Office (<i>Proposed</i>): Name COLUMBUS Window Service Hours: M-F 8:30 to 2:30 Lobby Hours: M-F 24 hrs PO Boxes Available: 38				
18. Businesses in Service Area: Pat's Burgers Gaithright Grocery	No: 2	20. Nearest Post Office (Name COLUMBUS Window Service Hours: N Lobby Hours: N PO Boxes Available: 3	EAS 5 Level M-F 8:30 to 2:30 M-F 24 hrs	5 Miles Away 5.6 SAT 8:30 to 2:30 SAT 24 hrs		
	21. Pre	pared by		17-1 11 12 °		
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171		
PO Discontinuance Coordinator Name JACKIE STUBITSCH PS Form 4920, June 1993	Telephone No. AC () (501) 228-4171	LITTLE ROCK, AR		•		



A. Office	2							
Name:	SARATO					State: AR	Zip C	ode: 71859
Area:	SOUTHN sional Distri		 .		District: County:	ARKANSAS PFC Howard		
EAS Gra		11	·		Quarty.	Finance Numbe	r: 047857	
Post Offi	ico:		Classified Station	П		Classified Branch		сро 🗍
rost Om	ice.	<u>/</u>	Classifica Classifi	1	~	Oldosinod Branon		5. 5 1
						•		
Thie form	n ic a nlace	holder for num	ber 19. And the verificati	on of nev	v service t	vne is complete		
THIS TOTAL	ii is a piace	molaet for hair	iber 15. And the veilleda	on or nev	v dei vice (ypo io oompiete.		
						•		
						•		
								•
Prepare	ed by:	Jackie Stubits	sch				Date:	06/28/2011
Title:	y.		PFC Post Office Review	Coordina	tor		Date.	00/20/2011
					·			(650)
Tele No):	(501) 228-41	<i>(</i> 1				Fax No:	577-5059



06/08/11

OIC/POSTMASTER

SUBJECT: SARATOGA Post Office

Enclosed are questionnaires addressed to customers of the SARATOGA Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/23/2011 for further review.

Jackie Stubitsch

Post Office Review Coordinator

Enclosures



DOCKET NO. ITEM NO. PAGE 1380800 21

June 9, 2011

Dear Postal Customer:

The U.S. Postal Service would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Saratoga Post Office revealed the office's workload has declined. This reduced workload suggests the maintenance of an independent office at Saratoga may not be warranted.

We are studying the feasibility of providing postal services from the Columbus Post Office. Post Office box service is also available at this location.

In order to provide feedback regarding this proposed change, please return the enclosed questionnaire by using the pre-addressed envelope provided.

Postal representatives will be at the Saratoga School on June 23, 2011, from 5:30 pm – 6:30 pm to answer questions and provide information about our service. The Saratoga School is located at 2031 Main Street in Saratoga. Questionnaires will be accepted through the date of the meeting, June 23.

Sincerely,

Jackie M. Stubitsch Study Coordinator

1380800
)د
2



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

DOCKETNO
ITEM NO.
Baĝè

T YES NO

1380800
7/
3



If yes, please explain:

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** a. Buying Stamps b. Mailing Letters Mailing Parcels П Pick up Post Office box mail e. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation П Sending Express Mail П Г Buying stamp-collecting material **Other Postal Services** ☐ YES ☐ a. Entering permit mailings YES 🗖 Resetting/using postage meter **Nonpostal Services** Picking up government forms YES (such as tax forms) YES 🗖 b. Using for school bus stop YES 🗖 c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: YES 🗀 d. Using public bulletin board YES 🗖 e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

	1380800
OCKET NO.	اد
TEM NO.	- u
PaĝĒ	

C	Shopping				
rī .	Personal needs				
	Banking				
	Employment				
	Social needs				
•	e local businesses in the community?				
□ _{Yes} □	No n of the possible discontinuance of the Saratoga Post Office?				
Yes Yes 5. What is your opinion	No n of the possible discontinuance of the Saratoga Post Office?				
Yes 5. What is your opinion Favorable	No n of the possible discontinuance of the Saratoga Post Office?				
5. What is your opinion Favorable	No n of the possible discontinuance of the Saratoga Post Office?				

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock/AR 72205-9331



06/28/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saratoga Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
 more information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the Community name and ZIP Code in addresses.
- You expressed a concern about a change in address. There will be no change in customer addresses.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
 generally require regular and effective postal services, and these will always be provided to the community. Since the
 suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
 responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about the closing of the Post Office. There is no evidence to indicate that property values decline
 when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future
 growth.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Saratoga Post Office should be pursued, a formal proposal will be posted in the Columbus Post Office and Saratoga Post Office at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

DENNIS SCHNEBELEN Manager, Post Office Operations 420 Natural Resources Dr Little Rock, AR, 72205-4100 Docket: 1380800 - 71859 Item Nbr: 22 Page Nbr: 2

Boyles, Tanya M - Little Rock, AR

DOCKET NO. ITEM NO. PAGE /380860

From: Boyles, Tanya M - Little Rock, AR

Sent: Monday, June 27, 2011 11:18 AM

To: Stubitsch, Jackie M - Little Rock, AR

Subject: Saratoga / Questionnaire Tally

The final tally on the customer questionnaires for Saratoga are:

3 - Favorable to Discontinuance

59 - Unfavorable to Discontinuance

6 - No opinion indicated either way

260 questionnaires were mailed out.

From the unfavorable, there were comments of concern on:

- Inconvenience
- Cost of gas travel to gaining facility
- The effect on disabled / senior citizens....some are without vehicles and can't make it to the new location
- · Community identity being lost
- Loss of value/ asset to the community
- Level of security/ service will decrease due to a street box --Mailboxes are not safe
- · You should close Columbus and leave Saratoga open
- · Don't want to change address

Thanks,

Tanya M Boyles Mgr, Delivery & Customer Services (A) 420 Natural Resources Dr Little Rock, AR 72205-9331 501-228-4182 Fax 650-577-4877



DOCKET NO.	
TEM NO.	
PAGE	

13808	'8 <u>0</u>
22	
4	

Postal Service Customer Questionnaire

1.

Daily	Week	ly Month	ıly Neve
Γ	Γ	Γ	K
Γ	Γ	Γ	K
Г	Γ	K	Γ
Γ	Г	Г	K
Г	Γ	Γ	K
Γ	Г		K
Mail, F	Γ.	Γ	K
Γ	Γ	Γ	K
Γ	Γ	Γ	尺
		-	•
L YES	sK N	0	
Γ _{YES}	5 ⋉ №	0	
Γ YES	K N	0	
r YES	K N	0	
r YES	X N	0	
	 		····
Γ _{YES}	K NO	0	·
r YES	M No	0	
		_	
	T T T T T T YES T YES T YES	T T T T T T T T T T T T T T T T T T T	

If yes, please explain:	an to be	I mu 3	I din	re out
Mineral S	Drings.	act I	Soft	ten The
Saratona	estice	Doss.	nat	have
Saratoga The Supp	lies of	Need	·	
	•			

	Shopping
K	Personal needs
	Banking
Γ	Employment
K	Social needs
me: Favorab dress: 78 dephone: 876	e Unfavorable No Opinion Bear South Lake Kl., Saratoga 2011
ase include any add	litional comments below: Too many Staries to Tell Le Problème of have experie Part affice. I use It Packages (ence or Twice & p Wort man Indo. Pall m

Completed questionnaire should be returned to the following address: Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

1380800 32 3



2.

Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Month	ly Never
a.	Buying Stamps	Γ	Γ	Γ	
b.	Mailing Letters	Γ	Γ	Γ	5/
C.	Mailing Parcels	Γ	Γ	Г	Г
d.	Pick up Post Office box mail	Γ	Γ	Γ	Γ
e.	Pick up general delivery mail	Γ	Γ	Γ	٣
f.	Buying money orders	Γ	Γ	Γ	F /
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	П
h.	Sending Express Mail	Γ	Γ	Г	T/
i.	Buying stamp-collecting material	Γ		F	7
Ot	ner Postal Services		_	_	
a.	Entering permit mailings	r YES	, T, NO	_	
a.	Resetting/using postage meter	r YES	S CINO		
No	npostal Services			_	
a.	Picking up government forms (such as tax forms)	r YES	ς Γ. / _{ΝΟ}	,	
b.	Using for school bus stop	r YES	ς Γ _{/ ΝΟ}	_	
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	5/NO		
	If yes, please explain:				
d.	Using public bulletin board	r YES	Γν _{NO}	<u></u>	
e.	Other	Γ YES	T NO		
	If yes, please explain:				
_					
υo	you pass another Post Office during business hours while traveling to or from work,	or shoppir	ng, or for p س	ersonal	needs?
	Mara places evalais:	YES	T NO		
	If yes, please explain:				

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator: 420 Natural Resources Dr

Little Rock AR 72205-9331

2.

DOCKETNO
ITEM NO.
PAGE

1380800
27

Postal Service Customer Questionnaire

	•				
Ро	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	F	Γ	Γ	7
b.	Mailing Letters	Γ	Γ	Г	W
C.	Mailing Parcels	Г	Γ	F	Г
ď.	Pick up Post Office box mail	Γ	Γ	Γ	₹
e.	Pick up general delivery mail		Г	Γ	N.
f.	Buying money orders	Γ	Γ	Γ	F
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	
h.	Sending Express Mail	Г	Г	Г	
i.	Buying stamp-collecting material	Γ	Γ	Γ	T
Otl	ner Postal Services				-
a.	Entering permit mailings	r YES	NO		
a.	Resetting/using postage meter	r YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	NO		
b.	Using for school bus stop	Γ _{YES}	IT NO	•	
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	T/NO		
	If yes, please explain:				
d.	Using public bulletin board	r YES	IT NO		_
e.	Other	r YES	IT NO		•
	If yes, please explain:				
Đ٥	you pass another Post Office during business hours while traveling to or from work,	or spennin	a. or for r	ersonal i	needs?
	If yes, please explain:	YES	_	4.0	pâm

3. For which of the following do yo	ou leave your commu	unity? (Check all that apply.) Where do you go to obtain these services?
F	Shopping	Washville,
10/	Personal needs	NAShville.
	Banking	ON Line-Ashdown
E/	Employment	NA
V	Social needs	WIR
 4. Do you currently use local but Yes No 5. What is your opinion of the position Favorable 	ossible discontinuano	
Name: Judy	Upchri	vef-
Address: 207 /	twy 2	34
Telephone: 870 -	388-69	002
Date: 6	9/2011	
	,	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator:

420 Natural Resources Dr.

Little Rock AR 72205-9331

2.

DOCKETNO.	
ITEM NO.	
DAOE .	

1380801
22
<u> </u>

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

P	ostal Services	Daily	Weekl	y Month	ly Never
a.	Buying Stamps	√	Γ	Γ	Γ
b.	Mailing Letters	Γ	V	∏	٣
C.	Mailing Parcels	Γ	**	1V	Γ
d.	Pick up Post Office box mail	V	Γ	F	Γ
e.	Pick up general delivery mail		Γ	Γ	Γ
f.	Buying money orders	Γ	Γ-	Г	TV
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	1
h.	Sending Express Mail	Γ	Γ	r	V
i.	Buying stamp-collecting material	Γ	Г	Г	
Ot	her Postal Services				•
a.	Entering permit mailings	Γ _{YE}	s N)	
a.	Resetting/using postage meter	r YE	s √ NC)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	s r)	
b.	Using for school bus stop	r YE	s No)	
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	s F NO)	
•	If yes, please explain:				
d.	Using public bulletin board	T YES	S NO)	
e.	Other	Γ YES	S NO	.	
	If yes, please explain:			·	
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi	na orfor	nerconal	needs?
		VES	_		needs?
	If yes, please explain: It is not the Columbus Post office:	·	.		
	It is not the Columbus Post office.	0 _	<u> </u>		

Columbus ales nos

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping (ashville - Iwarkaga)
Γ	Personal needs
	Banking Cashville, Mr.
Γ	Employment Retired
Γ	Social needs
Favorable	ible discontinuance of the Saratuga Post Office?
Address: P.O. Box 39	VO D. POPOLINI
Telephone: 870 - 388-9	146k
Date: 6 - 22-11	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



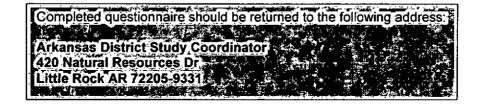
DOCKET NO. ITEM NO. PAGE 1380 800

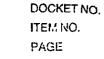
Postal Service Customer Questionnaire

	·				
F	Postal Services	Daily	Weekly	Monthly	y Never
â	. Buying Stamps	Γ	Γ	F	Γ
t	o. Mailing Letters	15	Γ	_	Γ
C	. Mailing Parcels	Γ	Γ	1	Г,
c	I. Pick up Post Office box mail	Γ	Γ	Γ	12/
€	e. Pick up general delivery mail	٢	Γ	Γ	7
· f	Buying money orders	Γ	Γ	Γ	P.
g	 Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 	Γ	Γ		Ť
ł	. Sending Express Mail	Γ	Γ	17	「
į	Buying stamp-collecting material	Γ	Γ-	Γ	
(Other Postal Services		,		·
á	. Entering permit mailings	r YES	NO		
a	. Resetting/using postage meter	r YES	NO NO		
١	Ionpostal Services	,			
a	Picking up government forms (such as tax forms)	YES	r NO		
t	. Using for school bus stop	r YES	NO		
c	. Assisting senior citizens, persons with disabilities. ect.	Γ _{YES}	NO NO		
	If yes, please explain:	<u>.</u>			
c	. Using public bulletin board	YES	r _{/NO}		
e	. Other	r YES	₽ NO		
	If yes, please explain:				
2. [to you pass another Post Office during business hours while traveling to or from work,	or shoppin		ersonal	needs?
	If yes, please explain:		. NO		

	leave your community? (Check all that apply.) Where do you go to obtain these services?
7	Shopping Ashdown
Γ	Personal needs
Γ	Banking
Г	Employment
Γ .	Social needs
4. Do you currently use local busing Yes No 5. What is your opinion of the pose Favorable Name:	nesses in the community? sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
in the same of the	7966
Address: /439 MAIN S	
Telephone: 870 388 9.	37/
Date: 6-1/-11	

The Columbus Post Office IS OFF The beaton path why NOT Close Columbus Office, We only go That way Three or FOUR TIMES AYEAR. SARATOGA Should STAY OPEN because MORE PRAPIE TRAVEL This WAY





1380800
22
Ч



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Po	estal Services	Da	ily W	eekly	Month	ly Never
a.	Buying Stamps	Γ	i		Γ	区
b.	Mailing Letters	Γ	I		Γ	K
C.	Mailing Parcels	Γ	I		K	Γ
d.	Pick up Post Office box mail	Γ	i	⊢ ·	Γ	K
e.	Pick up general delivery mail	Γ	i		Γ	K
f.	Buying money orders	Г	١		• [K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	ı	-	Γ	K
h.	Sending Express Mail	Γ	ı	_	Γ	区
i.	Buying stamp-collecting material	Г	j	_	Γ	尺
Ot	ner Postal Services				•	•,
a.	Entering permit mailings	Γ,	res 🏹	, NO		
a.	Resetting/using postage meter	Г,	_{(ES}	∕ ► NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Г,	ES K	NO		
b.	Using for school bus stop	Γ,	es 🎗	, NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Г,	_{ES} 🗷	, NO		
	If yes, please explain:					
d.	Using public bulletin board	Г,	ES K	NO		
е.	Other -	Г、	FS T	, NO		
	If yes, please explain:					·- <u> </u>
Do	you pass another Post Office during business hours while traveling to or from work,	or shop	oping, c		ersonal	needs

If yes, please explain:		Jes No.	out
of my Way to	wet my	Supplies.	e ,
Mineral Spring	s. alt	to after	- The
Santon	ine Doss	not h	re
Saratoga off The Supplies	I Need	L	
, , , , , , , , , , , , , , , , , , , ,	(

K	Shopping
K	Personal needs
×	Banking
Γ	Employment
\propto	Social needs
Exercise Services Ser	No of the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion Bear South Lake KL, Saratoga
elephone: 870° ate: $6-2/-2$	2011
lease include any additi	too many Staries to I ell
the The	Past affice. I use It
Mart	Packages (once or I wire a)

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205 9331

1380800
27-



Postal Service Customer Questionnaire

Đ.	ostal Services	Daily	Wookl	y Month	ly Navor
a.			F	,on 	I) Nevel
b.			_	_	
c.	Mailing Parcels	_			
0.		<u> </u>			_
d.	Pick up Post Office box mail	Γ	ı.	·L	Г
e.	Pick up general delivery mail	Γ	Γ	Γ	Γ
f.	Buying money orders	Γ	Γ	Г	T/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	_	ΓĪ
h.	Sending Express Mail	Γ	Γ	Γ	\[\frac{1}{2}\right
i.	Buying stamp-collecting material	Γ	Г	Γ	7
Ot	ther Postal Services			_	
a.	Entering permit mailings	r YES	s T		
a.	Resetting/using postage meter	r YES	s FVNC)	
No	onpostal Services			/	
a.	Picking up government forms (such as tax forms)	r YES	S CVNC	2	
b.	Using for school bus stop	r YES			
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	SINO		
	If yes, please explain:				
				/	
d.	Using public bulletin board	r YES	S L NC) _	
e.	Other	r YES	5 LNO	5	
	If yes, please exptain:				
2 D-	The second secon				
2. DQ	you pass another Post Office during business hours while traveling to or from work,	or shoppii	ng, or for	personal	needs?
		r YES	S T NO	•	
	If yes, please explain:		,		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Г	Personal needs .
Г	Banking
Г	Employment
r /	Social needs
_ / _	Sutton Jake Rd
Address: Saratoga,	AR 71859
Telephone: g	70-388-9583
Date:	(0-13-11

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 7/2205-9331

1380800



2.

Postal Service Customer Questionnaire

P	estal Services	Da	ily	Weekly	Monthly	Never
a.	Buying Stamps	Г		Γ	Γ	
b.	Mailing Letters	Γ		Γ	Γ.	11/
Ç.	Mailing Parcels	Γ		Γ	₹	Г
d.	Pick up Post Office box mail	Γ		Γ	Γ	V
e.	Pick up general delivery mail	_ L	;-	Γ	F	F
f.	Buying money orders	Γ		Γ	Γ	F
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Г	Γ	
h.	Sending Express Mail	Γ		Γ	Г	
į.	Buying stamp-collecting material	Γ		Γ .		T/
Ot	her Postal Services					
a.	Entering permit mailings	Γ,	YES	NO		
a.	Resetting/using postage meter	Γ,	YE\$	t _{NO}		
No	npostal Services					-
a.	Picking up government forms (such as tax forms)	Г,	YES	T/NO		
b.	Using for school bus stop	Γ,	YES	NO.		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ,	YES	T/ _{NO}		
	If yes, please explain:				···	
d.	Using public bulletin board	Γ,	ÆS !	T NQ		
e.	Other	_	_{ÆS} I	t NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,	or shef	hnina	or for p	ersonal n	eeds?
	yes pose and the first office during business flours while traveling to dr from work,	1	բբույց 	_	JI SUHAH H	iccua!
	If yes, please explain:	• \	ES ,	NO	.19	100
	ii yes, piease expiairi.	<u></u>	NV/	Ner	<u>и_)</u> п/Пи	PILI

3. For which of the following do you	leave your commu	unity? (Check all that apply.) Where do you go to obtain these services?
F	Shopping	Washville
ro'	Personal needs	NAShville.
T /	Banking	ON Line-Ashdown
	Employment	NA
V	Social needs	WIR
		. / .
 Do you currently use local busing 	nesses in the comr	munity?
Yes No		
5. What is your opinion of the poss	sible discontinuand	ce of the Saratoga Post Office?
Favorable F	Unfavorable	No Opinion
Name: Judy	Opcho	vef
Address: 207 H	wy 2	34.
Telephone: 870 -	388-69	762
Date: 6/9	12011	
	/	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

A20 Natural Resources Dr. Arkansas District Study Coordinator
420 Natural Resources Dr
Little Rock AR-72205-9331



DOCKET NO.
ITEM NO.
D4.0-

138080D

Postal Service Customer Questionnaire

Р	ostal Services	Daily	Weekly	/ Month	ly Never
а	. Buying Stamps	I ✓	Γ	Γ	Γ
b	. Mailing Letters	Γ	V	TP	Γ
C	Mailing Parcels	Γ		V	Γ
đ.	Pick up Post Office box mail	V	Г	F	Γ
е	Pick up general delivery mail		_	!	Γ
f.	Buying money orders	Г	Γ	Г	√
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	_	Г	1
h.	Sending Express Mail	Γ	Γ	Γ-	V
i.	Buying stamp-collecting material	Γ	Γ	Γ	I
0	ther Postal Services				•
a.	Entering permit mailings	r YES	s NC)	
a.	Resetting/using postage meter	r YES	s IV NO)	
No	onpostal Services		-		-
a.	Picking up government forms (such as tax forms)	r YES	S NO)	
b.	Using for school bus stop	r YES	s F NO)	
.c.	Assisting senior citizens, persons with disabilities, ect.	r YES	Г' _{NO})	
	If yes, please explain:				
d.	Using public bulletin board	r YES	<u> </u>	···	
	5 ,	YES	NO		
e.	Other	YES	, r		•
	If yes, please explain:				
2 Do	you pass another Boot Office during husiness house while to all the formation				
2. 00	you pass another Post Office during business hours while traveling to or from work,	_	_	personal	needs?
		VES	NO		
	If yes, please explain: It is not the Columbus Post office	·	<u></u>		
	It is not the Columbus Post office Columbus does not even have a school	2L		•	

3. For which of the following do you	I leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Nashville - Fluarkage)
Γ	Personal needs
	Banking Cashville, Mr.
Γ	Employment Retired
Γ	Social needs
Favorable V	Unfavorable No Opinion
Name: J. t. and Ma	ercia L. Mc Junkins
Address: P.O. Box 39	
Telephone: 870 - 388-	9466
Date: 6 - 22-11	

Completed questionnaire should be returned to the following address:

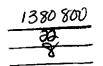
Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



DOCKET NO. ITEM NO. PAGE

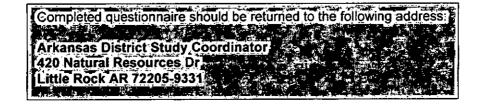


Postal Service Customer Questionnaire

F	Postal Services	Daily	Weekly	Month	ly Never
а	. Buying Stamps	Γ	Γ	F	Γ
b	. Mailing Letters	De	Γ	Γ,	Г
c	Mailing Parcels	Γ	Γ	7	Γ,
d	. Pick up Post Office box mail	Γ	Γ	Г	IP/
е	Pick up general delivery mail	Γ	Γ	Γ	
f.	Buying money orders	Γ	Г	Γ	P
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	D	Ė
h	. Sending Express Mail	Γ	Γ	17	Г
i.	Buying stamp-collecting material	Γ.	Γ	Г	P/
C	Other Postal Services				•
а		r YES	, PO		
а	. Resetting/using postage meter	Γ YES	, F NO		
N	onpostal Services				
а	Picking up government forms (such as tax forms)	YES	, r NO		
b	. Using for school bus stop	r YES	NO		
C.	3	r YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Γ _{/NO}		
e.	Other	Γ YES	NO NO		
	If yes, please explain:				
2. D	you pass another Post Office during business hours while traveling to or from work,	or shoppir	ng, or for p	ersonal	needs?
		Γ	D		
	If you placed avalage.	YES	. NO		
	If yes, please explain:		<u> </u>		
	·				

•	Shopping Ashdown
r	Personal needs
Γ	Banking
Γ	Employment
Γ	Social needs
Yes	No sion of the possible discontinuance of the Saratoga Post Office?
Yes	No No sion of the possible discontinuance of the Saratoga Post Office?
Yes 5. What is your opin Favora	No No nion of the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
5. What is your opin Favora	No No sion of the possible discontinuance of the Saratoga Post Office?
Yes 5. What is your opin Favora Name: /// Address: /939	No No nion of the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion

The Columbus Post Office ISOFF The beaton path why NOT Close Columbus Office, We only go That way Three or Four Times Ayear. SARATOGA Should STAY OPEN because More people Travel This way



DOCKET NO.
ITEM NO.
DAGE

1380800
20
9

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Po	ostal Services	Daily	Weekly	/ Month	ly Never
a.	Buying Stamps	Г	Г	区	Г
b.	Mailing Letters	Г	Г	区	Γ
C.	Mailing Parcels	Г	Г		٢
d.	Pick up Post Office box mail	Г	Г	Г	abla
e.	Pick up general delivery mail	. Г	Γ	Г	\mathbf{x}
f.	Buying money orders	Г	Ĺ	Γ.	区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	文
h.	Sending Express Mail	Г	۲	٦	K
i.	Buying stamp-collecting material	Г	Γ	Г	×
Ot	her Postal Services				
a.	Entering permit mailings	r YES	NC KE)	
a.	Resetting/using postage meter	Γ _{YE}	s No	1	
No	npostal Services	12.		•	
a.	Picking up government forms (such as tax forms)	r YES	SK NC		
b.	Using for school bus stop	r YES	K NO)	
č.	Assisting senior citizens, persons with disabilities, ect.	X YES	r NO	,	
	lary and my daugther taken large of in	ila	m) a	9L	typio
d.	Using public bulletin board	YES	A NO		
e.	Other	Γ YES	-	1	
	If yes, please explain:				
D-	you need prother Post Office during business have while travelling to				
טט	you pass another Post Office during business hours while traveling to or from work,		_		needs?
		区 YES	i NO		

geng to Nachulla-Minual Spring P.O. Columbria P.O.

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
×	Shopping Hone Mashirela ashdown
K	Personal needs Madrille Or
又	Banking Mineral Spring ar.
፟፟ቖ	Employment Natered
区	Social needs Columbur
5. What is your opinion of the poss	Jungavorable No Opinion
Address: 2059 MAII	
Telephone: \$70 - 388 -	9485
Date. (6-11-11	
Please include any additional com	nents below:
We need our	4.0. de le can not drue. le have
to depend on to community is to	H.O. as I can not drive. I have my family to do thing for me. This my return people + on a fixed

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



1380800
æ.
IÔ



2.

Postal Service Customer Questionnaire

Ро	stal Services	Da	ily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	,	li /	Γ	Γ
b.	Mailing Letters	Ī,		Γ	Γ	Γ
c.	Mailing Parcels	Ę		Γ	Γ	Γ
d.	Pick up Post Office box mail	-215	1	Γ	Γ	
e.	Pick up general delivery mail	Г		Γ	Γ	<u></u>
f.	Buying money orders	Γ		Г	Г	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Γ	II.	ケ
h.	Sending Express Mail	Г		Γ	17	Γ
i.	Buying stamp-collecting material	٦		Γ	Γ	Γ
Oth	ner Postal Services					
a.	Entering permit mailings	Γ	YEŞ	√ NO		
a.	Resetting/using postage meter	Γ	YES	√ NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	V	YES	r _{no}		
b.	Using for school bus stop	Γ	YES	F/ _{NO}		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	T. NO		
	If yes, please explain:				 -	•
d.	Using public bulletin board	Г.	 YE\$	₹ NO		
e.	Other	Γ.	YES I	i/ NO		
	If yes, please explain:					
Do y	you pass another Post Office during business hours while traveling to or from work,	or sho	pping	, or for pe	rsonal n	eeds?
		_	_	NO		
	If yes, please explain:		YES '	- NO	 .	
-						

	Shopping
~	Personal needs
	Banking
	Employment
Γ	Social needs
₽ Yes T	local businesses in the community? No of the possible discontinuance of the Saratoga Post Office?
Yes . 5. What is your opinion of Favorable	•
Yes . 5. What is your opinion of Favorable	Of the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion The mlathing of the Saratoga Post Office?
Yes 5. What is your opinion of Favorable Name: SHIELEY	•

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

138800
<i>7</i> >
VI



2.

Postal Service Customer Questionnaire

Po	stal Services	(Daily	Weekly	Monthly	Never
a.	Buying Stamps	ļ	_		Γ	Γ
b.	Mailing Letters	ļ		P	Γ	r
C.	Mailing Parcels	J	_	Г	1	Γ
d.	Pick up Post Office box mail	ı	T/	Γ	Г	Γ
e.	Pick up general delivery mail	í	7	г	Γ	Γ
f.	Buying money orders	ļ	Γ,	Γ	「	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	i	_	-		٢
h.	Sending Express Mail	ı	_	Г		Γ
i.	Buying stamp-collecting material	1	_	Ţ	Γ	F /
Ot	ner Postal Services			,		
a.	Entering permit mailings	Γ	YES	√ NO		
a.	Resetting/using postage meter	Γ	YES	r No		
No	npostal Services					_
a.	Picking up government forms (such as tax forms)	[]	YES	r NO		
b.	Using for school bus stop	Γ	YES	r√ NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r√ _{NO}		
	If yes, please explain:	<u>. </u>				
d.	Using public bulletin board	r	YES	r _{NO}		·
e.	Other .	Γ	YES	√ NO		
	If yes, please explain:					
	you pass another Post Office during business hours while traveling to or from work,		hopping YES	v	ersonal n	eeds?
	If yes, please explain:					

ੵ ⋷ ∕	Shopping
□	Personal needs
ピ	Banking
r⁄	Employment
ピ	Social needs
5. What is your opinion of Favorable Name: John He	14 110 Lakefork as SARATOGO AR
Date: 6 18 2-11	
Please include any addition	er go to Columbus, Ar, out of my way.
	, Att
4	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



2.

DOCKET NO. ITEM NO. PAGE 1380800 12

Postal Service Customer Questionnaire

	•					
Po	ostal Services	C	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	_	Ĺ	X	Γ
b.	Mailing Letters	ſ	-	X	Γ	Γ
C.	Mailing Parcels	ĺ	-	Г	X	Γ
d.	Pick up Post Office box mail		≺	Γ	Γ	Γ
e.	Pick up general delivery mail	Γ	-	Γ	Γ	K
f.	Buying money orders	Γ	-	_	X	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	· ſ	-	Γ	×	Ļ
h.	Sending Express Mail	Γ	-		X	Γ
i.	Buying stamp-collecting material .	Г	-	Г	Γ	叉
Ot	ner Postal Services					
a.	Entering permit mailings	Γ	YES	K NO		•
a.	Resetting/using postage meter	Γ	YES	K_NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	Γχ _{NO}		
b.	Using for school bus stop	Γ	YES	⋉ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	E NO		
	If yes, please explain:				· · · · · · · · · · · · · · · · · · ·	
d.	Using public bulletin board	Г	YES	X _{NO}		
e.	Other	Γ	YES I	∇_{NO}		
	If yes, please explain:					
Do :	you pass another Post Office during business hours while traveling to or from work,			,	ersonal n	eeds?
	If yes, please explain:	厂 —	YES	No No		

	do you leave your community? (Check all that apply.) Where do you go to obtain these services?
*	Shopping
K	Personal needs
Γ×	Banking
K	Employment
×	Social needs
Yes No. No. What is your opinion of	the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion Boy 208 Saratoga M 7/859 3-277-8103
Please include any addition	nal comments below:
It is.	important to us because we important to us because we some and we need a place est our mail.
are gon	e some aram Citation.
to coll	erfour mail.
	1. J.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331



2.

DOCKET NO. ITEM NO. PAGE 1380800 13

Postal Service Customer Questionnaire

Ρ̈́α	stal Services	١	Daily	Weekly	Monthly	Never
a.	Buying Stamps		Γ	ত	Γ	Ľ,
b.	Mailing Letters	1		▽	Γ	Γ
c.	Mailing Parcels	١	Γ,	√	Γ	Г
d.	Pick up Post Office box mail	i	₽	F,	Γ	Г
e.	Pick up general delivery mail	ı	_	I	Γ	Γ
f.	Buying money orders	1		Γ	▽	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	١	_	Γ	F	Ė
h.	Sending Express Mail	.	_	Г	7	Γ
i.	Buying stamp-collecting material	ı	- •	٢	<u></u>	F
Oth	ner Postal Services					•
a.	Entering permit mailings	Γ	YES	r√ NO		
a.	Resetting/using postage meter	Г	YES	₽ NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	に	YES	r ″ NO		
b.	Using for school bus stop	Γ	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r√ _{NO}		
	If yes, please explain:					
d.	Using public bulletin board	75	YES	T NO		
e.	Other	Γ	YES	Γ _{NO}	•	
	If yes, please explain:					
Do y	you pass another Post Office during business hours while traveling to or from work,	or s		_ /	ersonal n	eeds?
	If yes, please explain:		YES	NO		

Yes No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

Favorable Unfavorable F No Opinion

Name:

Lakeshore Rd, Saratoga, AR 71859 Address:

Telephone:

Date:

Please include any additional comments below:

It would make at desperalt for abot of pourse if the post office closed. Especially for those exith P.D. Box.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



2.

DOCKET NO. ITEM NO. PAGE

Postal Service Customer Questionnaire

Po	stal Services	Da	ily V	Veekly	Monthly	Never
a.	Buying Stamps	Γ		Γ	T	Γ
b.	Mailing Letters	Γ		Γ	T/	Γ
C.	Mailing Parcels	Г		_	√	Γ
d.	Pick up Post Office box mail	T	/	Г	Г	Γ
e.	Pick up general delivery mail	F	/	Г	√	Γ
f.	Buying money orders	Γ		Г	T/	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Г	□/	Ė
h.	Sending Express Mail	٢			ΓV	Γ
i.	Buying stamp-collecting material	Γ	•	_	Г	πŽ
Otl	ner Postal Services					•
a.	Entering permit mailings	Γ	YES 「	LNO		
a.	Resetting/using postage meter	Γ.	YES T	No		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ.	YES	NO NO		
b.	Using for school bus stop	Γ,	YES T	ΝO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ,	_{YES} Γ	NO		
	If yes, please explain:				·	
d.	Using public bulletin board	Γ,	YES T	NO	_	
e.	Other	Г,	YES	, NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,	or sho	pping,	or for p	ersonal n	eeds?
			_{CES} ΓΖ			
	If yes, please explain:			NO		

3. For which of the following do you	eave your comm	unity? (Check all that apply.) Where do you go to obtain these services?
Γ /	Shopping	Nashville& Ashdowa
Γ/	Personal needs	
Г/	Banking	Hope + Ashdown
Γ	Employment	Retired
Γ./	Social needs	NAShville + Ashdown
Yes No 5. What is your opinion of the poss Favorable Name: Freddie For	Infavorable	ce of the Saratoga Post Office? No Opinion
Address: P.D. Box 11		
Telephone: 870 - 388	-9214	
Date: 6 - 16 - 11		
Please include any additional community of the Post Office -	nents below: Olumbas Its 10	mi from my home



2.

DOCKET NO.
ITEM NO.
PAGE

1380800

Postal Service Customer Questionnaire

Ро	stal Services	D	aily	Weekly	Monthly	Never
a.	Buying Stamps	ſ	-	Γ	[]	Γ
b.	Mailing Letters	Г	-	TV	Γ	Γ
C.	Mailing Parcels	Γ	-	Γ	T/	Γ
d.	Pick up Post Office box mail	r,	ī/	Γ	Γ	Γ
e.	Pick up general delivery mail	ſ	/	Γ	Γ	Γ
f.	Buying money orders	Γ	-	Γ	マ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	r	-	Γ	F ~	Ļ
h.	Sending Express Mail	Γ	-	Γ	F	Γ
i.	Buying stamp-collecting material	Г	-	Γ	Γ	F
Otl	ner Postal Services					
a.	Entering permit mailings	Γ	YES	r _{ono}		
a.	Resetting/using postage meter	Γ	YES	F-NO		
No	npostal Services ~					
a.	Picking up government forms (such as tax forms)	Γ	YES	T _L /NO		
b.	Using for school bus stop	Γ	YES	TZ/NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	Ti/NO		
	If yes, please explain:					
d.	Using public bulletin board	Г	YES	Γ _{ν_{NO}}	<u> </u>	
e.	Other	Г	YES	r NO		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,				ersonal n	eeds?
	If yes, please explain:	<i>□</i>	YES	NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping Ashdown & NAshville
Γ	Personal needs Ashdown & NAshville
Γ	Banking Ashdown
Γ	Employment Self-employed - Ros
Г	Social needs Ashdown & NAshville
 4. Do you currently use local busing Yes No 5. What is your opinion of the possing Favorable 	sible discontinuance of the Saratoga Post Office?
Name: MARY FOR	ρ
Address: 258 South	Lake Rd
Telephone: 963 - 27	76-7611
Date: 6-16-11	



DOCKET NO. ITEM NO. PAGE

Postal Service Customer Questionnaire

	_		Da	ilv	Weekly	Monthly	. Never
		stal Services		,	E/	o,	Г
	a.	Buying Stamps			T	· -	· -
	b.	Mailing Letters	, _			, /	;
	C.	Mailing Parcels	Γ		Γ	[~	Lc.
	đ.	Pick up Post Office box mail	V		Γ	Γ	1
	e.	Pick up general delivery mail	r		<u> </u>	Γ	ि
	f.	Buying money orders	Γ		Γ	Γ	T/
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	r		Γ"	TV	Ļ,
	h.	Sending Express Mail	Γ		Γ	Γ	[-/
	i.	Buying stamp-collecting material	Г		Γ	Γ	[/
	Ot	her Postal Services					
	a.	Entering permit mailings	Γ	YES	L ^y NO		
	a.	Resetting/using postage meter	Γ	YES	F/ _{NO}		
	No	npostal Services			-		
	a.	Picking up government forms (such as tax forms)	Γ	YES	√NO		
	b.	Using for school bus stop	Γ	YES	ru _{NO}		
	C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	r/ _{NO}		
		If yes, please explain:					
	d.	Using public bulletin board	Г	YES	FV _{NO}		
-	e.	Other	Γ	YES	Г√ _{NO}		
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work,				personal	needs?
			ł	YES	L NO		
		If yes, please explain:				<u></u>	

3. For which of the following do y	ou leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Γ	Personal needs
F/	Banking
Γ	Employment
Γ	Social needs
Yes No 5. What is your opinion of the property for the p	Oossible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Address: 10-Box	5
Telephone: 870ープタ	38 9251
Date: 6/1 H/1/	
•	

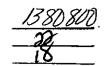
2.

DOCKET NO. ITEM NO. PAGE 1380800 0

Postal Service Customer Questionnaire

		_				
Ро	stal Services	Da —	ily	Weekly		Never
a.	Buying Stamps	Г		Γ		Γ
b.	Mailing Letters	Γ			Γ	
C.	Mailing Parcels	Γ		Γ	1	Γ
d.	Pick up Post Office box mail	\$-	_	Γ,	Γ	Γ
e.	Pick up general delivery mail	V		Γ	Γ	Γ
f.	Buying money orders	F.		٢	Γ.	-
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		٣	1	ŕ
h.	Sending Express Mail	Γ		Γ		Γ
i.	Buying stamp-collecting material	Γ		Γ.	Γ	-
Ot	ner Postal Services					
a.	Entering permit mailings	Γ	YES	NO		
a.	Resetting/using postage meter	Γ	YES	F_ _{NO}		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	<u> </u>	- YES	r NO		
b.	Using for school bus stop	Γ	YES	r∽ _{NO}		ŧ
Ç.	Assisting senior citizens, persons with disabilities. ect.	F-	YES	r NO		
	If yes, please explain: Make out bills and ferms					
d.	Using public bulletin board	Γ.	YES	T-NO		
e.	Other	Γ.	YES	Γ _{NO}		
	If yes, please explain:			<u>.</u>		
Do	you pass another Post Office during business hours while traveling to or from work,	or sho	pping	, or for p	ersonal n	eeds?
		Г,	ÆS I	T ₂ /NO		
	If yes, please explain:	•				

Date: 6-20-





Postal Service Customer Questionnaire

	stal Services	Daily	Weekly	Monthi	y Neve
1.	Buying Stamps	Γ	Γ.	. I	Γ
).	Mailing Letters	Γ	Γ	Γ	Ļ
; ,	Mailing Parcels	r	Γ	Г	Γ
١.	Pick up Post Office box mail	~	Γ	Γ.	ŗ
٠.	Pick up general delivery mail	Γ	Γ	Γ	٢
	Buying money orders	Г	Γ	Γ	1
١.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	, г	_	<u></u>	Ė
	Sending Express Mail	Γ.	"	Γ.	Г
	Buying stamp-collecting material	۲,	Γ'	ľГ	T.
)th	ner Postal Services	·· · ·		<i>;</i>	
•	Entering permit mailings	Γ··· _{YES}	r√ _{NO}		
	Resetting/using postage meter	r yes	TI NO		
or	npostal Services				
	Picking up government forms (such as tax forms)	Γ YES	IT/NO		
	Using for school bus stop	r YES	₩ _{NO}		
	Assisting senior citizens, persons with disabilities. ect.	Γ _{YES}	TI/NO		
	If yes, please explain:				
•	្ទីsing public bulletin board	Γ _{YES}	T/NO.	ottorija e	
	Other	Γ	Г		
	If yes, please explain:	YES	NO		
- Տ չ	you pass another Post Office during business hours while traveling to or from work, or	or shoppin	g, or for p	ersonal r	needs1
		TV _{YES}			
	If yes, please explain:	• YES	NO		
ľ), a(-	L:	<u> </u>	حام
_	1 1 C	(.	C (Ma	<u> </u>	
	but one of us is not in town	حاسد	ing b	صدم	i he

3. For which of the following do you I	eave your communi	ty? (Check all that ap	ply.) Where do you g	o to obtain these ser	vices?
	Shopping Na	shuille,	Texaukana	Ashdow	U.o.
Ti-	Personal needs	1	1.0	11	4 A.
1	Banking C	مور سوم	Lukausas W	e use mai	— المد هو،
Ti-	Employment N	achuille			
F		عطساناله.	Texaukana	Achdon	— L. ,
Yes No 5. What is your opinion of the poss Favorable Name: Mu. and M	Infavorable	of the Saratoga Post	Office?		
		SS South			
Telephone: 479-25	-0134	*	252-013	5	
Date: Jun 12,	2011				
Please include any additional comm	nents below:				

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

Arkansas District Study Coordinator 420 Natural Resources Dr. Little Rock AR 72205-9331



1380800



2.

Postal Service Customer Questionnaire

Ро	stal Services	Daily	Weekly	Monthi	y Never
a.	Buying Stamps	Γ '	Γ	Γ	X
b.	Mailing Letters	Γ	X	Γ	Γ
C.	Mailing Parcels	Γ	, r	X	Γ
d.	Pick up Post Office box mail	—	_	-	$\not\sim$
e.	Pick up general delivery mail	Γ	Γ	i.	X
f.	Buying money orders	Γ	٢	_	¥,
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	X	Γ	Ė
h.	Sending Express Mail	Γ	Γ	K	Γ
i.	Buying stamp-collecting material	Γ	Γ	Γ	K
Otl	ner Postal Services				•
a.	Entering permit mailings	r YES	NO NO		
a.	Resetting/using postage meter	A YES	Γ NO		
No	npostal Services		_		
a.	Picking up government forms (such as tax forms)	Γ YES	X NO		
b.	Using for school bus stop	r YES	₩ _{NO}		
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	¥ NO		
	If yes, please explain:				
d.	Using public bulletin board	r YES	K NO		
e.	Other	Γ _{YES}	ìX NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work, o	or shoppin	a, or for p	ersonal	needs?
-	,	Г	₩		
	If yes, please explain:	YES	<u>"У</u> ио		·

*	do you leave your community? (Check all that apply.) Where do you go to obtain the Shopping	
K	Personal needs	
* * *	Banking	
X	Employment	
*	Social needs	
Yes No	the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion	
Address: 625 HL	IJy-39 W	
Telephone: \$70 - 3	388-9413	
Date: 6/20/11		
-		

DOCKET NO. ITEM NO. PAGE 1380 800 **73**



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: Weekly Monthly Never Daily **Postal Services Buying Stamps** Mailing Letters Г Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES NO Entering permit mailings YES 💆 Resetting/using postage meter **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: ... Whed chair Using public bulletin board NO YES [e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? r yes Ø No If yes, please explain:

_	Shopping Naghville
;	Personal needs
蹲	Banking Mineral Springs
Г ′	Employment
Γ	Social needs
Do you currently use	local businesses in the community?
	
Yes 5. What is your opinion	of the possible discontinuance of the Saratoga Post Office?
Favorable	Unfavorable No Opinion
Name: HVCh	er Avliss and theher Drigitie
Address: P.D. BO.	X 35 Saratoga AR 71859
Telephone: 870	-388 -9300°
Date: 6.15.10	
	To though it was coursely
Please include any addit	ional comments below: To whom it my concern
We receive n	rail from the German Governent and the USH,
Bank, MD	's etc. To chause the adress would be a great
hassle and	the concern of mail getting Lost. On the
otherhand	we do not understand why you would chose
Saraduca a	nd leave (olumbus open, with less population
and in D:	The leave (of mous open i with 1733 popularion)
ANG NO BLE	ssness or School.
We are pro	testing the closure of the Savatoga Postottic
Also Nec	et a lot of Mail and Parcels from mer
Familie a	To the final and rate is from the
There is a	nd Frend from Germany
Çç	mpleted questionnaire should be returned to the following address:
おまれる	们我们就把他就外面的说法面对这种证明是我们就是是有一种的人的人的人的人的人,我们就是这个人的人的人的人的人的人的人的人的人的人的人的人的人的人的人的人的人的人,
ž Ar	kańsas District Study Coordinator 0 Natural Resources Dr. 11e Rock AR 72205-9331







Postal Service Customer Questionnaire

	Ро	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps	Γ	X	Γ	Γ
	b.	Mailing Letters	Γ		Γ	Γ
	C.	Mailing Parcels	Γ	Γ	∇	1
	d.	Pick up Post Office box mail	abla	Г	Γ	Γ
	e.	Pick up general delivery mail	Γ	5	∇	Γ
•	f.	Buying money orders	Γ	Γ	Γ	Ø
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	区	Ļ
	h.	Sending Express Mail	Γ	Γ	Γ	50
	i.	Buying stamp-collecting material	Γ	Γ	Γ	E
	Otl	her Postal Services				
	a.	Entering permit mailings	r YES	₩ NO		
	a.	Resetting/using postage meter	r YES	D NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	r YES	₩ NO		
	b.	Using for school bus stop	Γ _{YES}	₩ NO		
	C.	Assisting senior citizens, persons with disabilities, ect.	Γ YES	Ø NO		
		If yes, please explain:				
	d.	Using public bulletin board	r YES	₽ NO		
	e.	Other	Γ _{νες} \	√ NO		
		If yes, please explain:		y NO		
^	n .		•			
۷.	ָי סט	you pass another Post Office during business hours while traveling to or from work,			ersonal n	eeds?
			r YES	⊠ NO		
		If yes, please explain:				

	Shopping
Γ	Personal needs
₹/	Banking
√ _	Employment
C /	Social needs
Favorable Vame: AMOUY S Address: P.O. 130x Felephone: 479-97	
Date: (0//6///	
Please include any additional	comments below:
Idon	It pass by any post offices when travelling
out of tr	of pass by any post offices when traveling usn. This is very convenient, close by my
house.	These gas prices make it hard to travel
Columbu	oun. It would be very inconvenient to go to seemy time I need to go to the post
. -	y upinion is VERY UNFavorable.

DOCKET NO. ITEM NO. PAGE 1380800

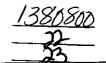


2.

Postal Service Customer Questionnaire

Ро	stal Services	Da	ily	Weekly	Monthly	y Never
a.	Buying Stamps	Γ		K	Γ	Γ
b.	Mailing Letters	Γ		K	Γ	Γ
C.	Mailing Parcels	Г			Γ.	Г
d.	Pick up Post Office box mail	D		Γ	Г	Г
e.	Pick up general delivery mail	» 🎘	<u>-</u>	Γ	Γ	
f.	Buying money orders	Γ		Γ	I ▽	г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		v	Γ.	Ė
h.	Sending Express Mail	Γ	`*	Γ	Ιζ	Γ
i.	Buying stamp-collecting material	Γ		Γ	Г	7
Oti	ner Postal Services					
a.	Entering permit mailings	Γ.	YES !	NO		
a.	Resetting/using postage meter	Γ.	YES	V _{NO}	•	
No	npostal Services					
a.	Picking up government forms (such as tax forms)		YES	- NO	•	
b.	Using for school bus stop	Γ.	YES	NO		
C.	Assisting senior citizens, persons with disabilities, ect.	V	YES	– NO		
	If yes, please explain:					
	Weprehupou mail from serio ander	<u>~</u> e	~	ren	<u> </u>	
d.	Using public bulletin board	P ,	res r	- NO		
e.	Other	Г,	res r	- NO	*	
	If yes, please explain:					
	We me the public bout to get service out here					
Do y	ou pass another Post Office during business hours while traveling to or from work, o	or sho	pping	or for p	ersonal r	eeds?
		ⅳ/、	, [- NO		
	If yes, please explain: Nashville / we work in this		pı	esent	4	

اح ا	Shopping
Γ	Personal needs
	Banking
ΓE	Employment
Γ .	Social needs
	No of the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
\sim \sim	1 Anja Mullin Box 126
	276 7714 / 985 790 0861
Date: 6/14/	
Colombra p	ost office is small than Sawtoger P. C. with all closing ganotoger P.O we would #I have sent to our home near box and we won
en boler.	of cloning garatiza P.U we would #1 hove
ll our mail	Sent to our home neal box and we won
2 no long	pauxe 45PS avour primary mail
delieving	Carlin





If yes, please explain:

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** 又 **Buying Stamps** R Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail Pick up general delivery mail 区 Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, X Delivery Confirmation, or Signature Confirmation 区 Sending Express Mail ŗ. Buying stamp-collecting material 区 Other Postal Services T YES Y NO Entering permit mailings YES NO Resetting/using postage meter Nonpostal Services Picking up government forms T YES NO (such as tax forms) b. Using for school bus stop T YES NO c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO

why don't you close columbus and heave savatoga open 3

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331



2.

1380800

Postal Service Customer Questionnaire

_		_				
Po	stal Services	0	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	_	Γ	abla	Γ
b.	Mailing Letters	Γ	-	√_	Γ	r
c.	Mailing Parcels	Γ	-	√	Γ	Γ,
d.	Pick up Post Office box mail	Γ	-	Γ	Γ	₩/
e.	Pick up general delivery mail	ſ	-	٦	Γ	\(\sigma\)
f.	Buying money orders	Г	-	_	K	√
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	-	Γ	√,	Ė
h.	Sending Express Mail	Γ	-	Γ	∇	Γ
i.	Buying stamp-collecting material	Г	-	Γ	Γ	√/
Otl	ner Postal Services					
a.	Entering permit mailings	Γ	YES	√ NO		
a.	Resetting/using postage meter	Γ	YES	√ _{NO}		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	5	YES	r NO		
b.	Using for school bus stop	Γ	YES	₽ NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	√NO		
	If yes, please explain:					
d.	Using public bulletin board	Г	YES	√ _{NO}		
e.	Other	Г	YES	Γ _{NO}		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,			/	ersonal n	eeds?
		Ļ	YES	√ NO		
	If yes, please explain:				<u>-</u>	

3. For which of the following do yo	u leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
√/	Banking
₹/_	Employment
· K	Social needs
4. Do you currently use local bus Yes No 5. What is your opinion of the por Favorable Name: 1. ANDA	ssible discontinuance of the Saratoga Post Office? Unfavorable No Opinion LOWELL MOODY
Address: 123 Wes	striew Rd Saratoga AR 71859
Telephone: 870	388-6975
Date: 15 \(\)	UNE 2011



2.

DOCKET NO. ITEM NO. PAGE 13808D -35 -35

Postal Service Customer Questionnaire

Po	Postal Services Daily Weekly Monthly Never					
a.	Buying Stamps		_	17	Γ	Γ
b.	Mailing Letters	1		Ī.	Image: Control of the	Γ
C.	Mailing Parcels	ı	_	Γ	Г ろ	Jm L
d.	Pick up Post Office box mail	ļ		Γ	Γ	Γ
e.	Pick up general delivery mail	ļ		Γ	Γ	[
f.	Buying money orders	ļ	_	Γ	Γ	4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	•		Γ	T50	WT-Q
h.	Sending Express Mail	J	-	Γ	F 50	ma.
i.	Buying stamp-collecting material	•	_	Γ	Γ	7
Otl	ner Postal Services					
a.	Entering permit mailings	Γ	YES	Z NO		•
a.	Resetting/using postage meter	ŗ	YES	IZ NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	NO		
b.	Using for school bus stop	Γ	YES	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	. [YES	12 NO	•	
	If yes, please explain:	_				<u>-</u>
d.	Using public bulletin board	T	YES	- NO		
e.	Other	٦	YES	NO		
	If yes, please explain:			que) not	ice
Do	you pass another Post Office during business hours while traveling to or from work,	or sl	hoppina	, or for pe	rsonal n	eeds?
	<u> </u>		YES			
	If yes, please explain:					

TZ TZ	you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Ti-	Personal needs
7	Banking
7	Employment
7	Social needs
Yes No	possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion 1
Please include any additional of think this manify to a many to all delay and be a many to all delay and the all delay are all delay	comments below: De a disservice to the close the post office. We have a community and closing the office to the office the office the option the office the option the option.

DOCKET NO.
ITEM NO.
PAGE

1380800

Г

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Postal Service Customer Questionnaire

F	90	estal Services	Daily	Weekly	Monthly	y Never
á	€.	Buying Stamps	Γ_		Γ	Γ
ŧ	٥.	Mailing Letters		Γ	Γ	Γ
() .	Mailing Parcels	Г	Г	\bigcirc	Γ
(d.	Pick up Post Office box mail		Γ	Γ	Γ
•	€.	Pick up general delivery mail	<u> </u>	Γ-	Γ	Г
f		Buying money orders	Г	Γ	F	Г
ç	J.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ		Ļ
ŀ	۱.	Sending Express Mail	Γ	Ţ.	<u></u>	Г
į.		Buying stamp-collecting material	Ę	Γ	(T/	Γ
C	Otl	her Postal Services				
a	ı.	Entering permit mailings	r YES	r NO		
a	1.	Resetting/using postage meter	r YES	r NO		
N	lo	npostal Services	-time	نعر		
a	۱.	Picking up government forms (such as tax forms)	YILE YES	r NO		
b).	Using for school bus stop	r YES	r NO		
С		Assisting senior citizens, persons with disabilities. ect.	Γ YES	r NO		
		If yes, please explain:	•	-		
d		Using public bulletin board	Γ _{(YE} \$	r NO		
е		Other mostly things	r YES	r NO		
		If yes, please explain:		· · · · · ·		
2 . D	0	you pass another Post Office during business hours while traveling to or from work	, or shoppin	ıg, or for p	personal r	needs?
			r YES	T (NO	١	
		If yes, please explain:	1=2	(NO	,	
		If yes, please explain: at Mineral syrings of	J 20	`		

3. Full which of the following do you	u leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping go to nashirelly mostly
Γ	Personal needs (192)
Γ	Banking 4 RA
Γ	Employment 72)
Г	Social needs you of I need: +
\ /	on We car-
5. What is your opinion of the pos	ssible discontinuance of the Saratoga Post Office?
Favorable F	Unfavorable No Opinion
Name: LOWISE	DROWILLARD
Address: Po204	
Telephone: 1-87	1-388-9625
	1 AR. 71859
Please include any additional con	nments below:
John Cast	10 Po 204-
Needs.	Saratogo Post og bier Both og les alth problems -
have he	alth problems -

DOCKET NO.
ITEM NO.
DAGE.

1380800
22
97



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never Г **Buying Stamps** Mailing Letters Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Other Postal Services YES IT a. Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) YES IV Using for school bus stop YES IV c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? r YES □

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Nashville, Hope, Texarkana
	Personal needs // //
~	Banking Mineral Springs, Nashville
	Employment Mineral Springs, Allaround
I	Social needs
Name: Cheryl Mc	Junkins
Address: 290 South	lake Road Saratoga, AR 7/850
Telephone: 870 388	3-9449
Date: 6/14///	
•	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr. Little Rock AR 72205-9331

DOCKET NO. ITEM NO. PACE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** Г Г X **Buying Stamps** 区 **Mailing Letters** ľΥ Mailing Parcels d. Pick up Post Office box mail 区 e. Pick up general delivery mail 区 Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, K Delivery Confirmation, or Signature Confirmation Sending Express Mail Г ΓX Buying stamp-collecting material Other Postal Services YES X NO Entering permit mailings r YES NO Resetting/using postage meter **Nonpostal Services** Picking up government forms YES IX NO (such as tax forms) r YES IX NO b. Using for school bus stop Γ_{YES} Γ_{NO} c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: TX YES T. d. Using public bulletin board r yes r e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ア
YES
NO If yes, please explain:

Mineral Springs & Nashville
Would Not Use Columbus Post Office

3. For which of the following do you	feave your community? (Check all that apply.) Where do you go to obtain these services?					
- /	Shopping					
Ĺ,	Personal needs					
√	Banking					
√	Employment					
┌ ∕	Social needs					
/	nesses in the community? sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion					
Address: PO-BOX-2	3 Saratogg ar 71859					
Telephone: 870 3	88 9446					
Date: 6-	16-11					

2.

DOCKET NO. ITEM NO. PAGE 13808N) **2**0

Postal Service Customer Questionnaire

Ро	stal Services	Di	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	•	Γ	<u> </u>	Γ
b.	Mailing Letters	Г	•	Γ	!	Г
C.	Mailing Parcels	Г	•	Γ	1	Γ
d.	Pick up Post Office box mail	Γ	•	Γ	Γ	[
e.	Pick up general delivery mail	٢	,	Γ	[-	Γ
f.	Buying money orders	Γ	•	Γ	Π.	1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	•	٢	ببيما	Ļ
h.	Sending Express Mail	Г	•	Γ	Γ	A
i.	Buying stamp-collecting material	Г	•		_	
Ot	her Postal Services					
a.	Entering permit mailings	Γ	YES	r√ _{NO}		
a.	Resetting/using postage meter	Γ	YES	NO NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	NO		
b.	Using for school bus stop	Γ	YES	I NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	NO		
	If yes, please explain:					
d.	Using public bulletin board	<u></u>	YES	r _{NO}		
e.	Other	Г	YES I	Γ _{NO}		
	If yes, please explain:					
_				•		
Do '	you pass another Post Office during business hours while traveling to or from work,		opping YES	_ / `	ersonal r	ieeds?
	If yes, please explain:		TES	NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?				
\(\nabla\)	Shopping Shopping				
√	Personal needs				
Γ ✓	Banking				
√	Employment				
┍	Social needs				
Favorable	ible discontinuance of the Saratoga Post Office? Unfavorable No Opinion				
Name: Kussell Young					
Address: Q 1/8 CR	1600				
Telephone: 870 - 451-30	130				
Date: 6-//-//					



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Po	stal Services	Dail	y Wee	ekly Mont	hly Never		
a.	Buying Stamps	Γ	Γ	区	Γ		
b.	Mailing Letters	Γ	Æ		Γ		
C.	Mailing Parcels		Γ	Γ	Γ		
d.	Pick up Post Office box mail	R		Γ	Γ		
e.	Pick up general delivery mail	_	٢	Γ	反		
f.	Buying money orders	Γ	٢	<u></u>	K		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Γ-	Γ	Þ		
h.	Sending Express Mail	Γ	Γ	Γ	त्रि		
i.	Buying stamp-collecting material	Γ	Γ	Γ	K		
Ot	her Postal Services						
a.	Entering permit mailings	Γ ,	ES	NO			
a.	Resetting/using postage meter	_ ^	_{ES} 区	NO			
No	npostal Services						
а.	Picking up government forms (such as tax forms)	r ,	ES K	NO			
b.	Using for school bus stop	F _Y	ES F	NO			
C.	Assisting senior citizens, persons with disabilities, ect.	Γ_{γ}	ES ₹	NO			
	If yes, please explain:						
d.	Using public bulletin board	F Y	ES	NO			
e.	Other	Ø Y	ES 🧖	NO			
	If yes, please explain:						
D٥	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
<i>D</i> 0	you pass another rost office during business flours write traveling to or from work,		ES C	·	ai neeus :		
	If yes, please explain:	-		garin	s, AR		

	-	YES NO
yes, please explain:		minoral Sarine, Al

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping naskulle, ar
Γ	Personal needs Mashulle, an
Γ	Banking Mineral Spring AA
Γ	Employment Link; Ah
Γ	Social needs nashnille, AR
4. Do you currently use local busing Yes No 5. What is your opinion of the poss Favorable Name: Colon (A)	sible discontinuance of the Saratoga Post Office?
<u> </u>	l Hill St.
Telephone: (870)-388-	9694
Date: 6-/3-//	

DO	CK	FT	NO	
	~	~ •	INLI	

TEM NO.

1	50		_	0
		70		-
	_ (H	,	
		7.		

PAGE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** Г **▼** Г **Buying Stamps** ┖╱ b. Mailing Letters Г Mailing Parcels ∇ d. Pick up Post Office box mail V e. Pick up general delivery mail [√ Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, 싮 Delivery Confirmation, or Signature Confirmation ∇ Sending Express Mail Buying stamp-collecting material **Other Postal Services** T YES NO a. Entering permit mailings Γ YES TV NO Resetting/using postage meter Nonpostal Services Picking up government forms L YES IN NO (such as tax forms) r yes ₩ NO b. Using for school bus stop r yes r∕ NO c. Assisting senior citizens, persons with disabilities. ect. If yes, please explain: YES W NO d. Using public bulletin board YES IV NO Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? **F**✓ YES F NO If yes, please explain: To Doctors Office, stores, etc. Rose

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
IF .	Shopping Texarkana - Nashville
I ►	Personal needs Texarkang - Nashville
T	Banking Mineral Springs
Γ	Employment
Γ	Social needs Aghdown-Hope-Mineral Springs
	Social needs Aghdown-Hope-Mineral Springs Noshville - Texarkana
4. Do you currently use local busin	esses in the community?
Yes No	
5. What is your opinion of the poss	ible discontinuance of the Saratoga Post Office?
Favorable V	Unfavorable No Opinion
Name: Helen Ma	Adams
Address: 105 Mar	shall Dr.
Telephone: 870-388-	9305
Date: 6-14-2011	

DOCKET NO.
ITEM NO.
PACE

1380800 32

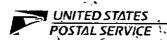
Postal Service Customer Questionnaire

Ро	stal Services	Daily	Weekly	Monthi	y Never
a.	Buying Stamps	Γ	Γ	义	Г
b.	Mailing Letters	Γ	文	Lį	Γ
C.	Mailing Parcels	Γ	Γ	Γ	X
đ.	Pick up Post Office box mail	K	Γ	Γ '	ŕ
e.	Pick up general delivery mail	×	Γ	Γ	Γ
f.	Buying money orders	ŗ,	Γ	Γ	∇
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u>۲</u>	Γ	Γ	K
h.	Sending Express Mail		_	Γ	X
i.	Buying stamp-collecting material	Г	' _	X	Γ
Oth	ner Postal Services	· 4-4		•	
a.	Entering permit mailings	TT YES,	⋉ NO		
a.	Resetting/using postage meter	r YES	ß NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	r NO		
b.	Using for school bus stop	Γ _{YES}	NO NO		
c.	Assisting senior citizens, persons with disabilities, ect.	r YES	⋈ NO		
	If yes, please explain:			···	
d.	Using public bulletin board	「 YES!	Γ _{NO}		
e.	Other	r yes!	r NO		
	If yes, please explain:				
Do y	you pass another Post Office during business hours while traveling to or from work, or	or shopping	, or for p	ersonal i	needs?
		YES			
	If yes, please explain:	· YES	NO		
, ,	POST OFFICE AT MINERAL BORINGS	'ILLE	FIF	PAS	5

哎	Shopping
K	Personal needs
ιΧ	Banking
Г	Employment RAPIRD
× × ×	Social needs
4. Do you currently use local bus	inaccas in the community?
Favorable	Unfavorable No Opinion
	R151(D
Address: Po Box 17	25
Telephone: 388-948	7
Date: 6-14-11	
Please include any additional con	nments below:

PAGE

1380800



(1) 人名英格兰人姓氏格特的

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: **Postal Services** Weekly Monthly Never Daily a. Buying Stamps b. Mailing Letters 🔨 `^c. ` Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop c. Assisting senior citizens, persons with disabilities, ect. If yes, please explain: Other 🦪 If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

	NASHVICLES ASHDOUR)
3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
TE	Personal needs
, Г	Banking ASHTDU. M
Г	
· · · · /	Employment 1
	Social needs SALATOGA MILLWOOD
4. Do you currently use local busin	nesses in the community?
. Fes No	BUSINESS IS EBBO
5. What is your opinion of the poss	sible discontinuance of the Saratoga Post Office?
Favorable (Unfavorable No Opinion PAIN TATHE ASS
Name: WAN	T KEFUND OF PURCH FEES If closed
Address: AFF11	TE LLUP + JEANETTE
Telephone. The Bo	× 65
Date: Jink	15, 2011
Please include any additional comm	,
cume	ET MAIL AT POBY
TO 10 TO 62	ET MAIL AT POBY
T suggest	closing office or Sixterdays cutting back office fine
2 309700	and the same and
and pissibly	cuting back of the time.
9-17 Cr SM	neshing the that NO weeds
Ten fill Service	ie but the hast 30 sweets
Spratura 15 IN	the middle of nowhere & everywhere
Completed qu	uestionnaire should be returned to the following address: 15 factor
l⊪ Arkansas Di	strict Study Coordinator
Little Rock A	Resources Dr

1380800 34



Postal Service Customer Questionnaire

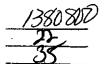
	Ро	stal Services	Daily	Weekly	Montaly	, Never
	a.	Buying Stamps	Γ/	Γ	I7	Г
	b.	Mailing Letters	Ţ/	Γ	Г,	Γ
	C.	Mailing Parcels	г	Γ	17	Γ
	d.	Pick up Post Office box mail	I7	Γ	Γ,	Γ
	e.	Pick up general delivery mail	Γ	Г	7	Г
	f.	Buying money orders	Γ	Γ	Γ	₽ /
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<u></u>	Γ	Γ,	F
	h.	Sending Express Mail	Γ	Γ	17	Γ,
	i,	Buying stamp-collecting material	Γ-	Γ	Γ	P
	Oti	ner Postal Services				•
	a.	Entering permit mailings	Γ _{YES}	下(分	1	
	a.	Resetting/using postage meter	r YES	₽ NO		
	No	npostal Services	/			
	a.	Picking up government forms (such as tax forms)	Tyes	r ylo		
	b.	Using for school bus stop	r YES	T, NO		
	C.	Assisting senior citizens, persons with disabilities. ect.	r yes	r√ NO		
		If yes, please explain:				
	d.	Using public bulletin board	Γ _{YES}	r/ _{NO}	<u></u>	
	e.	Other	r yes	に NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	_/	ersonal r	needs?
		If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
7	Personal needs
₹	Banking
F	Employment
√	Social needs
Name: DAVO 5	Unfavorable No Opinion
Address: f.o. bc)x 174
Telephone: \$70~3	88-9346
Date: 6-16-1)]
Please include any additional com	ments below:

Why should one have to close SARATOGA +
ORIve to Columbus. Should be other way Ground it gov GAVE to close In



DOCKET NO. ITEM NO. PAGE



Postal Service Customer Questionnaire

Po	stal Services	(Daily	Weekly	Monthly	Never
a.	Buying Stamps		_	Γ	√	Γ
b.	Mailing Letters	ł	_	[√	Г	Γ
¢.	Mailing Parcels	ı	-	Γ	√	Г
d.	Pick up Post Office box mail	ı	√	Γ	Γ	Г
e.	Pick up general delivery mail	ſ		Γ	Γ,	[√
f.	Buying money orders	ſ	-	Γ	ሾ	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ļ	_	٣	IP/	۴
h.	Sending Express Mail	ı	_	Γ	17	^
i.	Buying stamp-collecting material	ī	_	K	IV.	Γ
Otl	ner Postal Services					-
a.	Entering permit mailings	Г	YES	T NO,		
a.	Resetting/using postage meter	Г	YES	T/NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	NO		
b.	Using for school bus stop	Γ	YES	rt/ _{Np}		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r/ _{NO}		
	If yes, please explain:					
ď.	Using public bulletin board	Г	YES	T NO		
e.	Other	Γ	YES	Γ _{NO}		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,	or si	eniagor	ı. Or for De	ersonal n	eeds?
-			YES			
	If yes, please explain:		-			

r√ ,	a leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Γτ	Personal needs
r ▽ /	Banking
rd 1	Employment
۲	Social needs
Yes No 5. What is your opinion of the pose Favorable	unfavorable No Opinion
Name: Mary	ann McRow
Address: Pb- UE	30X 61 0
Telephone: 870 -	551-4411
7 J.	



DOCKET NO. ITEM NO. PAGE 138080D **36**

Postal Service Customer Questionnaire

	•			٠		
Po	stal Services	D	aily	Weekly	Monthly	Never
a.	Buying Stamps	Г	-	Γ	_ TC	Γ
b.	Mailing Letters	٠ ٢	-	r/	Г	/ [
C.	Mailing Parcels	Γ	-	∕ Γ	√	Γ
d.	Pick up Post Office box mail	Γ	√	Γ	Γ	Г
ę.	Pick up general delivery mail	٢	-	Γ	Г	N.
f.	Buying money orders	Г	-	Γ		Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	Γ	√	∕ †
h.	Sending Express Mail	Γ	-	Γ	┏/	_ 厂
i.	Buying stamp-collecting material	ŗ	-	Γ	൛	Г
Ot	ner Postal Services			,		
a.	Entering permit mailings	Γ	YES	L NQ		
a.	Resetting/using postage meter	Г	YES	√ NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	r√ _{no}		
b.	Using for school bus stop	Γ	YES	r√ _y √	,	
c.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r√ _{NO}		
	If yes, please explain:					
					-	
d.	Using public bulletin board	Γ	YES	NO NO		
e.	Other	Γ	YES	Γ _{NO}		
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from work,	or sh	opping	, or for p	ersonal r	needs?
		[▽	YES	Γ _{NO}		
	If yes, please explain: Boing by Julton on wa		40	w	ock	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
[√	Shopping
r√	Personal needs
	Banking
r/	Employment
π/	Social needs
Favorable V	Sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Name: Richard	McRog
Address: Box Z	
Telephone: 870 - 3	888-9615
Date: 6-13-	- []

DOCKET NO. ITEM NO. PACE 1380800 30 31

Postal Service Customer Questionnaire

	Ро	ostal Services	D	Daily	Weekly	Monthly	y Never	
	a.	Buying Stamps	Γ	-	Γ	√	Γ	•
	b.	Mailing Letters	ŗ	-	ि	Г	ŗ	
	C.	Mailing Parcels	٢		Г		Γ	
	d.	Pick up Post Office box mail	F	√	Γ	Γ	Γ	
	e.	Pick up general delivery maif	٢	~	_	Γ		
	f.	Buying money orders	Г	-	Γ	Tr	Γ	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	٢	-	Γ	Γ∕	Ļ	
	h.	Sending Express Mail	Γ	-	Γ.	√	Γ	
-	i.	Buying stamp-collecting material	Γ	-	Ė	Γ	F	
	Oti	ther Postal Services						
:	a.	Entering permit mailings	Γ	YES	NO NO			
1	a.	Resetting/using postage meter	Γ	YES	L NO			
ļ	No [/]	onpostal Services		• •			M	ا مار ح
į	a.	Picking up government forms (such as tax forms)	Γ	YES	TV NO	TAX.	Forms	Than
ŀ	b.	Using for school bus stop	Γ	YES				
(C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	NO			
		If yes, please explain:	_					
•	d.	Using public bulletin board	<u>~</u>	YES	r _{NO}			
ϵ	e.	Other		YES				
		If yes, please explain:	_					
2. [Do	you pass another Post Office during business hours while traveling to or from work, or	or st	nigaor	or for p	ersonal r	needs?	
-	<i>*</i>		_	YES	-	1100	/000c.	
		If yes, please explain:		120	NO			

3. For which of the follow	ving do you leave your community? (Check all that apply.) Where do you go to obtain these services?
17	Shopping */
	Personal needs 🗸
ΓΓ	Banking :/
Г	Employment
√	Social needs V
Favorable Name: PAT HA Address: PO Bo Telephone: 870- Date: 6-12-	11 SARATOGA AP. 11859
Please include any addi	tional comments below:
ue n	tional comments below: and are Post office. As it get alban me less lettery to be able to ablain as sarvices elsewhere unless none also drives me.
C 0	m less lettely to the windows
the	as Darrico alsouther as
Dor	reone else drives 114.
	Marine Communication of the Co

TĒM NO. PAGE 1370700 - 38



Postal Service Customer Questionnaire

		•					
	Po	ostal Services		Daily	Weekly	Month	ly Never
	a.	Buying Stamps		Γ	ŗ		
	b.	Mailing Letters		Γ	Γ		
	C.	Mailing Parcels		Γ	Γ		
	d.	Pick up Post Office box mail		Γ	Г	Г	F
,	e.	Pick up general delivery mail	i	_	Γ	17	, г
1	F.	Buying money orders		Γ		D/	Γ
,	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	-	Г	Γ	F	Ť,
ı	٦.	Sending Express Mail	١	Γ	Γ	Ĺ	P
j		Buying stamp-collecting material		Γ	Γ	Г	E/
(٥tl	her Postal Services			_	<i>-</i> .	,
á	₹.	Entering permit mailings	Γ	YES	L NO	/	
a	э.	Resetting/using postage meter	Γ	YES	F NO	•	
ı	٧o	npostal Services		/			
a	۱.	Picking up government forms (such as tax forms)	「	XÉS.	L NO		
b).	Using for school bus stop	F	YES	L NO		
c		Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r∕ _{NO}		
		If yes, please explain:					
d		Using public bulletin board	Г	YES	NO.		
е		Other	Γ	YES	r _{NO}		
		If yes, please explain:					
2. D	o y	you pass another Post Office during business hours while traveling to or from work,	or sl	hopping	g, or for pe	ersonal	needs?
			Г		_/		
		If yes, please explain:		YES	NO	,	

Personal needs Banking Employment Social needs 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Saratoga Post Office? Favorable Unfavorable No Opinion Name: Im Tockle Address: 1914 Saratoga Hala 3555 South Felephone: 501-516-7074	1	you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Employment Social needs 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Saratoga Post Office? Favorable Unfavorable No Opinion	₹/	Personal needs
Social needs 4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Saratoga Post Office? Favorable Unfavorable No Opinion Name: A m Tuckey	₹ /	Banking
4. Do you currently use local businesses in the community? Yes No 5. What is your opinion of the possible discontinuance of the Saratoga Post Office? Favorable Unfavorable No Opinion	₹/	Employment
Yes No 5. What is your opinion of the possible discontinuance of the Saratoga Post Office? Favorable Unfavorable No Opinion Name: I m Tucker	P	Social needs
Address: 19/4 sarato 2 a Hay 355 5 004h	5. What is your opinion of the Favorable Name: Im Tuc Ke	Unfavorable No Opinion
	Address /9/4 5ar	atoza Hay 355 South
elephone: 5 01-316-1014	Telephone: 50/- 5/6	-7074
A.A. 1 ·	Date: (, ~ /) ~//	*



DOCKET NO. ITEM NO. PAGE 1380 800 **33**

Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	F	Γ	Γ
b.	Mailing Letters	Г	1V	Γ	F
c.	Mailing Parcels	Γ	Γ	r-	Γ
d.	Pick up Post Office box mail	Γ	Γ	Г	r
e.	Pick up general delivery mail	F	Γ	_	L
f.	Buying money orders	Γ	Γ	T	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ_	T-	Ė
h.	Sending Express Mail	\vdash	Γ		Γ
i.	Buying stamp-collecting material		TV	Γ	Γ.
Ot	her Postal Services				
a.	Entering permit mailings	Γ YES	Γ► NO		
a.	Resetting/using postage meter	r YES	下 NO		
No	npostal Services		,,,,		
a.	Picking up government forms (such as tax forms)	T YES	r NO		
b.	Using for school bus stop	r YES	I ✓ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ _{YES}	TL NO		
	If yes, please explain:				
d.	Using public bulletin board	F YES	Γ _{NO}		
e.	Other	Γ _{YES}			
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shopping	g, or for pe	ersonal n	eeds?
		r YES			
	If yes, please explain: MINEYAL Springs				

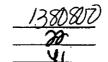
3. For which of the following do you le	ave your community? (Check all that apply.) Where do you go to obtain these services?
— -	Shopping NASh Ville
[Personal needs NAShvill E, hopE,
TV E	Banking NASK VILLE, hope
–	Employment D /s A b / E
7_	Social needs NAShVille, Hope,
	ole discontinuance of the Saratoga Post Office? Infavorable No Opinion
	
	le Hill St. SALATOGA, Ar. 71859
Telephone: 870 - 388	-9483
Date: $6 - 13 - 2$.011

DOCKET NO. ITÉM NO. PAGÉ 1380 800

Postal Service Customer Questionnaire

P	ostal Services	E	Daily	Weekly	Monthly	Never
a.	Buying Stamps	ļ	_	Γ	M	Γ
b.	Mailing Letters	١	_	\forall	Γ	Γ
C.	Mailing Parcels	ſ	-	Γ	F	Γ
d.	Pick up Post Office box mail	ſ	_	Γ	Γ	Γ
e.	Pick up general delivery mail	ſ	-	Γ	Γ	Г
f.	Buying money orders	ſ	-	Γ	Г	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	-	Γ	Г	Ė
h.	Sending Express Mail	ſ	-	Γ	Γ	Г
i.	Buying stamp-collecting material	ſ	-	Γ	Γ	Г
Ot	her Postal Services					
a.	Entering permit mailings	г	YES	√NO		
a.	Resetting/using postage meter	Γ	YES	r√ _{NO}		
No	npostal Services				•	
a.	Picking up government forms (such as tax forms)	Г	YES	TV _{NO}		
b.	Using for school bus stop	Γ	YES	TV NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES	T NO		
	If yes, please explain:					
d.	Using public bulletin board	Г	YES I			
e.	Other	Γ	YES I	- 🖳		
	If yes, please explain:		123			
Dο	you pass another Post Office during business hours while traveling to or from work,	or sh	onnin-	or for s	rnonol -	
_ •	, part and the control during business hours while traveling to or front work,	_	_	NO NO	i sunai N	eeas?
	If yes, please explain:		150	NU		

For which of the following do you	I leave your community? (Check all that apply.) Where do you go to obtain these services?
π∕ ,	Shopping
T .	Personal needs
tt/	Banking
Γ	Employment
I	Social needs
4. Do you currently use local busing	nesses in the community?
Yes No	this discountry are a 1th Oceaning Deat Office D
	sible discontinuance of the Saratoga Post Office?
Favorable '	Unfavorable No Opinion
Name: Dayla Z	ne na
Address: 2/10 +/1/9/	3111) Salatogn (m. 71859
Telephone: 870 - 3	88-9663
Date: 6/11/11	
/ /	
Please include any additional com	iments below:
why close	e open de Coleen bus
smallerox	eophi
I will no	et go to columbus.
I am tre	et goto Coleembus a asurer for the fere department
and today of	I stamps and mail letters
. and aggrees a	ell stamps and mail letters
Kere.	out of town when you have the I would attend,
Darell ve	But of Marie
medling or	I would allend 1
7	
Promise Control	questionnaire should be returned to the following address:
	District Study Coordinator Resources Dr
	AR 72205-9331
• · · · · · · · · · · · · · · · · · · ·	





Postal Service Customer Questionnaire

	Po	estal Services	Dai	ly W	eekiy	Monthly	Never
	a.	Buying Stamps	Γ	ı	_	Γ _V	Γ
	b.	Mailing Letters	<u>~</u>	1	_	Γ	Γ
	C.	Mailing Parcels	Γ	ı	_	F	Γ
	ď.	Pick up Post Office box mail	Γ	ı	_	Γ	「
	e.	Pick up general delivery mail	Γ	I	_	I D	Γ
	f.	Buying money orders	Γ	ł	-	√	_
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	ı	V	Γ	Ė
	h.	Sending Express Mail	Γ	I		Γ	T/
	i.	Buying stamp-collecting material	Γ	i	_	_	T/
	Ot	her Postal Services					
	a.	Entering permit mailings	Г,	ES 「	(NO)		
	a.	Resetting/using postage meter	Γ,	res 🏲	(0)		
	No	npostal Services			_		
	a.	Picking up government forms (such as tax forms)	Γ,	ES F	(NO)		
	b.	Using for school bus stop	Γ,	ES 「	(NO))	
	C.	Assisting senior citizens, persons with disabilities, ect.	Γ,	ES T	(g)		
		If yes, please explain:			 -	<u>.</u>	
	d.	Using public bulletin board	<u>r</u> 6	FES	NO		
	e.	Other	F _Y	ES	NO		
		If yes, please explain:					
^	0-	Von Door another Float Office during housings to the second state of the second state		.	•		
2.	ഗ	you pass another Post Office during business hours while traveling to or from work,	or shop	oping, c	or for pe	ersonal n	eeds?
			┌ ∨	ES C	No)		
		If yes, please explain:					

3. For which of the following do you	leave your commu	unity? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping	ASHDOWN
Γ	Personal needs	OUT OF TOXUN
Γ	Banking	Ashdown
Γ	Employment	Retired
Γ	Social needs	None.
Yes No No What is your opinion of the poss Favorable	sible discontinuand	ce of the Saratoga Post Office? No Opinion
Name: Thomas E	CZIN	
Address: 114 CR	197	· · · ·
Telephone: 870-388	-9527	
Date: 6 - 14 - 11		

DOCKET NO.
ITEM NO.
DAGE

1380800
22
42



Postal Service Customer Questionnaire

_	ostal Services	T	Daily	weeki	y Monthi	y Neve
a.	Buying Stamps	J	_	Γ	T	Γ
b.	Mailing Letters	ı	V	Γ	Г	Γ
C.	Mailing Parcels	ſ	-	Γ	1V	Γ
d.	Pick up Post Office box mail	i	7	Γ	Г	Γ
e.	Pick up general delivery mail	ľ	-	F	Γ	F
f.	Buying money orders	ſ	-	. [Г	√
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	-	_	Γ	İ
h.	Sending Express Mail	ſ	-	Γ	Γ	~
i.	Buying stamp-collecting material	Γ	-	Γ	Γ	T
Ot	her Postal Services					-
a.	Entering permit mailings	Γ	YES	NO NO)	
a.	Resetting/using postage meter	Γ	YES	I.∕ NO)	
No	npostal Services					
а.	Picking up government forms (such as tax forms)	Γ	YES	™ NC)	
٥.	Using for school bus stop	Г	YES	√ NC)	
: .	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	r√ _{NC}	1	
	If yes, please explain:				<u> </u>	
i.	Using public bulletin board	Г	YES	∏ NO	<u> </u>	
١.	Other	Γ	VEQ	NO NO		
	If yes, please explain:					
) (vou.pass another Post Office during business hours while traveling to or from work,	<u>.</u>				
	mile traveling to or from work,				personal r	ieeds?
		Γ	\ / =0	I ▼ NO		

3. For which	of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
IV.	Shopping Hope, AR.
₹	Personal needs Hole, AR,
1₹	Banking Min ERAL SPRINGS, AR,
▽	Employment NASh Viale, AR.
P	Social needs ADPE, AR.
Γ	Yes No your opinion of the possible discontinuance of the Saratoga Post Office? Favorable Unfavorable No Opinion CLARENCE COOK
ivame:	CIAMENTE CONT
Address:	P.O. BOX 122-SARATOGA, AR. \$1.859
Telephone:	1-870-388-7150
Date:	6-13-2011



Docket no Itém no. - Paĝe 1380800 - 1380800

Postal Service Customer Questionnaire

Ро	stal Services	D	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	-	Γ		Γ
b.	Mailing Letters	Γ	-		Γ	Γ
C.	Mailing Parcels	ŗ	-		Γ	Γ
d.	Pick up Post Office box mail	П	~	Γ	Γ	Γ
e.	Pick up general delivery mail	ſ	-	Γ.	Γ	Γ
f.	Buying money orders	Γ	•			Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	-	Γ	I	1
h.	Sending Express Mail	Γ	-	Γ	₽	Γ
i.	Buying stamp-collecting material	Γ	••	Γ	V	Γ.
Otl	ner Postal Services					
a.	Entering permit mailings	Γ	YES	NO NO		
a.	Resetting/using postage meter	Γ	YES	NO NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	NO NO		
b.	Using for school bus stop	Γ	YES	NO NO		
¢.	Assisting senior citizens, persons with disabilities, ect.		YES	Г _{NO}		
	If yes, please explain:					
	picking up mail at post office					
d.	Using public bulletin board	√	YES	r NO		
e.	Other	Γ	YES	r NO		
	If yes, please explain:					
Dα	you pass another Post Office during business hours while traveling to or from work,	or st	oppin	a. or for r	personal i	needs?
00	you pass another ridst Office during business hours write traveling to or norm from,		YES			
	If yes, please explain:		<u>.</u>	··		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
TV .	Shopping Nashuille, AR, Texarkana
Γ	Personal needs
II-	Banking Mineral Springs, AR
Γ	Employment
Γ	Social needs
Favorable	Sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion Church of Christ
	71 , Saratoga, AR 71859
Telephone: 870 - 388	
Date: June 12, a	
Please include any additional com The Saratosa T to our church a	ments below: Post Office is of major importance and Community.

DOCKET NO. ITEM NO. PAGE

1380 80D
20
<u> </u>



2.

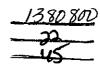
Postal Service Customer Questionnaire

P	ostal Services	Daily	Weekly	Monthly	/ Never
a.	Buying Stamps	r	Γ	V	Γ
b.	Mailing Letters	Γ	V	Γ	Γ
c.	Mailing Parcels	Γ	I	Γ	Γ
d.	Pick up Post Office box mail	R	Γ	Γ	Γ
e.	Pick up general delivery mail	N.	Γ	Γ	Γ
f.	Buying money orders	ŗ	Ĺ	Ļ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	▽	Ė
h.		Γ	, L	V	Γ
i.	Buying stamp-collecting material	Γ		Γ	1
Ot	her Postal Services				-
a.	Entering permit mailings	「√ _{YES}	r NO		
a.	Resetting/using postage meter	r YES	T NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	√ YES	L NO		
b.	Using for school bus stop	r YES	IT NO	·	
c.	Assisting senior citizens, persons with disabilities. ect.	r YES	I ✓ _{NO}		,
	If yes, please explain:			•	
d.	Using public bulletin board	√ YES	Γ _{NO}		
e.	Other .		F∕ _{NO}		
	If yes, please explain:				
				<u>. </u>	
Do	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal n	eeds?
		Γ _{YES}			•
	If yes, please explain:	YES	• NO		

TV	ing do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Γ⁄	Personal needs
F	Banking
	Employment
T.	Social needs
Yes Yes 5. What is your opinion	No of the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
ame: Keith	Fricks
· ·	200 0-11/
eleprione. 8 / 0 - 1 / -	- 388-9514 -11
Closing 7 No Sense	the Saratoga Post Office makes absoluted. This town has a school, churches, + business.
Why shut	this Post Office when there are existing
ost Offices	in places where there are no schools, stores, +
w people such	h as Columbus + Ozan? One would think you "
luce the hou	rs of operation before completely closing. I apprecently opinion and I hope you will take it seriously
Cor	npleted questionnaire should be returned to the following address: ansas District Study Coordinator Natural Resources Dr

If needed I will contact my Congressman / Please make note that I do not have any family or friends working in the Saratoga Post Office.

Little Rock AR 72205-9331





Postal Service Customer Questionnaire

Ро	stal Services	Daily	Weekly	/ Month	ly Never
a.	Buying Stamps	Г	Γ	区	Γ
b.	Mailing Letters	Γ	Γ	阗	Γ
C.	Mailing Parcels	Γ	Γ	Γ.	Γ
đ.	Pick up Post Office box mail	X	Γ	Γ	Г
e.	Pick up general delivery mail	F	_	Γ	ī x ′
f.	Buying money orders	Γ	Г	Г	区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	Γ	Ϊ́Ҳ
h.	Sending Express Mail	Γ	Γ-	Γ	ſχ
i.	Buying stamp-collecting material	Г	Γ	Г	区
Otl	ner Postal Services				٠.
a.	Entering permit mailings	r YE	ES FX NO)	
a.	Resetting/using postage meter	Γ _{VE}	s K NO)	
No	npostal Services	•-			
a.	Picking up government forms (such as tax forms)	r YE	s r _{X NO})	
b.	Using for school bus stop	r YE	s K NC)	
c.	Assisting senior citizens, persons with disabilities. ect.	r YE	s F _X NO)	
	If yes, please explain:		•		
ď.	Using public bulletin board	Γ _{X YE}	s No)	
e.	Other	Γ _{YE}	_		
	If yes, please explain:	Y E	:5 NU		
Do :	you pass another Post Office during business hours while traveling to or from work,	or shopp	oing, or for	 personal	needs?
			s No	=	
	If yes, please explain: Hu Mineral Springs Post Office		- NO		

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
区	Personal needs
仄	Banking
灰	Employment
Γ	Social needs
<u> </u>	possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Name: DONNA E	led
Address: <i>P.O. Box</i> 144	
Telephone: 870-388-9	243
Onto: / // - //	

DOCKET NO. ITEM NO. PAGE 1380 800) 30 46

Postal Service Customer Questionnaire

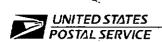
	_		_				
	Ро	estal Services	Da	ily	Weekly	Month	ly Never
	a.	Buying Stamps	Γ		Γ		ŗ
	b.	Mailing Letters	Γ			Γ	Γ
	C.	Mailing Parcels	Γ		Γ	D	Γ
	d.	Pick up Post Office box mail)	Γ	Γ	Γ
	e.	Pick up general delivery mail	Γ	-	<u> </u>	٢	
	f.	Buying money orders	Γ		Γ		Γ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ		Γ	Γ	Ļ
	h.	Sending Express Mail	Γ		Γ		Γ
	i.	Buying stamp-collecting material	Γ		Γ	Ē	
	Oth	her Postal Services					•
	a.	Entering permit mailings	Γ	YES	T NO		
	a.	Resetting/using postage meter	Γ	YES	ر الا		
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	Γ	YES	T 100)	
	b.	Using for school bus stop	Γ	YES	T (NO)	
,	C.	Assisting senior citizens, persons with disabilities. ect. If yes, please explain:	Г 	YES	٦ —)	
	d.	Using public bulletin board	T /	YE§	- NO		
	e.	Other	Γ `	YES	No)	
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from work,	or sho	pping	, or for p	ersonal	needs?
			T (YES	- NO		
		If yes, please explain:					
		Ash down					

For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping TEXARKANA
P	Personal needs TexaRICANA
(t)	Banking mireral SPRINGS
Ę	Employment Retired
$ otin \mathcal{E} $	Social needs TE-FARICAHA
Favorable Formula Form	
Address: Pro. Bark	68, SARATOGO, AR 7(859
Telephone: 542 870	7-388-9427
Date: $6 - 11 - 2011$	
	SENIORS CITIZEN IN SARATOGA, IT WILL
be A INCONVENT	ENCE FOR Them To TTY get To ANother

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator
420 Natural Resources Dr.
Little Rock AR 72205-9331

POST OFFICE.



DOCKET NO. ITEM NO. PAGE

Postal Service Customer Questionnaire

1	. Ple	ease check the appropriate box to indicate whether you used the Saratoga Post Offi	ce for each	of the fol	lowing:	
	Po	ostal Services	Daily	Weekly	Month	ly Nevei
	a.	Buying Stamps	Γ/	□	Γ	Γ
	b.	Mailing Letters	17	Γ	Г	٦
	c.	Mailing Parcels	Γ,	Γ		Г
	d.	Pick up Post Office box mail	7	/ ୮	Г	Γ
	e.	Pick up general delivery mail	12	Γ,	Γ	Γ
	f.	Buying money orders	٢	P	F_	Image: square of the latest term of t
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Г	<u></u>	Ĺ
	h.	Sending Express Mail	Γ_	Γ	Γ	Г
•	i.	Buying stamp-collecting material	7	Γ	Γ	٢
	Ot	her Postal Services				
	a.	Entering permit mailings	r YES	S NO		
	a.	Resetting/using postage meter .	r YES	F NO		
	No	npostal Services				
	a.	Picking up government forms	Γ ·	Г		
		(such as tax forms)	YES	s' NO		
	b.	Using for school bus stop	r YES	F NO		
	C.	Assisting senior citizens, persons with disabilities, ect.	r YES	_		
		If yes, please explain:				
			/			
	d.	Using public bulletin board	YES	r _{no}		
	e.	Other	r YES	r NO		
		If yes, please explain:				
2	Dο	you pass another Post Office during business hours while traveling to or from work,	or shorter	n or for r	ersonal	needs?
	_ •	, and part and a street assumed assumed the street assumed to the		_	, 51 551 IAI	:
			Y YES	NO		
		If yes, please explain:				

4	Shopping
	Personal needs
r/	Banking
	Employment
I	Social needs
Yes No	I businesses in the community? Con Survey Configuration of the Saratoga Post Office?
Favorable	Unfavorable No Opinion
1 /	
ame:	-> 1 ULC>
ddress:	55×2>
elephone: 87.8	388 7230
ate:	
ease include any additiona	go back to ciseng thy both St. mail St. Box (away)
take of	mail, Identity theft etc
	does NOT delvery & my hon
-mail	does not delvery a my hon
Arkan: 420 Na	eted questionnaire should be returned to the following address: Sas District Study Coordinator tural Resources Dr. Rock AR 72205-9331



BOCKET NO. ITEM NO: PAGE

Postal Service Customer Questionnaire

·P	Postal Services		Weekly	Month	y Never
а	. Buying Stamps	Г	Γ	√	Γ
b	Mailing Letters	Γ	Γ	₹/	Γ
C.	Mailing Parcels	Γ,	Γ		F
d.	Pick up Post Office box mail	[√	Γ	Γ	Γ
e.	Pick up general delivery mail	Γ	Γ	Γ	▽
f.	Buying money orders	Γ	Γ	Γ,	I
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	₽	Ė
h.	Sending Express Mail	Γ	Γ	Γ	√
i.	Buying stamp-collecting material	Г		Γ	√
O	ther Postal Services		,		
a.	Entering permit mailings	r YES	r√ yo		
a.	Resetting/using postage meter	Γ _{YES}	√ NO		
No	onpostal Services	, 20	/		
a.	Picking up government forms (such as tax forms)	r yes	r√ NO		
b.	Using for school bus stop	Γ _{YES}	√ NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ _{YES}	√ NO		
	If yes, please explain:				
ď.	Using public bulletin board	Γ _{YES}	™		
e.	Other	Γ YES	√ NO		
	If yes, please explain:		110		
2 Do	vous nace another Poet Office during huginess house while to relie to a few and				
2. 00	you pass another Post Office during business hours while traveling to or from work,	or snopping	g, of for p	ersonal r	ieeds?
		YES	NO	۲	,
	If yes, please explain: Mineral Springs, PR ex	ronta	2-61	Vast	0 1 6
			1	-	<u>. a.:</u> ¥—}℃

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain the	nese services?
∇	Shopping Nashville - Texartana	$\nabla \chi$
· r	Personal needs	7 -
	Banking Terrar Range T	
Γ	Employment	··
Γ	Social needs	····
	nesses in the community? sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion E Alice Sanders	• • • • • • • • • • • • • • • • • • • •
Address: POBOV	55 Saratoga PR 71859	
Telephone:	3	
Date: 10 - 11 - 11		

DOCKET NO TTEM NO. 1380800

Postal Service Customer Questionnaire

Postal Services		Daily	Weekly Monthly Never		
a.	Buying Stamps	Γ	1	Г	Γ
b.	Mailing Letters	Γ	I	Γ	Γ
¢.	Mailing Parcels	Γ	Γ		_
đ.	Pick up Post Office box mail	Γ	1	Γ	Γ
e.	Pick up general delivery mail	IV	Г	Γ	Γ
f.	Buying money orders	_ , ,	Γ	Γ	Ī
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	٣	Г		Ļ
h.	Sending Express Mail	٢	Γ.	~	Γ
i.	Buying stamp-collecting material	Γ-	Г	Г	~
Otl	ner Postal Services	٠			
a.	Entering permit mailings	Γ _{YES}	「✓ _{NO}		
a.	Resetting/using postage meter	r YES	「✓ _{NO}		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	√ _{NO}		
b.	Using for school bus stop	Γ _{YES}	√ NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ _{YES}	√ NO		
	If yes, please explain:			_	
ď.	Using public bulletin board	r YES	√ _{NO}		
e.	Other	r YES			
	If yes, please explain:			<u>. </u>	
Do s	you pass another Post Office during business hours while traveling to or from work,	or choonin	a or for a	arconal a	nods?
		_	-	eisunain	eeus?
	If yes, please explain:				
	Do my grocery shopping in Nashville				

I	Shopping Nashulle Artansas
-	Personal needs
I ✓	Banking Mineral Springs Artansas
Γ	Employment NA
7	Social needs
	se local businesses in the community?
Yes Yes 5. What is your opinion	
5. What is your opinion Favorable	No on of the possible discontinuance of the Saratoga Post Office?
5. What is your opinion Favorable Vame: Robert	No on of the possible discontinuance of the Saratoga Post Office? e Unfavorable No Opinion
Yes Yes 5. What is your opinion	No on of the possible discontinuance of the Saratoga Post Office? e Unfavorable No Opinion L. Gray Hwy 355 South

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



2.

DOCKETNO. ITÉM NO: PAGE 1380800 33 50

Postal Service Customer Questionnaire

	,		*	r.	
Po	estal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	Γ	F ·	I	^ _
b.	Mailing Letters	Γ	Γ	TV-	- -
c.	Mailing Parcels	Γ	Γ.	P	Γ
d.	Pick up, Post Office box mail			Г	Γ
e.	Pick up general delivery mail	Γ	Г	Γ	r/
f.	Buying money orders		Γ	15	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ,	Г	Γ	
h.	Sending Express Mail	Г	, L	Γ	Ta
i.	Buying stamp-collecting material	Γ	Γ	Γ	<u> </u>
Otl	her Postal Services				
a.	Entering permit mailings	r YE	s TO NO		
a.	Resetting/using postage meter	r YE	s K NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YE	SINO	•	
b.	Using for school bus stop	Γ _{YE}	S F NO		
C.	Assisting senior citizens, persons with disabilities. ect.	T-YE	s T NO		
	If yes, please explain: DiAbETIC, Home Bound, Wheel C	win	, ET (<u>. </u>	
d.	Using public bulletin board	YES	F NO		
e.	Other	r YES	S F-NO		
	If yes, please explain:				<u>.</u>
Do :	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or for p	ersonal r	needs?
	·	r YES	The state of the s		
	If yes, please explain:	YE:	NO NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
٢	Shopping
- / 10	Personal needs
r ~//x	Banking
L ///,	Employment
Γ '	Social needs
Favorable F	Sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Address: POBO	104 / 151 CR 198
elephone:	
Date: 6-13-11	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



2.

DOCKET NO. ITEM NO. PAGE 1380800

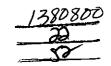
Postal Service Customer Questionnaire

Po	stal Services	Da	aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	•	Γ	ズ	Γ
b.	Mailing Letters	Γ	•	Γ	闭	Γ
c.	Mailing Parcels	Γ	•	Γ	ø	Γ
d.	Pick up Post Office box mail	Г	•	L·	Γ	Γ
e.	Pick up general delivery mail	Ė	•	Γ	Γ	Γ
f.	Buying money orders	Γ	•	Γ	Γ	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	,	Γ	Г	Ė
h.	Sending Express Mail .	Г	•	Γ	Γ	Γ
i.	Buying stamp-collecting material	Γ	,	Γ	Γ	Γ
Otl	ner Postal Services					•
a. •	Entering permit mailings	Γ	YES	L NO		
а.	Resetting/using postage meter		YES I	Γ _{NO}		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES I	r _{no}		
b.	Using for school bus stop	Γ	YES	Γ _{NO}		
C.	Assisting senior citizens, persons with disabilities. ect.	Г	YES	- NO		
	If yes, please explain:					
d.	Using public bulletin board	<u></u>	YES I			
e.	Other	Г	YES	– NO		
	If yes, please explain:					
D٥	you pass another Post Office during business hours while traveling to or from work,	or sh	nning	or for n	ersonal n	eeds?
	you pade another I dot office during business flours write develing to or flott work,			, or los p NO	Ci Surial I	iccus:
	If yes, please explain: PASS CLOSE to Achdown's post office		YES '	NO		

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr. Little Rock AR 72205-9331





Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Month	ly Neve
a.	Buying Stamps	Γ	Γ	₽	Γ
b.	Mailing Letters	Γ	Γ	₽	Γ΄
C.	Mailing Parcels	Γ	Г	√	Г
d.	Pick up Post Office box mail	Γ	Γ	۲.	Г
e.	Pick up general delivery mail	ŗ	Γ.	Γ	Г
f.	Buying money orders	F :	Γ	▽	r
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	Γ	₹	Ė
h.	Sending Express Mail	Γ	Γ	교	Γ
i.	Buying stamp-collecting material	F	Г	⊳	Г
Ot	her Postal Services				
a.	Entering permit mailings	r YES	S IV: NO	•	
a.	Resetting/using postage meter	r YES	s ro S NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	NO NO		
b.	Using for school bus stop	T YES	s F NO		
C.	Assisting senior citizens, persons with disabilities, ect.	r YES	SIC NO		
	If yes, please explain:				
d.	Using public bulletin board	▽ YES	Γ _{NO}		
e.	Other	_	_	•	
C.		' YES	s' NO		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppi	ng, or for p	ersonal	needs?
		r YES	NO		
	If yes, please explain:				

3. For which of the following do you	leave your community? (Check all that apply.) When	e do you go to o	btain these services?
	Shopping	Largor	aties
▶	Personal needs	0	\
ে ✓	Banking		
L	Employment		
F .	Social needs		
	sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion		
Address: 104 S. Lakef	orle Drive Saratoga	· · · · · · · · · · · · · · · · · · ·	-
Telephone: 870-388	-6990		
Date: June 11 2011	·		
\mathcal{O}			

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331

DOCKET NO. ITEM NO. Page

1380800
2
43



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Ро	stal Services	Da	ily W	eekly l	Monthi	ly Never
a.	Buying Stamps	Г	` Г	_	K	Г
		_		_	X X	_
b.	Mailing Letters	'	J		X	Г
C.	Mailing Parcels	Г	Γ	_	Z	
d.	Pick up Post Office box mail	Г	r	_	Γ	⊠
e.	Pick up general delivery mail	Γ	ŗ	-	Γ	区
f.	Buying money orders	Γ	Г	-	Γ	区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	-	又	ř
h.	Sending Express Mail	Г	Γ	-	Γ	区
i.	Buying stamp-collecting material	Г	Г		Γ	R
Oth	ner Postal Services					
a.	Entering permit mailings	Γ	YES 🏗	NO		
a.	Resetting/using postage meter	Γ	YES 🔀	NO		
No	npostal Services					
a.	Picking up government forms hey don't have this (such as tax forms)	Γ	YES 🔀	NO		
b.	Using for school bus stop	Γ	YES	NO		
C.	Assisting senior citizens, persons with disabilities, ect.	风	YES	NO		
	If yes, please explain: Dor my 94 year old mather					
d.		又	YES T	NO		
e.	Other	Γ	YES T	NO		
Do i	If yes please explain: For yard Dale or Che you pass another Post Office during business hours while traveling to or from work	Ur.C	W a	Eli	الاحا	noods?

going to ashdown & Pashilles

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
×	Shopping Lope Zwarfera Paskirlla ashdoren
K	Personal needs Hope - Jularkann
€ ∕	Banking Hone
Γ	Employment retered
Γ	Social needs Hope, Makoelle, Columbias
4. Do you currently use local busin	I = A
	le have none
	sible discontinuance of the Saratoga Post Office?
Favorable 🔀 t	Unfavorable No Opinion
Name: NO/50N - 1	Linda Wheatley
Address: 2075 M4	9IN ST SARATONA, HR. 71859-9036
Telephone: \$70-388	-9460
Date: 6-11-11	
· · · · · · · · · · · · · · · · · · ·	
Please include any additional comm	ments below:
We do not had	ments below: ve any thing here but a bruger joint h little neccessity in it you take our vel have nothing but a hole in
Email Go evet	I little necessity in it you take our
O. and we u	rue have nothing but a hole in
he road. We'r	le a Community of mostly retired people
	U

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator.

420 Natural Resources Dr

Little Rock AR 72205-9331



2.

DOCKET NO.

PAGÉ

13808D)

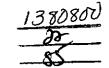
Postal Service Customer Questionnaire

Po	stal Services		Daily	W	ekly	Monthly	Never
a.	Buying Stamps		Γ	Γ	-	区	Γ
b.	Mailing Letters		Γ	D	₹	Γ	Γ
C.	Mailing Parcels		Г	Γ	-	区	Γ
d.	Pick up Post Office box mail		X	Γ	-	Γ	Γ
e.	Pick up general delivery mail		_	Γ	-	Γ	区
f.	Buying money orders		Γ	Γ	-	Γ	区
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Г	Γ	-	K	Ļ
h.	Sending Express Mail		Г	Γ	-	区	Γ
i.	Buying stamp-collecting material		Γ	Γ	-	Γ	区
Otl	ner Postal Services						•
a.	Entering permit mailings	Г	, YES	X	NO		
a.	Resetting/using postage meter	Γ	YES	K	NO		
No	npostal Services					•	
a.	Picking up government forms (such as tax forms)	Г	YES	冈	NO		
b.	Using for school bus stop	Г	YES	区	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	风	NO		
	If yes, please explain:						
d.	Using public bulletin board	X	YES	Г	NO	-	
e.	Other	Γ	YES	Г	NO		
	If yes, please explain:						
Do:	you pass another Post Office during business hours while traveling to or from work,	or s	honnin	n 0		erennal n	eods?
	you padd another i out office during business flours write traveling to or flotti work,			_	•	Ji SUHAH []	ceus:
	If yes, please explain:		YES	-	NO		
			-				

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping The American
	Personal needs
×	Banking Plastvelle
Γ	Employment
Γ	Social needs
	ible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Name: SARATAGA C	HURCH OF CHRIST
Address: PD 130x	164
Telephone:	
Date: 12-11	

Completed questionnaire should be returned to the following address: Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

DOCKET NO. ITEM NO. PAGE





2.

Postal Service Customer Questionnaire

Po	stal Services	•	Daily	Weekly	Monthly	Never
a.	Buying Stamps	ļ		Γ	P	Γ
b.	Mailing Letters	1	_	ES.	Γ	Г
C.	Mailing Parcels	1	_	Γ	V	F
d.	Pick up Post Office box mail	ı		Γ	Γ	Γ
e.	Pick up general delivery mail	•		· F	Γ	Γ
f.	Buying money orders	١	_	Γ	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	1	_	Γ		Ė
h.	Sending Express Mail	J	_			Г
i.	Buying stamp-collecting material	I		Г	F	Γ
Otl	ner Postal Services					
a.	Entering permit mailings	Γ	YES	NO NO		
a.	Resetting/using postage meter	Γ	YES	NO NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	NO NO		
b.	Using for school bus stop	Γ	YES	IV NO		
C.	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	IV NO		
	If yes, please explain:					
d.	Using public bulletin board	V	YES	r _{NO}		
e.	Other			NO		
	If yes, please explain:		123	140		
		· ·			•	
Do	you pass another Post Office during business hours while traveling to or from work,	or sl	hopping	, or for pe	ersonal n	eeds?
	If you place avalain:	Γ	YES	NO		
	If yes, please explain:					

3. For which of the fo	Ilowing do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Nashuille AR, Texarkana AR
Γ	Personal needs
P	Banking Mineral Springs AR
Γ	Employment
Γ	Social needs
Name: Dani Address: 200	1 & Ann Fricks Doswood Lane, Saratoga, AR 71859 70-388-9451
Please include any a	dditional comments below:
It wa	all be a disservice to close the Saratoga
Post office local post	formany reasons. First, our school needs a office for sending and receiving important mail, he businesses in our Community need a local h, and thirdly, most of my travel from home take wille, AR or Texarkana; not to Columbus;

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr Little Rock AR 72205-9331

1380800



2.

Postal Service Customer Questionnaire

Po	stal Services		aily	Weekly	Monthly	Never
a.	Buying Stamps	Γ		Γ	区	厂
b.	Mailing Letters	ſ	-	区		ŗ
C.	Mailing Parcels	ſ	-	Γ	以	Γ
ď.	Pick up Post Office box mail	Γ	-	Γ	Г	啄
e.	Pick up general delivery mail	Г	-	Γ	<u>[</u>	
f.	Buying money orders	ſ	-	Γ	Γ_	7
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		- 	_ _	ŕ	X
h.	Sending Express Mail	Γ	-	` 	Г	X
i.	Buying stamp-collecting material	Γ	-	Γ	Γ.	- K
Otl	ner Postal Services					, •
a.	Entering permit mailings	Γ	YES	r≪ _{NO}		
a.	Resetting/using postage meter	Γ	YES	K NO	• •	
No	npostal Services					
a.	Picking up government forms (such as tax forms)	Γ	YES	ΓX _{NO}		
b.	Using for school bus stop	Г	YES	以 No		
C.	Assisting senior citizens, persons with disabilities. ect.	厂	YES	\ X _NO		
	If yes, please explain:		<u>.</u>			
đ.	Using public bulletin board	Г	YES	™ NO		
e.	Other	Γ	YES	√ NO		
	If yes, please explain:					
Do '	you pass another Post Office during business hours while traveling to or from work, - If yes, please explain:			g, or for p	ersonal i	needs?
<i>,</i>	, k.,					

ΓX	Shopping -ASHOOWN + TEXARKANA
<u>~</u>	Personal needs TEXARKANA
©	Banking ASHDOWN
Γ	Employment
፟	Social needs TEXARKANA
	unfavorable No Opinion
	LAKE ROAD SARATOGA, AR-71859
Telephone: \$70 - 388	
Date: 6-8-11	
PRICES ASTHE	Ments below: OUT OF THE QUESTION-WITH GASOLING Y ARE-MUCH TO FAR TO DRIVE AS ARS OLD, MY WIFE IS 89.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



BOCKET NO. TEM NO. FAGE 1380800

Postal Service Customer Questionnaire

P	ostal Services	ſ	Daily	Weekly	Monthly	Never
a.	Buying Stamps	ſ	Γ	Γ.	区	Γ
b.	Mailing Letters	1	₹	Γ	Γ	Γ
C.	Mailing Parcels	1	ベ	Γ	Γ	Γ
d.	Pick up Post Office box mail	ſ	Γ	Γ	Γ	I ₹
e.	Pick up general delivery mail	ſ		Γ	Γ	区
f.	Buying money orders	ſ	_	Γ	区	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ŗ	_	ŗ	٣	Ė
h.	Sending Express Mail	ſ	_	风	Γ	Γ
i.	Buying stamp-collecting material	ſ	-	Γ	区	Γ
Of	ther Postal Services					•
a.	Entering permit mailings	Γ	YES	F (NO)	,	
a .	Resetting/using postage meter	Γ	YES	۲ (NO)	ı	
No	onpostal Services			. •		
a.	Picking up government forms (such as tax forms)	Γ	VEB	r NO		
b.	Using for school bus stop	Γ	YES	Г ₍₁₀₀)		
C.	Assisting senior citizens, persons with disabilities, ect.	又	YES	Γ _{NO}		
	If yes, please explain:	200	ypu	Mon 4	Jacob	<u>ott dische</u>
d.	Using public bulletin board	Г	YES	IX NO		
e.	Other	Γ	VES	آجر _{NO}		
	If yes, please explain:					<u></u>
2. Do	you pass another Post Office during business hours while traveling to or from work, or	ar ek				1-0
					rsonai ne	eeas?
	If yes, please explain:	•	YES '	K NO		
	- The state of the			-		 -

3. For which of the following	do you leave your community? (Check all that apply.) Where do you go to obtain these see	ervices?
Г	Personal needs	
Γ	Banking	
Γ	Employment	
_	Social needs	
Favorable Name: Qall al	the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion	
Telephone: 903-87	Biside Blog Rd	
Date: 4-11-(1		
Please include any additional	al comments below:	

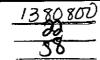
Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-93311

DOCKET NO. ITEM NO. PAGE





2.

Postal Service Customer Questionnaire

Po	estal Services	Daily	/ Weekly	/ Monthl	y Never
a.	Buying Stamps	Γ	Γ	X	Γ
b.	Mailing Letters	Γ	X	Γ	Γ
C.	Mailing Parcels	Γ	Γ	米	Γ
d.	Pick up Post Office box mail	×	Γ	- -	Γ
e.	Pick up general delivery mail	Г	Γ	Γ	<u></u>
f.	Buying money orders	Γ	Г	Γ	Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	Γ	Ø.
h.	Sending Express Mail	Γ	Γ	Γ	炵.
i.	Buying stamp-collecting material	Γ	Γ	Γ	∇
Ot	her Postal Services				
a.	Entering permit mailings	L AE	s 🕏 NO)	
a.	Resetting/using postage meter	r YE	ES NO)	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r Y8	es 🏿 NC		
b.	Using for school bus stop	F 'YE	es 🗷 NO)	
C.	Assisting senior citizens, persons with disabilities. ect.	r YE	S NO	, -	
	If yes, please explain:				
d.	Using public bulletin board	*** YE	S C NO		
e.	Other	Γ _{YE}	s r NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	or shopp	oing, or for p	personal	needs?
	If yes, please explain:	L AE	s No		
	л усь, рісаво скрівін.				

	Shopping
ΓNA	Personal needs
□ NA	Banking
r NA	Employment
r NA	Social needs
<u> </u>	the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Name: Communi	Ly Baptist Church
Name: Communication Address: P.O. Box	Ty Baptist Church 74 Sanatuge Ankansas 71859
Name: Communication Address: P.O. Box Telephone: 870-3	Ty Baptist Church 74 Saratuge, Ankansas 71859 88-9200
	88-9200

our church is a frequent Recipient of literature and other matienals, Our building is located in a Remote area where a outside hox would not be safe, with the post office, we for can get our mail Daily.

The Control of the Co	droce
Completed questionnaire should be returned to the following ad	ni 622' .
上,这些的是 正是的 是是是这种的。	ALC: NO.
	New York And Andrew
Arkansas District Study Coordinator 420 Natural Resources Dr	taken fred the
The state of the s	. 的复数强运
420 Natural Resources Dr.	See 1
Little Rock AR 72205-9331	型。
Etitle Rock AR /2205-9331	THE PARTY OF
	為物化時
The particular was a second to the second se	



DOCKETNO. TTEM NO. PAGE



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Ро	stal Services	Ďа	ily V	Veekly	Monthly	Never
a.	Buying Stamps	Γ		Γ	IT/	Γ
b.	Mailing Letters	Г		ΓV	Īī .	Γ
C.	Mailing Parcels	Γ		Г	T/	Γ
d.	Pick up Post Office box mail	Г		Г	Γ	T
e.	Pick up general delivery mail	Г		Г	Γ	T
f.	Buying money orders	Г		Γ	17	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	۲		F	√	Ė,
h.	Sending Express Mail	Γ		Γ	Γ	IT
i.	Buying stamp-collecting material	Γ		Γ	Γ.	IV
Otl	Other Postal Services			,		
a.	Entering permit mailings	Γ.	YES F	NO		
a.	Resetting/using postage meter	Γ.	YES	V _{NO}		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	▽	YES	- DW		
b.	Using for school bus stop	Γ.	YES	NO		
C.	Assisting senior citizens, persons with disabilities. ect.	II.	YES Г	- NO		
	If yes, please explain: RUN ERPANDS FOR ELDERLY NEIGHBORS					
d.	Using public bulletin board	Γ,	YES P	NO		
e.	Other	Γ,	YES F	- NO		
	If yes, please explain:				<u> </u>	
Do	you pass another Post Office during business hours while traveling to or from work,	or sho	pping,	or for p	ersonai n	eeds?

2.

YES NO

WHILE BANKING + GOING TO NASHVILLE SHOPPING - BUT IT IS NOT OPEN TO BUY STAMPS, ETC. MOST OF THE TIMES I GO THROUGH MINERAL SPRINGS .

Telephone:

Date:

WHY CAN'T COLUMBUS DO THEIR MAIL BUSINESS AT SARATOGA?

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator 420 Natural Resources Dr

Little Rock AR 72205-9331



2.

DOCKET NO: ITEM NO. 1380 800

Postal Service Customer Questionnaire

	·				
Ро	stal Services	Daily	Weekly	Monthl	y Never
a.	Buying Stamps	Γ	Γ	×	Γ
b.	Mailing Letters	Γ	×	٦	Γ
C.	Mailing Parcels	Γ	r	` K	Γ
d.	Pick up Post Office box mail	X	Γ	Γ.	Ē
e.	Pick up general delivery mail	Γ	Γ	广	×
f.	Buying money orders	۲	Γ	X	i –
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Г	R	Ļ
h.	Sending Express Mail	Γ	1		ズ
i.	Buying stamp-collecting material	Γ	Γ,	<u></u>	K
Oti	ner Postal Services		·		•
a.	Entering permit mailings	T YÉS	NO	1	
a.	Resetting/using postage meter	Γ YES	K NO	1	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	K NO		
b.	Using for school bus stop	r YES	I♥ NO	•	
C.	Assisting senior citizens, persons with disabilities. ect.	₩ YES	又 NO		
	If yes, please explain:	· · ·			
d.	Using public bulletin board	<mark>汉</mark> YES	r _{NO}		
e.	Other	r YES	r NO		;
	If yes, please explain:				
	·				
Do :	you pass another Post Office during business hours while traveling to or from work,	or shoppin			needs?
	If yes, please explain:		NO		
	I'm in Sales and Dass Several Den DA	_			

K	Shopping
F	Personal needs
×	Banking
፟፟፟፟፟፟	Employment
以	Social needs
Name: Dale (Address: P. O Telephone: 870	n of the possible discontinuance of the Saratoga Post Office? The Superior No Opinion The Right TR. Box 156 Sanatogy Ankangas 71855 388-9200
	itional comments below:
=	
-up Comes +	free is much larger than Columbus, your co hru Saratuga. It would make a 10 mile Roump-

Jaratuga Office is much larger than Columbus, your Contract

Pick-up comes thru Saratuga. It would make a 10 mile Round-trip

Detour to go to Columbus & back. As a business owner, this would

be a hariship to move business to a Small office with

less operating hours. Sanatuga has a school that's the major user

as well as Several businesses & churches.

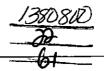
Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr. Little Rock AR 72205-9331



DOCKETNO. ITEM NO. Bage



Postal Service Customer Questionnaire

Po	ostal Services	Daily	Weekly	Month	y Never
a.	Buying Stamps	Γ	Γ	区	Γ
b.	Mailing Letters	Γ	文	Γ	Γ
C.	Mailing Parcels	r	Γ	×	Γ
d.	Pick up Post Office box mail	Γ	Γ	Г	$ \times $
e.	Pick up general delivery mail	٢	Г	Γ	X
f.	Buying money orders	Γ	F	\bowtie	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	_	K	Ė
h.	Sending Express Mail	Γ	Γ	Γ	广
i.	Buying stamp-collecting material	Γ	Γ	Γ	×
Ot	her Postal Services				
a.	Entering permit mailings	r YES	s F/NO		
a.	Resetting/using postage meter	r YES	s 「 ✓ _{NO}		
No	npostal Services				•
a.	Picking up government forms (such as tax forms)	Γ YES	S L/NO		
b.	Using for school bus stop	r YES	S L/NO		
C.	Assisting senior citizens, persons with disabilities. ect.	r YES	, [, _{NO}		
	If yes, please explain:				
d.	Using public bulletin board	r YES			
e.	Other	r YES	, V		
	If yes, please explain:				
2. Do	you pass another Post Office during business hours while traveling to or from work,	or shoppii		ersonal	needs?
	If yes, please explain:	YES	NO NO		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
√	Shopping Nachwille, / Suparkana
r	Personal needs Vashwill
√	Banking Yashwelle
Γ	Employment
√	Social needs Nanwille / Durankana
4. Do you currently use local busing	nesses in the community?
Yes No 5. What is your opinion of the oos	sible discontinuance of the Saratoga Post Office?
/	Unfavorable No Opinion
, arolasis	1
Name: Jucillo,	brain
Address: 2091 M	in Street
Telephone:	
Date: (0 C I	
Please include any additional com	ments below:
lam an Il	duly lady who Cannot see to
drive, I ha	derly lady who cannot see to ue to have someone to tecke
m0 00000-	when there is no way to get 1 Decalana - Saratoga Po
to Vashirilla	Bergykana - Saratoca Po
io along a	nd logice to get to
V) COOPER OF	The duster to get to -
We held the	nd clasie to get to - o Post Office to steel open.
	06.00
	Thanh You
·	

Completed au	estionnaire should	be returned to the following address:
144	Andrea Andreas Andreas Andreas Andreas Andreas Andreas Andreas Andreas Andreas Andreas Andreas Andreas Andreas	the material and the state of t
Arkansas Dis	trict Study Coord	inator
420 Natural R	esources Dr	
Timia Back Al	R 72205-9331	
48717		



DOCKETNO. TTEM NO. PAGE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

P	ostal Services	[Daily	We	ekly	Monthly	Never
a.	Buying Stamps	١	_	Γ	-		Γ
þ.	Mailing Letters	ł	-		<u> </u>	Γ	Γ
C.	Mailing Parcels	ı	_	Γ	•	3	Γ
đ.	Pick up Post Office box mail	į		Г	,	Γ	Γ
e.	Pick up general delivery mail	ſ	-	Г	•	Γ	
f.	Buying money orders	Į	9	Г	r.	_	Г
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	ſ	_	Γ	•	Γ	
h.	Sending Express Mail	Ī	_	Γ		Г	T
i.	Buying stamp-collecting material	ſ	-	Γ	•	Γ	
Ot	her Postal Services						
a.	Entering permit mailings	Γ	YES	1	NO		
a.	Resetting/using postage meter	Γ	YES	2	NO		
No	npostal Services						
а.	Picking up government forms (such as tax forms)	Γ	YE\$	3	NO		
b.	Using for school bus stop	Γ	YES	ď	NO		
C.	Assisting senior citizens, persons with disabilities, ect.	Γ	YES		NO		
	If yes, please explain:						
d.	Using public bulletin board	Z	YES		NO		
е.	Other	Γ	YES		NO		
	If yes, please explain:						
Do 1	you pass another Post Office during business hours while traveling to or from work,	or sl	noppino	ı, or	for pe	ersonal n	eeds?
						ings	
	η γου, μισαύο σλημαίτι.	111	nene	ر بر	ns fire	<u>ings</u>	

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
5	Shopping Nashville & Jeparkana
	Personal needs 10
E S	Banking Mineral Springs
	Employment Self Employed
Γ	Social needs
Favorable Name	Sible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Address: /887	355 5 - P.D. Box 84 Saratoga, a. 71859
Telephone (870) 82	6-2255
Date: 6-12-11	
Please include any additional comi	ments below: Beep our Post Office

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

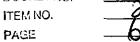
ITEM	۱O.
PAGE	



2.

DOCKETNO

ITEM NO.



Postal Service Customer Questionnaire

Po	stal Services	Dai	y V	eekly	Monthly	Never
a.	Buying Stamps	ŗ		_		Γ
b.	Mailing Letters	Γ	ļ		6	Γ
C.	Mailing Parcels	Г		Г	P	Γ
d.	Pick up Post Office box mail	Г	1	,	Γ	E
e.	Pick up general delivery mail	Г		_	F	F
f.	Buying money orders	Γ	1	_	Γ	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г	ı	_	Γ	سنع
h.	Sending Express Mail	Г	١	_	Γ	0
i.	Buying stamp-collecting material	Γ		_	Γ.	T
Ot	ner Postal Services					
a.	Entering permit mailings	r Y	ES D	NO		
a.	Resetting/using postage meter	r y	ES 🔽	NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)	7	ES 「	/NO		
b.	Using for school bus stop	r Y	ES 0	/ _NO		
c.	Assisting senior citizens, persons with disabilities, ect.	Γ ,	ES 🄽	NO.		-
	If yes, please explain:	:			·	
		_		/		
a.	Using public bulletin board	Y	_{ES} $ u$	NO		
e.	Other	Γ_{Y}	es 🗸	NO		
	If yes, please explain:		·· - ,			
Do	you pass another Post Office during business hours while traveling to or from work,	or shop	ping, c	or for p	ersonal n	eeds?
			_{ES} ୮	NO		
	If yes, please explain:					

5. For which of the following	do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
r_	Personal needs
TV .	Banking
F	Employment
Γ <u></u>	Social needs
Name: Donald	The possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion 270 4 4 4 5 5
	388-9212
Date: Jone 10	7-2011
Please include any addition	Tinu Columbus Keep Sanatoga

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205 9331

DOCKET NO.

1380 800 30 64

PAGE

Postal Service Customer Questionnaire

ostal Services	Daily	Weekly	/ Month	ly Never
. Buying Stamps	Γ	Γ	V	Г
Mailing Letters	Γ	Γ	Γ	Γ
. Mailing Parcels	Γ	Γ	[B	
Pick up Post Office box mail	Γ	Ē	I	Г
e. Pick up general delivery mail	Ţ	Γ	Γ.	TE
Buying money orders	F	Γ	ΙΦ	Г
 Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 	Γ	٢	Г	TT/
. Sending Express Mail	٢	· ୮	ſ,	. ' ΠV '
Buying stamp-collecting material	Γ	Γ	Ŋ	Г
Other Postal Services				
. Entering permit mailings	L AE	s Tr	0	
. Resetting/using postage meter	Γ _{YE}	s FM NO	0	
Ionpostal Services				
Picking up government forms (such as tax forms)	√ YE	s r , NO)	
. Using for school bus stop	T, YE	s 「T/N	o	
Assisting senior citizens, persons with disabilities. ect.	Π _{YE}	sr N	o,	ı 5
If yes, please explain:	Has	<u>a vi</u> 55 C	heel Inse	toc
Using public bulletin board	L YE	Ī — /	•	
Other	r YE	sr No	o	
If yes, please explain:				_

o you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

If yes, please explain: To shop we pass by Mineral Springs Post Office.

3. For which of the following do	you leave your community? (Check all that apply.) Where do you go to obtain these services?
□	shopping Hope, NASHVIlle and Ashdown
√	Personal needs NASHVI (Ie
To a second	Banking Mineral Springs
Г	Employment
F ∕	Social needs Gospel Singings
Yes No 5. What is your opinion of the p	possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Name: Mark E.	and Juda Bowers
Address: 108 Sur	set Circle-Soratoga, AR 71859
Telephone: 870 3	388-9366
Date: June 13.	2011
J	

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



DOCKETNO.	1310800
ПЕМ ИО.	
DACE	
PAGE	

Postal Service Customer Questionnaire

b.c.d.e.f.	Buying Stamps Mailing Letters Mailing Parcels Pick up Post Office box mail Pick up general delivery mail		「 「 「 「 「	<u>₽</u> Γ	Г Г
c. d. e. f.	Mailing Parcels Pick up Post Office box mail Pick up general delivery mail	r r r r	. 民	_	_
d. e. f.	Pick up Post Office box mail Pick up general delivery mail	Γ Ņ Γ	r r	_	Г Г
e. f.	Pick up general delivery mail	™	· Γ	Γ	
f.		· ୮ ·		-	1
	D for more and an	-	Γ	Γ	Γ.
a ·	Buying money orders	Γ	Γ	Γ	Γ
	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	ŗ	٢	Ľ
h.	Sending Express Mail	٣	Γ	Γ	
i.	Buying stamp-collecting material	Г	Γ	Г	Γ
Oth	er Postal Services				
a.	Entering permit mailings	r YE	sr NC)	
a.	Resetting/using postage meter	r YE	sr NC)	
Non	postal Services				٥
	Picking up government forms (such as tax forms)	₹ YE	sr NC	y wh	an the
b .	Using for school bus stop		s r		10 NG
c. <i>i</i>	Assisting senior citizens, persons with disabilities. ect.	戊 _{YE}	s r)	. (
!	If yes, please explain:	1-1	fare.	To 9	etts
d.	Using public bulletin board	区 YE	s F : _{NO}	,	
е.	Other	Γ _{YE}	s r)	
ı	f yes, please explain:				
Do v	ou pass another Post Office during business hours while traveling to or from work,	or shopp	ing or for	personal	needs?
<i>о</i> у	ou pass anomer i ost omoc during ousiness nours write traveling to or north work,		s F NC		

3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?
Γ	Shopping mashaille, Dope, Leyerbana
Γ	Personal needs (/
Γ	Banking Mastruell & Stope.
Γ	Employment
Г	Social needs // / / /
Yes No 5. What is your opinion of the poss Favorable X to the Name: Make X	ncher
Address: 2/// 354	South Santosy ar. 71859
Telephone: 870 38	8 9316
Date: 6-13-01	<i>(</i>)
Please include any additional communications with the second seco	e Columbus to Saratosa

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



DOCKET NO. ITEM NO. PAGE

Postal Service Customer Questionnaire

Po	ostal Services	Da	uly	Weekl	y Month	ly Neve
a.	Buying Stamps	Γ	-	Γ	N.	Γ
b.	Mailing Letters	Γ	•	Ŋ	Γ	Γ
C.	Mailing Parcels	Γ		Γ	X	Γ
d.	Pick up Post Office box mail	Į.	ş	Γ	Г	Г
e.	Pick up general delivery mail	Г		ŗ	Γ	V
	Buying money orders	Г	•	Г	Γ	区
3.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Г		Γ	Ø	Ļ
٦.	Sending Express Mail	,402 L		Γ	Γ	Γ
	Buying stamp-collecting material	Г		Г	Г	区
٦t	her Postal Services					•
ì.	Entering permit mailings	Γ	YES	رک ^{۷۷})	
۱.	Resetting/using postage meter	Г	YES	Fy NC)	
10	npostal Services			- ,,,	-	
1.	Picking up government forms (such as tax forms)	Γ	YES	r ≱ _{N0}		
٠.	Using for school bus stop	Γ	YES	ار الم)	
	Assisting senior citizens, persons with disabilities. ect.	Γ	YES	√ NC)	
	If yes, please explain:					
	Using public bulletin board	Г.	YES	r _{NC})	· <u></u>
	Other	Γ.	YES)	
	If yes, please explain:					
	you pass another Post Office during business hours while traveling to or from work,					

I work at Nashville Post office and pass mineral Springs Post office every day,

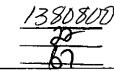
3. For which of the following do you	leave your community? (Check all that apply.) Where do you go to obtain these services?					
Γ	Shopping Personal needs Banking Employment Social needs					
Γ						
Γ .						
Γ						
Γ						
	Julianorable No Opinion					
Name:						
Address:						
Telephone:						
Date:						

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



*



Postal Service Customer Questionnaire

1	I. Pi	ease check the appro	e. Opriate box to indi	 icate whether you u	ា sed the Saratoga Pos	st Office for	each o	f the foll	owing:	>:
			•	own, Mirer	<u> </u>				_	
	Po	ostal Services	, ,	•		D	aily	Weekly	Monthly	Never
	a.	Buying Stamps		കൂട	つがんた	Г		Γ	ক	Γ
	þ.	Mailing Letters	a settana	to Annual 1913	ikumita 👊	Г	-	Γ	Γ	X
	C.	Mailing Parcels				Г	_	Γ	Γ	F
	d.	Pick up Post Office	box mail	•		Г	-	Γ_{Λ}	Г	7
	e.	Pick up general de	livery mail			٢	_	· C	Γ	K
	f.	Buying money orde	ers		N. C.	Ĺ	_	Γ	Γ	K
	g.	Obtaining special s Delivery Confirmati			istered Mail, Insured	Mail, ۲	_ 15	Г.,,	Γ	וא
	h.	Sending Express M	fail		<u> </u>	C		30 Evin	, Г	Ķ
	i.	Buying stamp-colle	cting material		146		iiida karanta da		Г	저
	Other Postal Services									
	a.	Entering permit ma	ilings			<i>31-</i> 23-11	YES	₹ NO		
	a.	Resetting/using pos	stage meter	•			YES ,	_		
Nonpostal Services										
	a.	Picking up governm (such as tax forms)				Γ	YES P	NO		
	b.	Using for school bu	s stop			Γ	YES P	NO		
	C.	Assisting senior citiz	zens, persons wit	h disabilities, ect.		Г	YES I	۶ NO		
		If yes, please explai	in:							
	d.	Using public bulleting	n board			Г	YES F	NO		
	e.	Other				Г	YES 7	₹ NO		
		If yes, please explai	n:							
2.	Do	you pass another Po	st Office during b	ousiness hours white	traveling to or from	work, or sh	oppina.	or for p	ersonal ne	eeds?
			3 -		3 2 /11		YES	_		
		If yes, please explain	n:							· ·

	Shopping Hop	e, Nashville,	Ashdown,	144A+ KA	mA
K	Personal needs	41	١.	* *	
Γ	Banking	Arhdown	, Mineral	Spring,	Hope
Γ ,	Employment	Ashdowa	-		
5	Social needs 6	immunitie/	Around SA:	127+5A	
Do you currently use local b	usinesses in the comm	nunity?			
Yes No		·			
5. What is your opinion of the p	oossible discontinuance	e of the Saratoga	Post Office?		
Favorable F	Unfavorable	No Opinion			
, h., T.S.	<i>4</i> 5.1				
Name: Mike T 5					
, A,	m 32 W				
elephone: SAKAĵog					
vate: y	-12-11				
ઃ lease include any additional c	omments helow:		£		
case monace any additional e	billions below.				
ž.					
×					
×					
			·		
· 것			·		
			·		
Ŋ.					
Ą					

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator,

420 Natural Resources Dr

Little Rock AR 72205-9331



2.

DOCKET NO. ITEM NO. PAGE 1380800 **25 18**

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	Γ	D	Γ
b.	Mailing Letters	Γ	F	Г	_
C.	Mailing Parcels	Γ	Γ	N	Γ
d.	Pick up Post Office box mail	Γ		Г	Г
e.	Pick up general delivery mail	Γ	Γ	Γ	IT
f.	Buying money orders	Γ	Γ	√	Γ
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Γ	Γ	Γ	₹
ħ.	Sending Express Mail	Γ	Γ	[√	Γ,
i.	Buying stamp-collecting material	Γ		Γ	P
Ot	her Postal Services				
a.	Entering permit mailings	に YES	Г _{NO}		
a.	Resetting/using postage meter	√ YES	r NO		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	r YES	L NO		
b.	Using for school bus stop	Γ _{_YES}	r√ _{NO}		
C.	Assisting senior citizens, persons with disabilities, ect.	r √ YES	r NO		
	If yes, please explain:		· · · · · · · · · · · · · · · · · · ·	·	
d.	Using public bulletin board	r yés	г _{NO}		
e.	Other	Γ _{YES}	r _{NO}		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from work,	- /	g, or for pe	ersonal n	eeds?
	If yes, please explain:	P YES	NO NO		

3. For which of the following do you	leave your communi	ity? (Check all tha	t apply.) Where do you go	to obtain thes	se services?
Γ			AshDown		
Γ		wd mart			
Γ		wal must			
Γ	Employment	<i>∽</i>			
Γ	Social needs	Hope			
4. Do you currently use local busing Yes No 5. What is your opinion of the poss Favorable Name: Sandy Address: F, D, B, D, M Telephone: 870 - 331 Date: 6-13-2011	Sible discontinuance Unfavorable	·	ost Office? AR 7185-7	·	

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

DOCKET NO. ITEM NO. PAGE

1380800
00
16



Postal Service Customer Questionnaire

Postal Services Daily Weekly Monthly Never **Buying Stamps** b. Mailing Letters

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Mailing Parcels Pick up Post Office box mail Pick up general delivery mail Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services a. Entering permit mailings a. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop YES c. · Assisting senior citizens, persons with disabilities, ect. YES If yes, please explain: Using public bulletin board Other If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain:

3. For which of the following do you	leave your commu	unity? (Check all that apply.) Where do you go to obtain these services?
	Shopping	Hope or Texarkana
I	Personal needs	Hope OR Texarkana
	Banking	Hope.
	Employment	Hope
· .	Social needs	Emmet, Hope or Texarkana
the same to	sible discontinuand Unfavorable NKINS 20, Sal 9426 ments below: 2 to see 2 wo wo we wo we wo we	no Opinion Pato 6A au post office close but at al love for my mail to home because I leave for work
ack my 85 my packages I m	yan old i ght ha	Jatha-in-law to pick up any

Completed questionnaire should be returned to the following address:

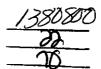
Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



DOCKET NO. ITEM NO. PAGE



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never a. Buying Stamps b. Mailing Letters Mailing Parcels Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Other Postal Services a. Entering permit mailings YES I a. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop YES c. Assisting senior citizens, persons with disabilities, ect. YES T If yes, please explain: Using public bulletin board NO e. Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

H Pass by the Post office in Hooks Feyas going

to I from Work.

r	ng do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping
Γ	Personal needs
Γ	Banking
Γ	Employment
Γ.	Social needs
5. What is your opinion of Section 1. Favorable Name:	of the possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion
Address:	·
Address: Telephone: Date:	
Telephone:	onal comments below:
Telephone: Date:	onal comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331



2.

DOCKET NO. ITEM NO. 1380 800 - 11

PAGE

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	Γ	Γ	□	_
b.	Mailing Letters	Γ	Γ	I	Γ
C.	Mailing Parcels	Γ	Γ	₽	Γ
đ.	Pick up Post Office box mail	Γ	Γ	Γ	√
e.	Pick up general delivery mail	Γ.	٦ ٦	Γ .	₽/
f.	Buying money orders	Γ	Γ	Γ	√
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		Γ	~	Ė
ħ.	Sending Express Mail	Γ-	Γ	√	Γ
i.	Buying stamp-collecting material	Γ	Г	Γ	□ /
Otl	ner Postal Services				
a.	Entering permit mailings	r YES	r (NO)	
a.	Resetting/using postage meter	r YES	T (N)		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	r YES	۲ (NO)		
b.	Using for school bus stop	Γ _{YES}	r ₩)	
c.	Assisting senior citizens, persons with disabilities. ect.	r YES	T (NO))	
	If yes, please explain:				
d.	Using public bulletin board	Γ (YES)	r NO		
e.	Other .	r YES	۲ (NO)		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from work,	or shoppin	g, or for p	ersonal n	eeds?
	If yes, please explain:	r YES	r (NO))	

Γ	you leave your community? (Check all that apply.) Where do you Shopping	go to obtain these services:			
Г	Personal needs Banking Employment				
Г					
Г					
Γ	Social needs				
Yes No 5. What is your opinion of the Favorable	possible discontinuance of the Saratoga Post Office? Unfavorable No Opinion				
Name:					
Address:					
Telephone:					

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr

Little Rock AR 72205-9331

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the SARATOGA Post Office on 06/08/2011. Additionally, during the survey period, questionnaires were available at the SARATOGA Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	260
Favorable to proposal	3
Unfavorable to proposal	59
Expressing no opinion	5
Total questionnaires received	67

Docket: 1380800 - 71859 Item Nbr: 23 Page Nbr: 2

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customers were concerned about a possible address change,

Response

There will be no change in customer addresses.

Concern (UnFavorable):

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable):

Customers felt closing the Post Office would cause property values to decline.

Response

There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

Concern (UnFavorable):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response

3.

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Date: 06/23/2011

Postal Service Respresentive (N Chuck Hamilton	ames and Titles):		Date: 06/23/2011 Time 5:30
Total Number of Customers Pres	sent: <u>70</u>	- Place: Saratoga Scho	ool
This document will be placed in public inspection. Names of Customers Present:	in an administrative record that	, if discontinuance goes forwar	d, becomes available for
Name	Mailing Address (optional)	Zip Code	Phone Number
Clauna Cook	P. Boy 122	71859	1-870-388-7150
Grystal Cook	P.6.BO4122	71859	1-870-308_7150
Comma Cikin	P.O.BOX 124	7/859	1-870-388-955
icille Hannin	8.2091 Main	71459	1-870-388-922
De Linker	PO BOI 1/2	11855	870-388-9316
Funda Wheatly	2075 Mainst	71859	870-388-9460
Carolyn Gree	515 HW132W	71855	970-389-9539
JOHN LEWIS	P.O.Box 68	71859	870-388-9427
Lemert Crosslin	P.O. Box 653	71851	870-200-3624
HARLY "	2020x 66	71831	870-983-2875
Made Roed	OZAN	71855	983236
Sarbara Burghan	Washington	71862	983-2440
Patrici Persie	Congressiona Me	ke Rau 71730	810-881-0681
CPHOLY.	POBOLIS	71831	983-2705
Jan Jackso-	P.O. BOX 215	71859	870-388-9454
Donatha Jako	P.U BXX 215	71859	870-388-9454
Dale Gatunight	P.O.BN 156	71859	870-388-9200
a Bol Colom	1975 moin 8	t Sorator A	R
Maila Sagar	POBOX 191.	Savatoga 7189	501-743-1383

Postal Service Respresentive (N Chuck Hamilton	Names and Titles):	_ _ _	Date: 06/23/2011 Time 5:30
Total Number of Customers Pre	cont	- Blace Caratage Sol	hool
	in an administrative record that	Place: Saratoga Sci	
public inspection.		,	•
Names of Customers Present	:		
Name	Mailing Address (optional)	Zip Code	Phone Number
G-STARK	pc.nc.	71859	86.388.9251
Poliss Archer	P.O. BOX 35	71859	870-388-9300
Brigitte Archer	P.O. BOX 35	71859	870-318-9300
irovita Doleso	PUBOXET	71859	870-385-942
Injee ages	1939 Main	71859	870 388 937/
Offil agel	1939 Main	71859	870-388937/
Londa My Do	152 Couthlake	ld 71859	570-384-9709
Mike Mako	185 South like	Rd-71859	870-388-9709
Max allenh	401 Hay 355 N	71852	870-451-4317
Sharla Fricks	PO BOX 133	71859	870-388-9514
Donnie Webb		71862	870-983-2796
he war	208	7/86~	
Kelen Mcadom	105 Marshall DA	71859	870-388-9305
ider Kay Thous	o Pro 130 4205	71859	870-388-932
Kapael Jay	1747 Hey 355	71855	870-388-9284
A ROLOY NEW	2/2/ 3/5/1h	71959	479-252-013
Sarah Jun	17/7/355Sa	HL 71859	479-252-0134
Liegania Sallar		71859	,
Kour's Selly	150 S. Lake	71859	

Postal Service Respresentive (N Chuck Hamilton	lames and Titles):		Date: 06/23/2011 Time 5:30
Total Number of Customers Pre	sent:	Place: Saratoga	School
This document will be placed public inspection.	in an administrative record that, if	discontinuance goes for	rward, becomes available for
Names of Customers Present			
Name	Mailing Address (optional)	Zip Code	Phone Number
- 04 1	0 2 51		100 300

Name	Mailing Address (optional)	Zip Code	Phone Number
fraise Droubord	P0204	71859	1-870-388-862
John Castillo		71859	1870388962
Tyler Davis	P0204	21859	1-870-388-9
Show ambruza	235 Auy 234	71859	870-557-8711
Martha Brawn		71859	870-388-6905
Inexa hour Janes	711 Ch. Hillo St	71859	870-388-9486
Hotlahn Malone	1 .	71859	870-388-9686
Leyich Malone	711 Ch. Still St.	<i>5</i> 71859	871-388-9686
Kay Waters		7/864	870-871-2352
Place McKajo	ey In S. Lake P	1 7/859	
an Fricks	200Dequood 39	71859	870=388-9451
	200Dogwood		820-388-9451
Keith Fruhi	POBOX 133	71859	870 - 388 - 95/4
Jack Fricks	PO BOX 133	71859	870-388-9514
Moniso Toat	268 Huy 32W	71859	
Mike Stant	232 Hy 324	71809	870-3889417
Ganet Jackson	PO Box Faratoga	71859	870-388-9454
Trovis A Jackson	PABOX 215 Saratoga	71859	820-388-9454
C' Laurie Gray	1759 355 Huy 35	_	870 - 388-9 206
_	O		

Postal Service Respresentive Chuck Hamilton	(Names and Titles):	- -	Date: 06/23/2011 Time 5:30	
Total Number of Customers P	resent:	Place: Saratoga School		
This document will be place public inspection. Names of Customers Presei	d in an administrative record that	, if discontinuance goes fo	rward, becomes available for	
Name	Mailing Address (optional)	Zip Code	Phone Number	
Robert B. Nun	1759 355 Huy	71859	870-388-9206	
Donno Ellen	POBOX 144	71859	870-388-924	
Varie Baw	PD-Box 195	71859	501-590-597	
Sandra Patton	P.OBOX 50	71859	870-331 2070	
Stacey King	1004 Chapel Hill	71859	870 388 - 920	
Lue E. Kus	of Glachman H.LL	7185-9	870 388- 925	
Dessie Orhus	JP.O. Boy 31	11859	11 388-94	
Enc Nedros	1 Tex Gazel 4			
Voite Steel	1315 Grove	71852	870-845-1870	
Marcie MerJum	P.C. Box 39	71859	870-388-9466	
1. M. June	P.O. Bay 39	7185-9	870-385-9464	
A.D. Ravlepson	POBX 123	71859		
Michael Davis	1004 Chapel Hell	71859	870-388-9248	
51i				

Docket: 1380800 - 71859 Item Nbr: 25 Page Nbr: 1

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox.

Response:

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

Nonpostal Concerns

Concern (UnFavorable):

 Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Docket: 1380800 - 71859 Item Nbr: 25 Page Nbr: 2



06/09/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Saratoga School on 06/23/2011 from 5:30 to 6:30 to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

DENNIS SCHNEBELEN

Manager, Post Office Operations



A, Office								
Name: Area: Congressi	SARATO SOUTHV ional Distri	VEST			District: County:	State: AR ARKANSAS PFC Howard	Zip (Code: 71859
EAS Grad	le:	11			•	Finance Number	er: <u>04785</u>	7
Post Office	e:		Classified Station			Classified Branch		СРО
			•					
This form	is a place	holder for nur	nber 27. There was not a	petition re	ecieved.			
					•			
Dranas- d	l bor	Jackie Stubit	ach				Date:	06/28/2011
Prepared Title:	υy.		PFC Post Office Review (Coordinat	or		Date.	00/20/2011
Tele No:		(501) 228-41					Fax No:	(650) 577-5059

PAGE 05/07

WIKE ROSS

FOURTH DISTRICT OF ARKANSAS

WASHINGTON

36 Rayburn House Office Building Washington, DC 20515 1-800-223-2220 (202) 225-3772 (202) 225-1314 Fax

http://ross.house.gov miks.ross@mail.house.gov



HOUSE COMMITTEE ON ENERGY AND COMMERCE

SURCOMMITTEES:

COMMERCE, MANUFAC URING AND TRADE

OVERSIGHT AND INVESTIGATIONS

Congress of the United States

House of Representatives

DOCKET NO.

PAGE

1380800

May 31, 2011
The Honorable Patrick R. Donahoe
United States Postal Service

475 L' Enfant Plaza, SW Washington, DC 20260

Dear Mr. Postmaster General:

I write to you today to regarding the study currently underway involving the Ozan and Saratoga Post Offices in Hempstead County in my district.

It is my understanding you are considering this facility for closure. I would like to state for the record I am adamantly opposed to this action in any form.

The area surrounding the Ozan and Saratoga Post Offices is very rural with a large number of persons on a fixed income that must have postal services available to them within a reasonable distance from their home. It is unconscionable to place an undue hardship on these people who can least afford the added cost of travel into the nearest town to mail their monthly bills. I trust you will do the right thing by your customers regarding the Ozan and Saratoga Post Offices.

Should you need additional information regarding this matter, please contact Patricia Herring, Constituent Advocate, in my El Dorado office, at (870) 881-0681; or, my District Director, Jeff Weaver, in my Hot Springs office, at (501) 520-5892.

Sincerely,

MR: pah

Cc: Wallace Martin, Hempstead County Judge

HOT SPRINGS THE FEDERAL BUILDING

100 RESERVE STREET
SUITE 307
OT SPRINGS NATIONAL PARK, AR 71801
(501) 520–5892
(501) 520–5873 PAX

PINE BLUE

GEORGE HOWARD JR. FEDERAL BUILDING 100 EAST 8TH AVENUE ROOM 2521 PINE BLUFF, AR 71891 (870) 538-4376 (870) 538-4058 FAX EL DORADO

UNION COUNTY COURTHOUSE 101 NORTH WASHINGTON SUITE 408 EL DORADO, AR 71730 (870) 881–0681 [870] 881–0663 FAX PRERCOTT

221 WEST MAIN STREET PRESCOTT, AR 71857 (870) 887-5787 (870) 987-6789 FAX

WIKE ROSS

Figure 6 Engineers on Assertions.

WASHINGTON

Aspectives on History Office (18. a) a for Warn managers, DC 20875 (1880) 203-229 (1981) 229-3777 (1991) 238-1314 For

> m tot mostatio isolgov markimiski i mod horsendov



HOUSE COMMITTEE ON ENERGY AND COMMERCE

SHROWN THE

To the Report Many tract in the new Tours

Glors of worth you whale

Congress of the United States

House of Representatives :

OFFICE OF E

DOCKETNO.

ITEM NO.

JUN 1 3 2011

JUN 1 3 2011

1380800

Dear Mr. Postmaster General: Jacob From

The Honorable Patrick R. Donahoe

United States Postal Service 475 L' Enfant Plaza, SW

Washington, DC 20260

I write to you today to regarding the study currently underway involving the Ozan and Saratoga Post Offices in Hempstead County in my district.

It is my understanding you are considering this facility for closure. I would like to state for the record I am adamantly opposed to this action in any form.

The area surrounding the Ozan and Saratoga Post Offices is very rural with a large number of persons on a fixed income that must have postal services available to them within a reasonable distance from their home. It is unconscionable to place an undue hardship on these people who can least afford the added cost of travel into the nearest town to mail their monthly bills. I trust you will do the right thing by your customers regarding the Ozan and Saratoga Post Offices.

Should you need additional information regarding this matter, please contact Patricia Herring, Constituent Advocate, in my El Dorado office, at (870) 881-0681; or, my District Director, Jeff Weaver, in my Hot Springs office, at (501) 520-5892.

Sincercly.

Mike Ross

MR: pah

Cc: Wallace Martin, Hempstead County Judge

HOT SPRINGS

On Februar Bounet 100 Bround Society Scitt 307 Hart Sciencia, National Page, AR 71301 6011 520 5892 (501, 570 6873 For

PINE BLUFF

Grordt Howard Jr. Federal Building 100 Fast Beh Averus Room 2521 Ping Bluser, AR 77601 (870) 536–3376 (870) 536-4058 Fax

EL DORADO

Union County County County in 101 North Washing of Sept. 406
5: Doratio, AR 71730 (870) 881-0681 (870) 881-0683 FA

PRESCOTT

221 WHEN MAJA STREET FRADE (17), AR 71897 (870) 887-6787 (870) 887-6789 FAR



DOCKET NO. ITEM NO. PAGE 1380800

June 22, 2011

The Honorable Mike Ross Member of Congress Union County Court House, Suite 406 101 North Washington Avenue El Dorado, AR 71730-5669

Dear Congressman Ross:

This responds to your May 31 letter to Postmaster General Patrick R. Donahoe, regarding the Ozan and Saratoga Post Offices.

Thank you for sharing your concerns. As you are aware, the U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Arkansas District officials confirm that both the Ozan and Saratoga Post Office are being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

DOCKET NO. ITEM NO. PAGE 1380800

Page 2

Please be assured that any decision to discontinue operations at the Ozan and Saratoga Post Offices will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

If I can be of assistance in the future, please let me know.

Sincerely (Signed)

Mico Milanovic Government Relations Representative

DOCKET NO. __
ITEM NO. __
PAGE __

1380800

bcc:

DEPUTY POSTMASTER GENERAL ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

DISTRICT MANAGER ARKANSAS DISTRICT U S POSTAL SERVICE 4700 EAST MCCAIN BOULEVARD LITTLE ROCK AR 72231-9998

559654-Key:POA~GR-09 ROSS, MIKE AR04 DUE 0628 WJW 6/21 MM 06/21/2011 Vita 6/22



REPRESENTATIVE

Nate Steel 102 North Main Street Nashville, Arkansas 71852-2001

370-845-1870 Business 370-845-3355 FAX tate.steel@arkansashouse.org

DISTRICT 21

Counties:

Sevier Part Howard

COMMITTEES:

Indiciary

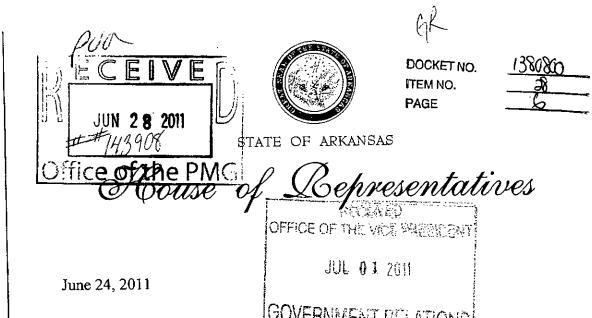
Cl son,

Ju. Justice/Child Support Subcommittee

State Agencies and Governmental Affairs

Hections Subcommittee

Joint Budget



Mr. Patrick R. Donahoe Postmaster General and Chief Executive Officer United States Postal Service 475 L'Enfant Plaza SW Washington, D.C. 20260

Dear Postmaster General Donahoe:

This letter is written to respectfully request that the Saratoga, Arkansas Post Office be kept in operation. Although I understand that many factors come into play when contemplating the closure of a postal facility, it is my sincere hope that you will consider the consequences to area residents before rendering a decision.

This facility is located in a rural part of my legislative district and provides much-needed services for local citizens. Many of these constituents have limited income, and do not have the means or capability to travel a great distance to meet their postal needs. Should the proposed closure take place, I believe it will have a negative impact for the community and its residents. In light of these factors, I respectfully ask that the Saratoga Post Office be allowed to remain open for business.

Thank you for your consideration. If you have any questions or need any additional information, please do not hesitate to contact me.

Sincerely,

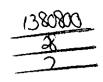
Nate Steel

State Representative

District 21

NS/adp

DOCKET NO. TEM NO. PAGE





July 20, 2011

The Honorable Nate Steel House of Representatives 102 North Main Street Nashville, AR 71852-2001

Dear Mr. Steel:

This responds to your June 24 letter to Postmaster General Patrick R. Donahoe, regarding the Saratoga Post Office.

I recognize your interest in ensuring that the residents of Saratoga continue to have convenient access to essential postal services. The U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Arkansas District officials confirm that the Saratoga Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Page 2

Đ<mark>ộckết no.</mark> ITEM NO. PAGE 00808CI

Please be assured that any decision regarding the future status of the Saratoga Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(cigned)

William J. Weagley Manager, Government Relations Response bcc:

DISTRICT MANAGER ARKANSAS DISTRICT U S POSTAL SERVICE 4700 E MCCAIN BLVD LITTLE ROCK AR 72231-9998

VP GOVERNMENT RELATIONS AND PUBLIC POLICY ROOM 10804

560014-Key:POA~GR-03 MISCELLANEOUS DUE 0719 LAS 7/18/11 Dona 7/20/11

DOCKET NO. ITEM NO. PAGE 1380800

Docket: 1380800 - 71859 Item Nbr: 29 Page Nbr: 1

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
	Tall what we are dains and why
	Tell what we are doing and why. Is reason for discontinuance justified and documented in the record?
	
	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Docket: 1380800 - 71859 Item Nbr: 29 Page Nbr: 2

Section IV	Economic Savings	
	A state of the sta	
	A statement of annual savings includes a breakdown as follows:	\$ 33168
	Postmaster salary (EAS, Minimum, no COLA)	
	Fringe benefits 33.5%	\$ 1(1)
	Rental costs, excluding utilities	\$ 6820
	Total annual costs	\$ 51 129
	Less estimated cost of replacement service	*
	Total annual savings	\$ 57129
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	
	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration (if appropri	ate).
	List other factors as appropriate.	
	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or connecessary and an assessment of how those factors supporting the need for changative factors. In taking competing considerations into account, the need to degree of effective and regular service must be paramount.	ange outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final determination determination is made to discontinue the office, information on the appeal product that time.	
Checklist Completed By	am Du 9-6-11	
Investigative Coordinator	Date	
Reviewed and Certified By.	$\frac{1}{100}$ Date $\frac{9-6-11}{100}$	
District PO Review Contrinat	or Date	



06/28/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the SARATOGA Post Office Docket No. 1380800

This is to advise you that on 06/29/2011, I will post for public comment a proposal to close the SARATOGA Post Office in HOWARD, Congressional District No. AR04.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

DAVID CAMP District Manager ARKANSAS PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/28/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of **SARATOGA Proposal** Docket No. 1380800 - 71859

Please post the enclosed proposal to close the SARATOGA Post Office in the lobby. The proposal must be posted in a prominent place from 06/29/2011 through close of business on 08/30/2011. The posting must last at least 60 days and the first day does not

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

JACKIE STUBITSCH

Post Office Review Coordinator

ARKANSAS PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record

Date of Posting: 06/29/2011

Date of Removal: 08/30/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SARATOGA, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE



To the customers of the Saratoga Post Office:

The Postal Service is considering the close of the Saratoga Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/29/2011 through 08/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Saratoga Post Office and Columbus Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

DENNIS SCHNEBELEN

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

Date of Posting: 06/29/2011

Posting Round Date:

JUN 2 9 2011

PM

Date of Removal: 08/80/20159

Removal Round Date:

PROPOSAL TO CLOSE
THE SARATOGA, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1380800 - 71859

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday, 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,414 (51 revenue units) in FY 2008; \$18,204 (47 revenue units) in FY 2009; and \$18,698 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On June 08, 2011, 260 questionnaires were distributed to delivery customers of the Saratoga Post Office. Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-55 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers were concerned about a possible address change.		
	Response:	There will be no change in customer addresses.		
2.	Concern:	Customers were concerned about having to travel to another Post Office for service.		
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.		
3.	Concern:	Customers were concerned about mail security.		
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.		
4.	Concern:	Customers were concerned about senior citizens.		
	Response:	Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.		

Customers expressed concern about having to erect a rural mailbox.

-Docket: 1380800 - 71859 Item Nbr. 33 Page Nbr. 3

Response:

6. Concern:

Response:

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

- The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post 1. office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 2.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.
- parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees. 5
- Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not 2.
- necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Concern:

Saratoga is an unincorporated community located in Howard County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriffs Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Pat's Burgers Gaithright Grocery. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2.	Concern:	Customers felt closing the Post Office would cause property values to decline.
	Response:	There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
3.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

was spent in the larger cities.

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 51,129 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6.850</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 51,129 <u>- \$ 0</u>
Total Annual Savings	<u>\$51.129</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saratoga Post Office provided delivery and retail service to 102 PO Box or general delivery customers and 155 delivery route customers. The daily retail window transactions averaged 15. There are no permit mailers or postage meter customers,

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Columbus Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JOE HENDERSON
Manager, Post Office Operations

06/29/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SARATOGA Post Office.

1.		ces. Describe any favorable or unfavorable effects you ave on the regularity or effectiveness of your postal services.
2.	Effect on Your Community, you believe the proposal wou	Please describe any favorable or unfavorable effects that ld have on your community.
3.		ovide any other views or information that you believe the er in deciding whether to adopt the proposal.
Name of	Postal Customer	Signature of Postal Customer
Mailing A	Address	
City, Star	e, and ZIP Code	Date



08/31/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/30/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

JACKIE STUBITSCH

Post Office Review Coordinator 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100



A. Office					
Name: SARATO			State: AR	Zip Code:	71859
Area: SOUTH		District:	ARKANSAS PFC HOWARD		
Congressional Dist EAS Grade:	rict: AR04	County:	Finance Number	: 047857	
Post Office:	Classified Station		Classified Branch	CF	, П
			4		
This form is a place	holder for number 36. The round dated copies of	f the propo	osal have been received	•	
	•				
Prepared by:	Jackie Stubitsch			Date:	09/06/2011
Title:	ARKANSAS PFC Post Office Review Coordina	tor			
Tele No:	(501) 228-4171		F	Fax No:	(650) 577-5059

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/31/2011

Postal Customers of the Saratoga Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Saratoga Post Office, which was posted 06/29/2011 through 08/30/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Saratoga Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

JOE HENDERSON

420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100



09/06/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saratoga Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
 vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
 use of the Community name and ZIP Code in addresses.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses
 generally require regular and effective postal services, and these will always be provided to the community. Since the
 suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire
 responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

Joe Henderson

Manager, Post Office Operations 420 Natural Resources Dr Little Rock, AR, 72205-4100

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SARATOGA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My flush and is a heart patient and in a whee Ichair We stay in the hospital allot and we do not want our Mail in the mail hox on they 3535 when we are not at home. Who will pay for the mailbox installation. We are not able to do it our selves. Allot of people here are in the sam situation. We are able to 50 to the Post office it is ies than Mile from us.

- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 Our town of Saratoga is growing sinc the construction of the power plant. Pilot of people have moved to Saratosa Saratosa Landing and MillwoodLake bring tourists. We have our own School, 3 Resta rants an Store. The postoffice is the neart of saratoga, please, don't take this away from us.

 Fillot of people depend on it.
 - 3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Atown without a post office is dead?

Since rely,

Pricher Arliss + Brigitte	Bripi Al Andor
Name of Postal Customer P.O. BOX 35	Signature of Postal Customer
Mailing Address Saratosa, AR 71859	7. 20. 2011
City, State, and ZIP Code	Date

2.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SARATOGA Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you l. believe the proposal would have on the regularity or effectiveness of your postal services.

The closing will impact my family in only hegative ways. We vely on the Sarataga post office for all of our mailing needs. We mail and receive large parcels. I also depend on the Post office for the delivery in a livery way. for the delivery in a timely use of my medications -Effect on Your Community. Please describe any favorable or unfavorable effects that

you believe the proposal would have on your community.

small community, the post office is the ather with friends and eath up nity activities community

Other Comments. Please provide any other views or information that you believe the 3. Postal Service should consider in deciding whether to adopt the proposal.

I can't imagine an alternative way to deliver safely the amount of mail received by the school on a daily basis—

H.B. Wolf	AB. Wel
Name of Postal Customer P.O. Pox 63	Signature of Postal Customer
P.O. Box 63 Mailing Address Saratogg, AR 71859 City, State, and ZIP Code	6-15-11
City, State, and ZIP Code	Date

DOCKET NO.

1386800) - 38 - 4

On June 23, 2011, the U.S. Postal Service conducted a public meeting in the Saratoga Gymnasium to discuss the possible closing of the Saratoga, Arkansas Post Office. On June 29, 2011 a notice was posted on the wall of the Saratoga Post Office announcing the "Proposal to Close." I have enclosed copies of the proposal and will offer several comments.

1. I request that Congressman Mike Ross add the Saratoga Post Office to his request for an accounting, due to the swiftness of the closing letter three business days after the public meeting.

2. West Memphis Postmaster Chuck Hamilton conducted the public meeting. I feel his conduct at the meeting at times was unprofessional in his response to questions and concerns. I feel Mr. Hamilton was not prepared for the meeting. For example, he had to be told where Columbus, Arkansas was. That's the town where service would be moved too. He took no written notes, and when questioned by an audience member, said he could remember the questions and concerns. A microphone and sound system was provided. He did not make use of this, making it hard to document his answers and responses.

3. Just a quick glance of the closing document's questions makes it appear this is similar to a FAQ list and not reflective of what was said at the meeting.

I wish to go through and highlight several factors in the closing document.

4. On page 4 of the closing document are several factual errors. The document states Saratoga is located in Howard County. While the Post Office is located in Howard County, the bulk of the population resides in Hempstead County, which is less than a mile away in three different directions. Only two businesses were listed. Just a quick look around casts doubt on that number:

number: Texarkana Pumping Services - ~ ~ /4 Patton Lawn Service - MA Artee's Custom Fish Sinkers - NA Dirty Lyfe Records 10 5 152 Irby Construction 244 OKAY NA O'Flynn's Sandwiches - ~/ 4 Ford's Auto Sales - Close's Dale's Grocery - Dave Garthaget AKA GARTHAGht Geocotry Avon - M* Harmar Bottling Branch Office - ~/~ Fave's Second Hand Shop John Proffitt Handyman Services O'Neals Electrical Joe's Heating and Air Saratoga Cemetery Association Saratoga Tri-County Lions Club Saratoga Community Building Association Austin Enterprises Lonnie Goodwin Pump/Scale Service Joe Wallace-Private Investigator Carol "Cleans" Affordable 4U Concrete Darling Do Remodeling Saratoga Church of Christ Southside Church of Christ Harmony Church of Christ Harmony CME Church Community Baptist Church Ideal Hunting Club Cypress Bayou Hunting Club JM Quail Farm

Vaughn Hay Service Pat's Burgers and More

Saratoga Landing Cafe Hasley Roofing

JM Grocery

HEM NO. HEM NO. 1380800

(These are just a few I thought of on short notice.)

I want to elaborate more on Saratoga Schools. As a member of the school board, I'm confident it's the largest customer and user of the Saratoga Post Office. A lot of what moves in and out of the school is confidential and sensitive and includes grades, transcripts, court documents, garnishments, discipline notices, etc. Because of this, it would be a great hardship to move mail service six miles away to an office with limited hours. "Holding" mail becomes a nightmare.

5. On Page 4, Question 2- I TAKE EXCEPTION to the "minimal growth" comment. Saratoga is adjacent to the \$2 billion dollar John Turk Power Plant being built near McNab and Fulton, and has a number of workers living in and using the services of the Saratoa Post Office. Irby Construction in the above list is a sub-contractor working in the area.

6. On Page 4, Question 3- The response says in part, "Since the suspension of service, there has been no indication that the business community has been adversly affected." Service HAS NOT BEEN SUSPENDED. This would lead one to believe this document was already prepared in advance, and USPS is going through the formalities.

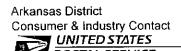
Judging by the recent afixing of stickers on vacant boxes for rent at the Saratoga office, most are already rented. Further, the idea of moving Saratoga to Columbus, a smaller office, makes little sense if a large number of Saratoga customers wished to rent boxes. It could not handle them. Columbus offers less retail hours. Also, the contract mail truck that picks up mail at area locations, including Nashville, Mineral Springs, Saratoga and Fulton, would now be required to make two 12 mile round trips daily to service Columbus. That adds 30 minutes in the evening. I'm sure with the recent closing of the Texarkana sorting center, time is of the essence to get the contractor truck to Texarkana to get mail on the Shreveport truck.

Thank you.

Dale Gathright, Jr.

P.O. Box 156

Saratoga, Arkansas 71859





DOCKET NO. ITEM NO. PAGE 1380800

September 6, 2011

Dale Gathright, Jr PO Box 156 Saratoga AR 71859-0156

Dear Mr. Gathright,

This is in response to your letter to the Postmaster General regarding the study being conducted on the Saratoga Post Office. I emphasize this is a study; no final decisions have been made. Thank you for sharing additional information to consider. Your letter will be included in the study record.

The process for discontinuing an independent post office is established in Title 39, United States Code, and requires any decision to close a post office be based on certain criteria. The criteria include the effect on the community served; the effect on the Postal Service employees; the economic savings to the Postal Service; and other factors. Determining if effective service can be maintained by alternative retail options is a part of the study.

Customers of the Saratoga office were provided opportunities, through questionnaires and a community meeting, to share concerns and views both on the study and on mail service alternatives. This customer feedback provided information to consider on the possible effects to the community.

In addition, the Postal Service must comply with all the stipulations mandated by federal law in the study process. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, before a post office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity. The Postal Service will follow established public notification processes if changes are proposed.

Sincerely,

Cary Chism

Manager, Consumer & Industry Contact



t 							
A. Office							
	ATOGA				State: AR	Zip Cod	e: <u>71859</u>
Area: SOU Congressional C	THWEST District: AR04			District: County:			
EAS Grade:	11				Finance Numbe	r: <u>047857</u>	
Post Office:	Z	Classified Station	. 🗀		Classified Branch		OPO 🔲
This form is a al	oon holder for n	umber 20. There was not					
i nis iomi is a pi	ace noider for ni	umber 39. There was not	a prematu	re appeai	received.		
		•					
	•						
Prepared by:	Jackie Stub	itsch				Date:	09/06/2011
Title:	ARKANSAS	PFC Post Office Review	w Coordinat	tor			
Tele No:	(501) 228-4	171			i	Fax No:	(650) 577-5059
							311-3038

Analysis of 60-Day Posting Comments

Number of comments returned	
Total questionnaires distributed	3
Favorable comments	0
Unfavorable comments	3
No opinon expressed	0
Total comments returned	3

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service.

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including protonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable): Customers expressed concern for loss of community identity.

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable): Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected.

Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Concern (UnFavorable): Customers were concerned about the loss of a gathering place and an information center.

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences

Date of Posting: 06/29/2011

Posting Round Date:

Date of Removal: 08/30/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE SARATOGA, AR POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1380800 - 71859

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday , 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,414 (51 revenue units) in FY 2008; \$18,204 (47 revenue units) in FY 2009; and \$18,698 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On June 08, 2011, 260 questionnaires were distributed to delivery customers of the Saratoga Post Office. Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

Concern:

If this proposal is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-55 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customers were concerned about a possible address change.
	Response:	There will be no change in customer addresses.
2.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3.	Concern:	Customers were concerned about mail security.
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4.	Concern:	Customers were concerned about senior citizens.
	Response:	Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
		Customers expressed concern over the dependability of rural route

service.

Response:

6. Concern:

Response:

7. Concern:

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Customers expressed concern about having to erect a rural mailbox.

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6.

2.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

 The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saratoga is an unincorporated community located in HOWARD County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriffs Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Pat's Burgers Gaithright Grocery . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2.	Concern:	Customers felt closing the Post Office would cause property values to decline.
	Response:	There is no evidence to indicate that property values decline when a

There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local

businesses if the Post Office is discontinued.

Customers were concerned about the loss of a gathering place and an information center.

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

4. Concern:

Concern:

Response:

Response:

4. Concern:

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Response:

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$51,129 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,850</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 51,129 <u>- \$ 0</u>
Total Annual Savings	<u>\$ 51.129</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saratoga Post Office provided delivery and retail service to 102 PO Box or general delivery customers and 155 delivery route customers. The daily retail window transactions averaged 15. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Columbus Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

JOE HENDERSON Date

Manager, Post Office Operations

POST OF	U.S. Postal Servi FICE CLOSING OR CONS Fact Sheet		L	1. Date Prepared 06/03/2011					
2. Post Office Name		3. State and ZIP + 4 Code							
SARATOGA 4. District, Customer Service 5. Are	ea, Customer Service	AR, 71859-9998 6. County	7. Congres	sional District					
ARKANSAS PFC SOL	JTHWEST	HOWARD	AR04 10. Proposed Permane						
8. Reason for Proposal to Discontinue This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day	PO Emergency Suspend(f No Suspension	(eeson and Date)	1u. Proposed Permane	ant Alternate Service					
11. Staffing			12. Hours of Service						
8. PM PM Vacancy F Occupied 01/08/2011	Reason & Date: resigned	a. Time M-F 07:30 - 12:15 - 13:30 - 16:	Sat 08:30 - 10:00	Total Window Hours Per Week					
b. OIC Career	Non-Career	a. Lobby Time M-F 24 hrs	Sat 24 hrs	37.75					
c. Current PM POSITION Level (150) [Downgraded from EAS-11		ı	1					
d. No of Clerks- 0 No of Career- 0	to of Non-Career- 0								
e, No of Others-1 No of Cereer-0	to of Non-Career- 1								
13. Nümber of Custom	ers Served	.1	4. Dally Volume (Pieces						
a. General Delivery	0	Types of Mall	Received	Dispatched					
b. P.O. Box	102	e. First-Class	447	67					
c. City Delivery	0	b. Newspaper	140	2					
d. Rural Delivery	155	c. Parcel d. Other	12	5					
e. Highway Contract Route Box	257	e, Total	599	74					
f. Total g. No. Receiving Duplicate Service	0	f. No. of Postage Meters		0					
h. Average No. Daily Transactions] 14.80	g. No. of Permits		0					
Finances a. FY	1	Receipts	b. EAS Step 1	c. PM Fringe Benefits					
2008 2009 2010		\$ 19,414 \$ 18,204 \$ 18,698	PM Basic Salary (no Cola) \$ 33158	y (33.5% of b.) \$11,111					
	16a. C	a a min ma							
		uarters	Postal Owned Leased (If Leased, Expiration Date) 12/31/2015 Annual Lease \$ 6850 30-day cancellation clause? Yes No Evicted? Yes No (If Yes, must vacate by)						
30-day cancellation clause? Yes	No Evi	12/31/2015 cted? Yes No	(If Yes, must vacate by)						
	No Evi	12/31/2015	(If Yes, must vacate by)						
30-day cancellation clause? Yes Located In: Business Home 16b. Explain:	No Evi	rz/31/2015 cted? Yes No nitable alternate quarters ava	i (if Yes, must vacate by)						
30-day cancellation clause? Yes Located In: Business Home 16b. Explain:	No Evi	12/31/2015 cted? Yes No	i (if Yes, must vacate by) illable? Yes ating Office (Proposed):						
30-day cancellation clause? Yes Located In: Business Home 16b. Explain:	No Evi	cted? Yes No ilable alternate quarters eve 19. Administrative/Emans Name COLUMBUS	o (if Yes, must vacate by) silable? Yes ating Office (Proposed): EAS Level 5	No No No No No No No No No No No No No N					
30-day cancellation clause? Yes Located In: Business Home 16b. Explain:	No Evi	cted? Yes No iltable alternate quarters ave 19. Administrative/Emana Name COLUMBUS Window Service Hours: M	o (if Yes, must vacate by) silable? Yes ating Office (Proposed): EAS Level 5	No 5 Miles Away 5.6 SAT 8:30 to 2:30					
30-day cancellation clause? Yes Located In: Business Home 16b. Explain:	No Evi	cted? Yes No illable alternate quarters ave 19. Administrative/Emans Name COLUMBUS Window Service Hours: M	illable? Yes Assigned the Assigned Tevel 5 F 8:30 to 2:30 F 24 hrs	No No No No No No No No No No No No No N					
30-day cancellation clause? Yes Located In: Business Home 16b. Explain:	No Evi	ted? Yes No ilable alternate quarters ava 19. Administrative/Emans Name COLUMBUS Window Service Hours: M. Lobby Hours: M.	illable? Yes Assisting Office (Proposed): EAS Level 5 F 8:30 to 2:30	No 5 Miles Away 5.6 SAT 8:30 to 2:30					
30-day cancellation clause? Yes Located in: Business Home 16b. Explain: n/a 17. Schools, Churches and Organization in	No Evi	ted? Yes No ilable alternate quarters eve 19. Administrative/Emans Name COLUMBUS Window Service Hours: M. PO Boxes Avallable: 38 20. Nearest Post Office (A. Name COLUMBUS Window Service Hours: M.	illable? Yes Assistance of the	No 5 Miles Away 5.6 SAT 8:30 to 2:30					
30-day cancellation clause? Yes Located In: Business Home 16b. Explain: n/a 17. Schools, Churches and Organization in	No Evi	ted? Yes No ilable alternate quarters eva 19. Administrative/Emana Name COLUMBUS Window Service Hours: M. Lobby Hours: M. PO Boxes Avallable: 38 20. Nearest Post Office (and Name COLUMBUS) Window Service Hours: M. Lobby Hours: M. Lobby Hours: M. PO Boxes Avallable: 38	illable? Yes Assistance of the	No 55 Miles Away 5.6 SAT 8:30 to 2:30 SAT 24 hrs 55 Miles Away 5.6 SAT 8:30 to 2:30					
30-day cancellation clause? Yes Located In: Business Home 16b. Explain: n/a 17. Schools, Churches and Organization in	No Evi	12/31/2015 cted? Yes No No nitable alternate quarters ava 19. Administrative/Emana Name COLUMBUS Window Service Hours: M-Lobby Hours: M-PO Boxes Avallable: 38 20. Nearest Post Office (7) Name COLUMBUS Window Service Hours: M-Lobby Hours: M-	illable? Yes Assistance of the	No 55 Miles Away 5.6 SAT 8:30 to 2:30 SAT 24 hrs 55 Miles Away 5.6 SAT 8:30 to 2:30					
30-day cancellation clause? Yes Located in: Business Home 16b. Explain: n/a 17. Schools, Churches and Organization in 18. Businesses in Service Area: Pat's Burgers Gaithright Grocery	No Evi	ted? Yes No iltable alternate quarters eva 19. Administrative/Emans Name COLUMBUS Window Service Hours: M- Lobby Hours: M- PO Boxes Avallable: 38 20. Nearest Post Office (illustration) Name COLUMBUS Window Service Hours: M- Lobby Hours: M- Lobby Hours: M- PO Boxes Available: 38	illable? Yes Assistance of the	No 5 Miles Away 5.6 SAT 8:30 to 2:30 SAT 24 hrs 5 Miles Away 5.6 SAT 8:30 to 2:30 SAT 24 hrs					



09/06/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record SARATOGA Docket Number 1380800 - 71859

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID CAMP District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, S	State, ZIP Code:	SARATUGA, AR, 71009-999	3
EAS Level:		11	
District:		ARKANSAS PFC	
		HOWARD	
County: Congressional District:		AR04	
Proposal:		Close Consoli	date
Reason For P	ropsed:	resigned	
Alternate Serv	rice Proposed:	Rural Route Service	
Customers Aff	fected:	•	
Post Office I	Box:	102	
General Del	ivery:	0	
Rural Route	d.	0	
Highway Co	ontract Route (HCR):	0	
City Route:		0	
Intermediate	a Rural:	0	
Intermediate	e HCR:	0	
	per of customers:	102	
. wow! HMIIII			
Date	I Antion	 	
Date	Action Office suspended. Reason suspended:		
	Suspension notice sent to Headquarters.		
01/08/2011	Postmaster vacancy occurred. Reason: resigne		
	OIC: Career: 0 Noncareer: 1 Other Emplo	yees: 1	
05/09/2011	District manager authorization to study. Questionnaires sent to customers. Number sent	t: 260 Number Returned: 67	
06/08/2011	Analysis: Favorable 3 Unfavorable 59 No O		
	Petition received. Number of signatures: 0		
06/06/2011	Concerns expressed: Congressional inquiry received: Yes		
00/00/2011	Concerns expressed:		
	a large rural area needs a postal service within reasonable distance from thei homes		
06/28/2011	Proposal and checklist sent to district for review. Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920		
06/28/2011	attached).	bulled by district to days octore b	to do day pooling (1 0 1 onth 1020
06/28/2011	1 Proposal and Invitation for comments posted and round-dated.		
09/06/2011	Proposal and Invitation for comments removed Comment Analysis:	and round-dated.	
	Favorable 0 Unfavorable 3 No Opinion 0 3	ı	
None	Premature PRC appeal received.	·	
06/03/2011	Concerns expressed: Updated PS Form 4920 completed (if necessar	V/	
09/06/2011	Certification of the official record.		
	District transmittal of official record to vice presi	ident, Delivery and Retail, and cop	by of transmittal letter to vice
	president, Area Operations.	otav	
	Headquarters logged in official record (option en Record returned to district for additional consider		
	Record returned as not warranted.		
	Final determination posted at affected office(s)	and round-dated.	
	Final determination removed and round-dated.	ent form cent to Headquarters	
	Postal Bulletin Post Office Change Announcem No appeals letter received from Headquarters.	em oum sem to neauquarters.	
	Appeal to PRC received.		
	PRC opinion received on appeal:	MODO MANA	
	Affirmed: Remanded:	_ USPS Withdrawn:	
Address management systems notified to updated AMS report. Discontinuance announced in Postal Bulletin No.: Effective date:			
D-14-1-1-			
Keview Coord	inator/person most familiar with the case:		
	JACKIE STUBITSCH		(501) 228-4171
	Name/Title		Telephone Number
	JACKIE STUBITSCH		(501) 228-4171
	District Post Office Review Coordinator		Telephone Number



09/06/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Saratoga Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Harold Bennett Manager Post Office Operations.

DAVID CAMP

DISTRICT MANAGER

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4G/P1380800.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the SARATOGA was received by 09/11/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 09/29/2011

Date of Removal: 10/31/2011



FINAL DETERMINATION TO CLOSE THE SARATOGA, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380800 - 71859

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of delivenes and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 has per day

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday, 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the test 3 years were: \$19,414 (51 revenue units) in FY 2008; \$18,204 (47 revenue units) in FY 2009; and \$18,698 (49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers, 70 customer(s) attended the meeting.

On June 08, 2011, 260 questionnaires were distributed to delivery customers of the Saratoga Post Office, Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-55 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The proposal to close the Saratoge Post Office was posted with an invitation for comment at the Saratoga Post Office and Columbus Post Office from June 29, 2011 to August 30, 2011. The following additional concerns were received during the proposal poeting period:

1. Concern:

Customers were concerned about a possible address change.

	Response:	There will be no change in customer addresses.
2.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the malibox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3.	Concern:	Customers were concerned about mail security.
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4.	Concern:	Customers were concerned about senior citizens.
	Response:	Carrier service is beneficial to many senior citizens and those who face

special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Cantralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the

administrative postmaster for more information.

5. Concern:

Response:

6. Cancern:

Response:

7. Concern:

Response:

Customers expressed concern over the dependability of rural route service.

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Customers expressed concern about having to erect a rural mailbox.

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also svaliable. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal meney order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the malibox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's malibox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is malled to its destination. If customers prefer, the completed money orders will be returned for verification or the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

- CBUs can offer the security of individually locked mell compartments. Parcel tockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet, Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saratoga is an unincorporated community located in HOWARD County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriffs Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Pat's Burgers Galthright Grocery . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2.	Concern:	Customers felt closing the Post Office would cause property values to decline.
	Response:	There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
3.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
	Response:	Businesses generally require regular and effective postsi services, and these will always be provided to the community. Questionneire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5.	Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
	Response:	Carrier service can be and, in this case, is more cost-effective than

maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expanses

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 51,129 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs		\$ 33,168 \$ 11,111 + \$ 6,650
Total Annual Costs Less Annual Cost of Replacement Service	r	\$ 51,129 <u>- \$ 0</u>
Total Annual Savings		<u> 551,129</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural routs service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saratoga Post Office provided delivery and retail service to 102 PO Box or general delivery customers and 155 delivery route customers. The daily retail window transactions averaged 15. There are no permit mallers or postage meter customers.

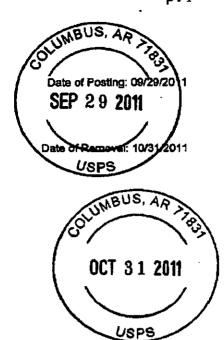
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VIL NOTICES

- A. Support Materials, Copies of all materials upon which this final determination is based are available for public inspection at the Saratoga Post Office and Columbus Post Office during normal office hours.
- Appeal Rights. This final determination to close the Saratoga Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000I. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filled, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Saratoga Post Office and Columbus Post Office during normal office hours.

May Red 104.		
	09/26/2011	
Dasn J Granholm Vice President of Dalivery and Post Office Operations	Date	-



FINAL DETERMINATION TO CLOSE THE SARATOGA, AR POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380800 - 71859

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday , 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retall services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload dally. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,414 (51 revenue units) in FY 2008; \$18,204 (47 revenue units) in FY 2009; and \$18,698 (49 revenue units) in FY 2010. There were no permit maller(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On June 08, 2011, 260 questionnaires were distributed to delivery customers of the Saratoga Post Office. Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-55 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The proposal to close the Saratoga Post Office was posted with an invitation for comment at the Saratoga Post Office and Columbus Post Office from June 29, 2011 to August 30, 2011. The following additional concerns were received during the proposal posting period:

1.	Concern:	Customers were concerned about a possible address change.
	Response:	There will be no change in customer addresses.
2.	Concern:	Customers were concerned about having to travel to another Post Office for service.
	Response:	Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3.	Concern:	Customers were concerned about mail security.
	Response:	Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4.	Concern:	Customers were concerned about senior citizens.
	Response:	Carrier service is beneficial to many senior citizens and those who fece

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

Response:

6. Concern:

Response:

Concern:

Response:

Customers expressed concern over the dependability of rural route service.

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

Customers expressed concern about having to erect a rural mailbox.

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, atteviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

Nov 02 2011 10:02

- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.

 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A carrier route address
will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saratoga is an unincorporated community located in HOWARD County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriffs Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Pat's Burgers Gaithright Grocery . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customers expressed concern for loss of community identity.
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2.	Concern:	Customers felt closing the Post Office would cause property values to decline.
	Response:	There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
3.	Concern:	Customers felt the loss of a Post Office would have a detrimental effect on the business community.
•	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5 .	Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
	Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal

Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$51,129 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,850</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 51,129 <u>-\$ 0</u>
Total Annual Savings	_\$ 51.129

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saratoga Post Office provided delivery and retail service to 102 PO Box or general delivery customers and 155 delivery route customers. The daily retail window transactions averaged 15. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Saratoga Post Office and Columbus Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Saratoga Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Saratoga Post Office and Columbus Post Office during normal office hours.

Man Hertelle.		
300	09/26/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



09/29/2011

OFFICER-IN-CHARGE/POSTMASTER Saratoga Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Saratoga Post Office Final Determination Docket No. 1380800 - 71859

Please post in the lobby the enclosed final determination to close the Saratoga Post Office. The final determination must be posted in a prominent place from 09/29/2011 through close of business on 10/31/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

JACKIE STUBITSCH

POST OFFICE REVIEW COORDINATOR

420 NATURAL RESOURCES DR

LITTLE ROCK, AR 72205-4100

Enclosures:

Final Determination Official Record



09/26/2011

DISTRICT MANAGER 420 NATURAL RESOURCES DR LITTLE ROCK, AR 72205-4100

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- SARATOGA

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management, Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

enkely.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

cc.

Vice President, Area Operations, SOUTHWEST Area